



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received

Repository ☐

24-MAR-2008

Reference No.
10222790

8 AM 7:17

OWNER INFORMATION (Type or Print)

Name

Address

City

SHERRODSVILLE

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, you must provide your name or address to the vehicle manufacturer.
Signature of Owner [Signature] Date 3/13/08 ☒ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTRF12275N

Make

FORD

Model

F150

Model Year

2005

Date Purchased

10-MAR-07

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐

Antilock Brakes

☐

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

017500 STEERING:LINKAGES:TIE ROD ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-JAN-2008

Failure Mileage

38000

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available). ON INTERSTATE 77

TL*THE CONTACT OWNS A 2005 FORD F150. WHILE DRIVING 55 MPH, THE TIE ROD BROKE CAUSING THE DRIVER TO LOSE STEERING CONTROL CRASHING INTO A BARRIER. THE VEHICLE WAS TOWED. THE MANUFACTURER WAS NOTIFIED AND A REPRESENTATIVE STATED THAT THEY WERE NOT TRAINED IN THE FIELD TO KNOW WHAT A TIE ROD WAS. A SENIOR REPRESENTATIVE AT THE MANUFACTURER FILED COMPLAINT# 0569400748; HOWEVER, THE CONTACT HAS NOT RECEIVED A FOLLOW UP CALL. HE WAS ALSO ADVISED THAT THEY COULD NOT ASSIST HIM SINCE HE DID NOT HAVE THE VEHICLE DIAGNOSED AT A FORD DEALER. THE VEHICLE IS NOT EQUIPPED WITH ANTI LOCK BRAKES OR CRUISE CONTROL. THE CONTACT CAN PROVIDE THE PART THAT FAILED AND PHOTOS. THE CONTACT IS AWARE OF THE SAFETY RISK INVOLVED. THE FAILURE MILEAGE WAS 38,000 AND CURRENT MILEAGE WAS 38,100.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MY MAIN CONCERN IS FORD MTR. CO'S LACK
OF CONCERN ABOUT THE FAILURE OF A
CRITICAL PART AND THE SAFETY RISK
INVOLVED. I OFFERED TO SEND FORD THE
BROKEN PART TO EXAMINE. THEY WERE NOT
INTERESTED. AFTER LONG DISCUSSION WITH
FORD REP CONCERNING BROKEN PART, I ASK IF
SHE KNEW WHAT A TIEROD IS, SHE SAID NO.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

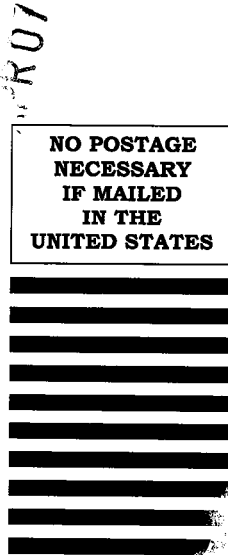
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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





1423 Tuscarawas St. West
Canton, Ohio 44702
(330) 456-2781
800-274-1001

No refund without this invoice.
No refund on electrical or special order parts.
Parts must be returned within 14 days accompanied by this invoice.
10% Handling charge on all returned parts.
Parts must be returned in original undamaged container.

DATE ENTERED 14 MAR 08	YOUR ORDER NO.	DATE SHIPPED 15 MAR 08	INVOICE DATE	INVOICE NUMBER 140476 11:06
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ACCOUNT NO. CUST01

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PAGE 1 OF 1

SHIP VIA		SLSM. 1165	B/L NO.	TERMS CASH	F.O.B. CANTON, OH			
ORD	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT	"THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS."
1	1	0	6L3Z*3280*A	ROD	37.98	37.98	37.98	
PART IS NOT PAID FOUR								
Total: \$ 40.26								
03/15/08								
Inv #: 140476 Appr Code: 06749C								
Apprvd: Online Batch#: 000186								
Customer Copy								
PARTS						37.98		
SUBLET								
FREIGHT						0.00		
SALES TAX						2.28		
TOTAL						\$40.26		

CUSTOMER COPY

The logo for Summit Racing Equipment, featuring the word "SUMMIT" in a large, bold, italicized sans-serif font with a thick black outline. Below it, the words "RACING EQUIPMENT" are written in a smaller, bold, italicized sans-serif font, also with a thick black outline. The entire logo is set against a white background.

**GUARANTEED
LOWEST PRICES**

INVOICE	CUSTOMER	DATE	CASHIER			
58671	9148006	CHRIS	DEBORAH A.		03/14/08	09:34

OH

Qty	Part Description	Unit Price	Total Price
1	STN-185-7863P WHEEL 185 POL 17X8 6-135	144.95	144.95
	***Retail Speed Points Accumulated:	253	

Total	154.01
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154.01

X 2 Left FRONT & BACK
\$308.02

NO RETURNS WITHOUT ORIGINAL RECEIPT
NO RETURN ON ELECTRICAL PARTS
CHEMICALS AND SPECIAL ORDERS



ROCKY'S

P.O. BOX 745
224 North Mill Street
Waynesburg, OH 44688
Phone 330-866-5501 • 800-892-4318
Fax 330-866-7133

Check our website at: www.rockysrrr.com

PAGE 1 OF 1

B CASH

INV.# 24684-1
CUST.# 1
DATE 03/15/08

CASH SALE Sat Mar 15 11:30:41 2008

DESCRIPTION	MFR-PART NUMBER	LIST	CORE	EACH	CODES	QTY	TOTAL
DISMOUNT/MOUNT	999-18	0.00	0.00	8.50*T		1	8.50
VALVE STEM	999-32	0.00	0.00	2.99 T		1	2.99
COMPUTER BALANCE	999-10	0.00	0.00	7.90*T		1	7.90
X2 4/10							

NOTE	P.O. NO./COMMENT LINE	NON TAXABLE	CORE	TAXABLE	TAX %	TAX \$	TOTAL SALE
		0.00	0.00	19.39	6.0000	1.16	20.55
RECEIVED BY: _____		CUSTOMER _____		CODES 1 - TAXABLE N - NON TAXABLE 1 - CORE ONLY RM 2 - INVENTORY RTN 3 - WARRANTY RTN PLEASE PAY THIS AMOUNT Thank You!			

ADVANCED AUTO GLASS, INC.
NEW PHILADELPHIA
1136 W. High Ave., N.W.
New Philadelphia, OH 44663
330-339-4488 • 800-322-3603
FAX: 330-339-8709
www.advancedautoglass.com



'Clearly The Best'
WILKINS BODY SHOP

Replace upper car \$ 379.10 Labor
 Replace lower bumper \$ 427.71 3.2 = 128.00
 painting upper 2.2 } 4.42 105.60 mat
 painting lower 2.2 }
 Labor on paint - 4.4 x 40. = 176.00
 \$ 281.60