



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-MAR-2008

Repository ☐

Reference No.

10222619

OWNER INFORMATION (Type or Print)

Name

Address

City

MELBORNE

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of an authorization, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/8/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

19UUA66204A

Make

ACURA

Model

TL

Model Year

2004

Date Purchased

13-AUG-04

Dealer's Name and Telephone Number

RICK STAR ACURA

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

FT PIERCE

State

FL

Zip Code

34982

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 4 TIMES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

05-SEP-2005

Failure Mileage

~~2000~~
12,800

Failure Speed

0

REPLACED TIRES AT 12,900 MILES, 28,700 MILES
AND 39,400 MILES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

BRIDGESTONE ? ORIL COULD HAVE BEEN MICHELIN

Tire Model (Name or Number)

BRIDGESTONE ?

Tire Size (Example P215/65R15)

P235/45R17

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment
☐ Prior Repair

Failure Location: INNER TREAD ALL 4 TIRES

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 ACURA TL. THE CONTACT REPLACED FOUR SETS OF BRIDGESTONE TIRES, SIZE P23545R17 (NA) DUE TO INNER TREAD WEAR. THE DEALER INFORMED HIM OF TECHNICAL SERVICE BULLETIN NUMBER 05-050, DATED JANUARY OF 2006. THE BULLETIN STATED THAT THE 2004 ACURA TL CAN ONLY USE BRIDGESTONE TURANZA EL42 TIRES. THE CONTACT FEELS THAT ACURA SHOULD HAVE INFORMED THEIR CUSTOMERS OF THE REQUIRED TIRES FOR THE VEHICLE AT THE TIME OF PURCHASE. WHEN THE CONTACT REPLACED THE TIRES, HE REQUESTED THAT THE MANUFACTURER ASSIST WITH THE COST; HOWEVER, THEY REFUSED AND INSISTED THAT THE VEHICLE HAD AFTER MARKET TIRES. THE DOT NUMBER WAS UNKNOWN. THE FAILURE MILEAGE WAS ~~40,000~~ AND CURRENT MILEAGE WAS ~~40,000~~ 39,400 MILES

TIRES WERE REPLACED 9/05/ WITH FALKEN ZEEX ZE512 P235/45R17 (12,900 MILES)
" " " 11/07 " " " (28,700 MILES)
" " " 3/08 " BRIDGESTONE TURANZA EL42 (39,400 MILES)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

INNER TREAD OF TIRES FAILED 3 TIMES IN 3,400 MILES - CAR HAD BEEN ALIGNED (4) TIMES DURING THIS PERIOD.

ACURA FACTORY & DEALER NOW STATE THAT ONLY ONE TIRE CAN BE USED ON A 2004 ACURA TL. (BRIDGESTONE TURANZA EL42 PURCHASED FROM "TIRE RACK". IT SEEMS IMPOSSIBLE TO ME THAT ONLY ONE TIRE CAN BE USED ON THIS CAR + IF SO ACURA SHOULD RECALL + PAY FOR THEM.

I HAVE ALL PAPER WORK ON MY CAR IF NEEDED. THANK YOU,

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Use \$300

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John Adams, 1783

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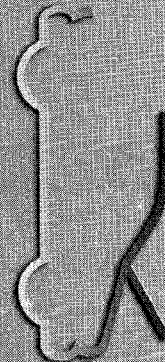
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

