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March 14, 2008

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Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Sir or Madam:

I own a Ford 2001 Econoline. I have been trying to get the recall 05S28 fixed since January at Jim Click Ford in Green Valley, Arizona. Each time I talked to them they tell me they don't have this part and they can't do anything about it because they only get as many as Ford releases. I tried to talk them into ordering one or putting my name down so when one comes in I would get it.

I have tried called the Ford Motor Company Customer Relationship Center with no success.

If there is any way you could help me in getting this part for my vehicle with my name on it so it doesn't go to someone else, I would really appreciate it. With all the problems I am having with getting this part, if anything happens, I will be holding Ford Motor responsible.

Thank you,

[Redacted Signature]

Green Valley, AZ [Redacted]

[Redacted]

NIM
03/25/08
KB