



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2008 APR 23 AM 7:39
28-MAR-2008

Repository []
Reference No. 10222591

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City PARAGOULV D State AR Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]
E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO The Answer is Yes
Signature of Owner [Redacted] Date 4/19/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1ZVHT82HX [Redacted]
Make FORD Model MUSTANG GT Model Year 2006
Date Purchased 02-DEC-06 Dealer's Name and Telephone Number LENDERS FORD 901-854-3673 Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner [X] Dealer's City COLLIERVILLE State TN Zip Code 38017
Transmission Type AUTOMATIC [X] Antilock Brakes [] Cruise Control Powertrain REAR WHEEL DRIVE
Vehicle Component Code 140000 AIR BAGS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 29-NOV-2007 Failure Mileage 14000 Failure Speed 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM19ABC036) [Redacted] [] Original Equipment [] Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [X] Yes [] No Fire [] Yes [X] No Number of Persons Injured 1 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 FORD MUSTANG GT. WHILE DRIVING 25 MPH ACROSS AN INTERSECTION, THE VEHICLE WAS STRUCK ON THE FRONT DRIVER SIDE DOOR. NONE OF THE AIR BAGS DEPLOYED. THE CONTACT SUSTAINED THREE BROKEN RIBS, A DEEP THIGH BRUISE, A FLESH WOUND ON HIS KNEE, AND A SPRAINED NECK AND SHOULDER. THE INSURANCE COMPANY STATED THAT THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS FILED. FORD FILED CASE NUMBER [Redacted] THE CURRENT AND FAILURE MILEAGES WERE 14,000.

Police Report included in attached information

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Sent Via U.S. Mail

February 6, 2008

[REDACTED]
[REDACTED]
[REDACTED]
Paragould, AR [REDACTED]

Dear [REDACTED]

We have completed reviewing your claim.


We sincerely regret the concerns you have experienced with your vehicle. While we believe your experiences to be far from typical of Ford products, we certainly apologize for the inconvenience you have been caused as a result.

Ford Motor Company values feedback from its owners. It is Ford Motor Company's goal to produce the highest quality cars and trucks in the world. Letters like yours give us a chance to learn how owners feel about our products, service, and our people. We know that by listening carefully to owners, we can avoid repeating problems and improve our vehicles and service.

Thank you for letting us know what happened in your own instance. On behalf of the Ford Motor Company as a whole, we regret the circumstances which caused you to write. Unfortunately, no further action can be taken regarding your claim.

Should you decide to pursue a claim against Ford Motor Company, please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial.

Sincerely,


M. Klemmer

Claims Analyst

Office of the General Counsel



December 18, 2007

[Redacted]
[Redacted]
Paragould, AR [Redacted]

RE: 2006 Mustang
VIN: 1ZVHT82HX6 [Redacted]
Case Number: [Redacted]
Dea [Redacted]

We have been advised of your pursuit of damages due to an accident in which your vehicle was involved. In order to evaluate this matter, we request that you provide us with all the following information by completing and returning this form:

1. Please provide a copy of each of the following documents and **check the box** indicating that each item is attached.

- A copy of the police/fire report. If a police/fire report was not made, attach a separate sheet of paper providing a complete description of the incident.
- Medical records and physician reports for each person alleged injured from all treating physicians/facilities
- Medical bills for each person alleged injured from all treating physicians/facilities.
- Original photographs or laser copies of the vehicle's collision/fire damage from several different angles.
- Original photographs or laser copies of the inside of vehicle showing the steering wheel, dash and roof areas.
- Repair estimate, repair order or total loss worksheet with copies of draft payments
- Complete service history for vehicle including tune ups and oil changes.

2. *ONLY THREE OIL CHANGES - FRANKS AUTO PARTS HWY 18790*
For each person alleged injured provide the following: (If there are additional names *412 W* continue on back.) *PARAGOULD, AR 72450*

Name: [Redacted] Name: _____

Address: [Redacted] Address: _____
PARAGOULD, AR

Spouse's Name: *N/A* Spouse's Name: _____

Occupation: [Redacted] Occupation: _____

Injury: *RIBS, THIGH, NECK & SHOULDER* Injury: _____

3. Please specify what you believe is defective, if anything, with your vehicle.

NEITHER OF THE AIRBAGS DEPLOYED. DRIVERS SIDE AIRBAG WOULD HAVE PREVENTED SOME OF THE INJURIES SUFFERED BY THE DRIVER.

4. Has the alleged defective vehicle/part been repaired or replaced? Yes No
5. Please provide the current location of the vehicle (you may need to contact your insurance company to provide this information).

CARPOR, 5545 SWENA ROAD MEMPHIS, TENN. 38181
 LOT# 16885807 Phone (901) 398-~~8989~~ 8989

6. Has an insurance company been advised of this incident? Yes No
 If yes, please provide name, address and phone number of insurance company and adjuster's name and claim number.

UNITED SERVICE AUTO ASSN (USAA) P.O. BOX 659463 ~~MEMPHIS~~
 1 (800) 531 8222 EXT 31358 SAN ANTONIO, TX 78265 MY MEMBER #

7. What are you seeking from Ford Motor Company in this matter?

~~REPAIR~~

ADJUSTER'S
 NAME &
 CLAIM #
 RON MIDDLEBROOK
 CLAIM REF

Please note that we need all the information requested above to evaluate this matter. Your concern will not be evaluated until all the above information is submitted. Please feel free to provide any other additional information that may be helpful to us in evaluating this matter.

Once we are in receipt of all the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials within 45 days, we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until all the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Should you decide to pursue a claim against Ford Motor Company, please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial. *VEHICLE IS INTACT AT SALVAGE YARD NOTED ABOVE (5)*

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Respectfully yours,



Marcie Klemmer
 Claims Analyst
 Office of the General Counsel

ARKANSAS MOTOR VEHICLE CRASH REPORT


07-11-1165

Report # _____ Unit Assigned **820** Premises _____ Lat/Long _____ District _____

Mo/Day/Yr 11-29-07	Day of Week THU	Time Of Crash 5:33 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	No. Of Vehicles 2	Time Notified 5:33 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Time Arrived 5:37 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Hit & Run <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Direction Of Travel V# 1 N V# 2 W	Official Use Only
County GREENE		City PARAGOULD		Not in City, But _____ Of _____ Distance _____ Direction _____		City Limits		Speed Limit 40
Road / Street / Highway HWY 49 S				Section	Log Mile	At Intersection With MUELLER ST		Posted <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Not At Intersection, But _____ Distance _____				<input type="checkbox"/> N <input type="checkbox"/> S <input type="checkbox"/> E <input type="checkbox"/> W		Reference Point		

COPIES

VEHICLE # 1 (PEDESTRIAN # _____)

 Also Complete Truck and Bus Crash Report for each qualifying vehicle, if crash involves fatality, injury or tow.

Driver's Name (First/MI/Last Name) _____ Inj. Code **5**

Address _____ SafetyEquip **3** Air Bag **6** Eject **0**

City **RECTOR** State **AR** Zip Code _____

Additional Information _____

DOB _____ Race **W** Sex **F** Driver's License State **AR** Class **D**
_____ End. _____

Test Blood Breath Urine Toxicology None Req.
Results: _____

Vehicle Owner's Name (First/MI/Last Name) **SAME**

Address _____

City _____ State _____ Zip Code _____

Vehicle Description Year **2002** Make **GMC**
Model **EXL** Body Style **UT** Color **WHITE**

Vehicle Identification Number **1GKET16SX2** Estimated Damage **2,000.00**

Vehicle License Plate None

Year **2008** State **AR** Number _____

Trailers Yes No # Of Units _____ Reg. State _____ Plate # _____

Prior Vehicle Damage? If Yes, Describe Damage & Location
 Yes No

Vehicle Damage As Result Of Crash
 Disabled Other Damage Functional No Damage

Towed? Yes No Name of Tow Service _____

Address Vehicle Removed To _____

City _____ State _____ Zip Code _____


Additional Information _____

Insurance Company **FARMERS INS CO** Policy # _____

EMS Notified _____ AM PM Transported By _____
EMS Arrived _____ AM PM
 No Injury/Transport

Injured Transported To (Hospital Name/City/State) _____

VEHICLE # 2 (PEDESTRIAN # _____)

 Also Complete Truck and Bus Crash Report for each qualifying vehicle, if crash involves fatality, injury or tow.

Driver's Name (First/MI/Last Name) _____ Inj. Code **4**

Address _____ SafetyEquip **3** Air Bag **6** Eject **0**

City **PARAGOULD** State **AR** Zip Code _____

Additional Information _____

DOB _____ Race **W** Sex **M** Driver's License State **AR** Class **D**
_____ End. _____

Test Blood Breath Urine Toxicology None Req.
Results: _____

Vehicle Owner's Name (First/MI/Last Name) **SAME**

Address _____

City _____ State _____ Zip Code _____

Vehicle Description Year **2006** Make **FORD**
Model **MUST** Body Style **2DR** Color **GRY**

Vehicle Identification Number **1ZVHT82HX** Estimated Damage **3,000.00**

Vehicle License Plate None

Year **2008** State **AR** Number _____

Trailers Yes No # Of Units _____ Reg. State _____ Plate # _____

Prior Vehicle Damage? If Yes, Describe Damage & Location
 Yes No

Vehicle Damage As Result Of Crash
 Disabled Other Damage Functional No Damage

Towed? Yes No Name of Tow Service **WAYNE'S TOWING**

Address Vehicle Removed To **304 S 16TH AVE**

City **PARAGOULD** State **AR** Zip Code **72450**

Additional Information _____

Insurance Company **UNITED SERVICES AUTO INS** Policy # _____

EMS Notified _____ AM PM Transported By _____
EMS Arrived _____ AM PM
 No Injury/Transport

Injured Transported To (Hospital Name/City/State) _____

ATMOSPHERIC CONDITIONS				RELATION TO JUNCTION			
0 Clear	8 Dust			0 Non-Junction	4 Alley	8 Crossover Lane	
1 Rain	5 High Winds			1 Intersection	5 Exit Lane	98 Other	
2 Sleet	6 Smoke			2 Intersection Related	6 Entrance Lane	99 Unknown	
3 Snow	7 Smog	99 Unknown		3 Driveway	7 R.R. Crossing		
LIGHT CONDITIONS				TRAFFIC CONTROLS			
1 Daylight	3 Dawn	5 Dark /But Lighted	98 Other	0 No Traffic Controls	5 R.R. Crossing W/Gate & Signals	11 Traffic Lanes Marked	
2 Dark	4 Dusk	6 Dark /Light Not Functional	99 Unknown	1 Flashing Beacon	6 R.R. Crossing W/Flashing Signals Only	12 No Passing Signal	
ACCIDENT LOCALE				TYPE OF COLLISION			
1 Rural	2 Urban	99 Unknown		0 Single Vehicle / Non Collision With Motor Vehicle In Transport	2 Rear End	4 Sideswipe Same Direction	6 Backing
ROADWAY SURFACE CONDITION				CONTRIBUTING FACTORS			
1 Dry	4 Sand	98 Other		1 Head On	3 Angle	5 Sideswipe Opp. Direction	98 Other
2 Wet	5 Dirt	99 Unknown		VEHICLE ACTION			
3 Ice	6 Oil			1 Going Straight	9 Making Right Turn	17 Avoiding Animal	98 Other
ROAD SYSTEM				2 Negotiating Curve	10 Making Right Turn On Red	18 Avoiding Other Object	99 Unknown
1 Interstate	5 City Street			3 Slowing	11 Making Left Turn	19 Passing	
2 U.S. Highway	6 Frontage Road			4 Stopped In Traffic Lane	12 Making Left Turn On Red	20 Changing Lanes	
3 State Highway	7 Ramp			5 Merging	13 Making U Turn	21 Ran Off Road-Right	
4 County Road	99 Unknown			6 Enter Parked Position	14 Backing	22 Ran Off Road-Left	
ROAD SURFACE				7 Exiting Parked Position	15 Avoiding Vehicle	23 Crossing Median	
1 Concrete	3 Gravel	98 Other		8 Parked	16 Avoiding Pedestrian		
2 Asphalt	4 Dirt	99 Unknown		FIRST HARMFUL EVENT COLLISION WITH / NON COLLISION			
ROAD ALIGNMENT				1 Pedestrian	9 Unknown Obj. Not Fixed	17 Utility Pole	25 Concrete Barrier
1 Straight	2 Curve			2 Pedacycle	10 Overturned	18 Fence or Fence Post	26 Culvert/Ditch
ROAD PROFILE				3 Train	11 Fire	19 Guard Rail or Post	27 Bridge Rail
1 Level	3 Hillcrest	98 Other		4 MV in Transport	12 Immersion	20 Bridge or Underpass	28 Other Fixed Object
2 Grade	4 Sag	99 Unknown		5 MV In Other Roadway	13 Fell From Vehicle	21 Sign/Traffic Signal	
CONSTRUCTION/MAINTENANCE ZONE				6 Parked Vehicle	14 Jackknife	22 Impact Cushion Device	98 Other
1 Yes	2 No			7 Animal	15 Bank or Ledge	23 House/Building	99 Unknown
TRAFFIC FLOW				8 Other Object Not Fixed	16 Tree(s)	24 Light/Luminary Pole	
1 Not Divided	98 Other			FIRST HARMFUL EVENT LOCATION			
2 Divided By Median - No Barrier	99 Unknown			1 On Roadway	3 Median	5 Outside Traffic Way	
3 Divided By Perm. Barrier				2 Shoulder	4 Roadside	99 Unknown	
4 Divided By Temp. Barrier				FIRE OCCURENCE			
5 One Way Traffic				0 No Fire Occurrence	1 Fire Occurrence		
NUMBER OF TRAFFIC LANES				DRIVER VISION OBSCURED			
1. 1	3. 3	5. 5	7. 7	0 Not Obscured	5 Building	11 Dirty Windshield	
2. 2	4. 4	6. 6	8. 8	1 Rain/Snow/Sleet On Windshield	6 Billboard	12 Obscured By Vehicle Load	
ROADWAY DEFECTS				2 Fog	7 Trees/Shrub/ Etc	13 Hillcrest	
0 No Defects	6 Bumps			3 Sunlight	8 Parked Vehicle(s)	98 Other	
1 Obstruction Warning	7 Defective Shoulder			4 Headlights	9 Moving Vehicle(s)	99 Unknown	
2 Obstruction No Warning	8 No Markings			VEHICLE DEFECTS			
3 Loose Materials On Surface	9 Reduced Width			0 No Defects	3 Defective Steering	6 Windshield/Mirrors	
4 Holes	98 Other			1 Defective Lights	4 Worn/Slick Tires	98 Other	
5 Ruts	99 Unknown			2 Defective Brakes	5 Motor Trouble	99 Unknown	
DRIVER DISTRACTION				PEDESTRIAN ACTION/LOCATION			
0 Not Distracted				1 Crossing At Intersection With Signal	13 Waling On Roadway With Traffic/ Sidewalks Not Available	CONDITION OF DRIVERS AND PED	
1 Electronic Communication Device (cell phone, pager, etc.)				2 Crossing At Intersection Against Signal	14 Walking On Roadway Against Traffic/ Sidewalks Available	1 Appeared Normal	98 Other
2 Other Electronic Device (navigation device, palm pilot, etc.)				3 Crossing At Intersection No Signal	15 Walking On Roadway Against Traffic/ Sidewalks Not Available	2 Illness	99 Unknown
3 Other Inside the Vehicle				4 Crossing Not At Intersection/Rural	16 Working In Roadway	3 Fatigue	
4 Other Outside the Vehicle	99 Unknown			5 Crossing Not at Intersection/Urban	17 Standing In Roadway	4 Fell Asleep	
CCUPANCY				6 Crossing Not at Intersection/Urban	18 Not In Roadway	5 Physical Disability / Disease/Disorder	
Non-Motorist				7 Coming from Behind Parked Car	19 Seizure / Blackout	6 Mental Disability / Disease/Disorder	
999 Vehicle				8 Unloading/Loading on School Bus	ALCOHOL/ DRUGS IMPAIRMENT		
Number of Occupant				9 Playing in Roadway	1 None	3 Not Impaired	
				10 Unloading/Loading on Other	2 Impaired	4 Unknown	
				11 Lying in Roadway			
				12 Walking on Roadway with Traffic/ Sidewalks Available			
POSITION IN/ON VEH				INJURY CODE			
10				1 Fatal Injury			
10				2 Incapacitating Injury			
10				3 Non-Incapacitating Injury			
10				4 Possible Injury			
10				5 No Injury/Property Damage Only			
10 Riding Or Hanging Outside							
11 Bed Of Pickup							
12 Trailing Unit							
13 Sleeper Section							
98 Other Enclosed							
99 Unknown							
SAFETY EQUIPMENT USED				VEHICLE DEFECTS			
0 None Used	7 Helmet			0 No Defects	3 Defective Steering	6 Windshield/Mirrors	
1 Shoulder Belt	8 Helmet W/Face shield			1 Defective Lights	4 Worn/Slick Tires	98 Other	
2 Lap Belt	9 Eye Protection			2 Defective Brakes	5 Motor Trouble	99 Unknown	
3 Lap & Shoulder Belt	98 Other			PEDESTRIAN ACTION/LOCATION			
4 Child Restraint	99 Unknown			1 Crossing At Intersection With Signal	13 Waling On Roadway With Traffic/ Sidewalks Not Available	CONDITION OF DRIVERS AND PED	
AIR BAG				2 Crossing At Intersection Against Signal	14 Walking On Roadway Against Traffic/ Sidewalks Available	1 Appeared Normal	98 Other
0 Not Applicable				3 Crossing At Intersection No Signal	15 Walking On Roadway Against Traffic/ Sidewalks Not Available	2 Illness	99 Unknown
5 Deployed Air Bag				4 Crossing Not At Intersection/Rural	16 Working In Roadway	3 Fatigue	
6 No Air Bag Deployment				5 Crossing Not at Intersection/Urban	17 Standing In Roadway	4 Fell Asleep	
EJECTION FROM VEHICLE				6 Crossing Not at Intersection/Urban	18 Not In Roadway	5 Physical Disability / Disease/Disorder	
0 Not Ejected				7 Coming from Behind Parked Car	19 Seizure / Blackout	6 Mental Disability / Disease/Disorder	
1 Totally Ejected				8 Unloading/Loading on School Bus	ALCOHOL/ DRUGS IMPAIRMENT		
2 Partially Ejected				9 Playing in Roadway	1 None	3 Not Impaired	
99 Unknown				10 Unloading/Loading on Other	2 Impaired	4 Unknown	
PASSENGER/PEDESTRIAN				11 Lying in Roadway			
Race	Sex	Age		12 Walking on Roadway with Traffic/ Sidewalks Available			
14	15	16	17	18	19	20	21
3	3	6	0	w	f		5
22							
23 Name Of Passenger(s)/Pedestrian(s) Address, City, State, Zip Code							
Rector Ar.							

Check this box if diagram depicted is from driver/witness statements and/or vehicles were moved prior to investigators arrival.

COPY



Indicate North by Arrow

USAA NR: [REDACTED]
POL HOLDER: [REDACTED]
LOB/CLAIM NR: **AUTO / 000023**
LOSS DATE: **11/29/07**
UNIT: [REDACTED]

CHECK NR: [REDACTED]
PAYEE: [REDACTED]
USAA DATE: **12/18/07**
USAA REP: [REDACTED]

UNITED SERVICES AUTOMOBILE ASSOCIATION
PO BOX 33490
SAN ANTONIO, TX 78265

EXPLANATION OF PAYMENT	AMOUNT
REIMBURSEMENT OF \$500.00 DEDUCTIBLE FOR UNINSURED MOTORIST PROPERTY DAMAGE COVERAGE	
TOTAL PAYMENT AMOUNT	\$500.00

USAA NR: [REDACTED]
POL HOLDER: [REDACTED]
LOB/CLAIM NR: **AUTO**
LOSS DATE: **11/29/07**
UNIT: [REDACTED]

CHECK NR: [REDACTED]
PAYEE: [REDACTED]
USAA DATE: **12/15/07**
USAA REP: [REDACTED]

UNITED SERVICES AUTOMOBILE ASSOCIATION
PO BOX 33490
SAN ANTONIO, TX 78265

EXPLANATION OF PAYMENT	AMOUNT
TOTAL LOSS PAYMENT COLLISION COVERAGE 500 DEDUCTIBLE 2006 FORD MUSTANG	
TOTAL PAYMENT AMOUNT	\$26,888.32

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== Vehicle Valuation Summary =====

Local Market Value	\$ 24,650.00
Condition	+ 1,122.00
Pre-tax amount	\$ 25,772.00
Vehicular Sales Tax 6.2425%	+ 1,608.82
License/fees (if applicable)	
Value before deductible	\$ 27,380.82
DEDUCTIBLE	- 500.00
Adjusted vehicle valuation amount	\$ 26,880.82

Automated sales tax calculation based on applicable state, county and municipal tax rates.

===== Vehicle Valuation Allowances =====

Compared to the typical vehicle in the marketplace your vehicle's value was affected by these factors:

Shaker 1000	PKG.	+ 439.00
Odometer	14,000	+ 1,833.00
AT - Automatic Transmission		+ 500.00
LS - Leather Seats		+ 400.00
SK - CD Changer/Stacker		+ 300.00

These allowances illustrate factors that influence the settlement amount when compared to a typical vehicle. The typical vehicle is a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard and predominant equipment.

In cases where a standard or predominant option is superceded by a replacement or upgrade, a corresponding addition will appear for the option to reflect this.

The vehicle valuation allowances also reflect proper deductions for all standard or predominant equipment not present on the loss vehicle.

These allowances are illustrative only. The actual Local Market Value is calculated entirely from comparable vehicles with adjustments to reflect the loss vehicle configuration.

Package options are options included with that package.

===== Vehicle Description =====

DESCRIPTION	OPTION
Shaker 1000	PKG
Odometer 14,000	

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== Vehicle Description (continued) =====

Vehicle equipment:

- Rptd AT - Automatic Transmission
- Std OD - Overdrive
- Std TX - Traction Control
- Std PS - Power Steering
- Std PB - Power Brakes
- Std PW - Power Windows
- Std PL - Power Locks
- Std SP - Power Driver Seat
- Std PM - Power Mirrors
- Std AC - Air Conditioning
- Std RD - Rear Defogger
- Std TW - Tilt Wheel
- Std CC - Cruise Control
- Rptd LS - Leather Seats
- Std BS - Bucket Seats
- Std DB - 4-Wheel Disc Brakes
- Std DM - Dual Mirrors
- Std FL - Fog Lamps
- Std KE - Keyless Entry
- Std SL - Rear Spoiler
- Std AB - Anti-Lock Brakes (4)
- Std AM - AM Radio
- Std FM - FM Radio
- Std ST - Stereo
- Std SE - Search/Seek
- Std CD - Compact Disc Player
- Rptd SK - CD Changer/Stacker
- Std AW - Aluminum/Alloy Wheels
- Std IW - Intermittent Wipers
- Std AG - Air Bag
- Std RG - Passenger Air Bag
- Std CN - Console/Storage
- Rptd IP - Clearcoat Paint

===== VIGuard Vehicle Identification =====

VI N: 1ZVHT82HX6 [REDACTED]

	Insurer Description	VIGuard Analysis
Year	2006	2006
Make	Ford	Ford
Model	Mustang GT	Mustang GT/Cobra
	P82	P82
Body style	2d cou	2d
Engine	8-4.6l-Fi	8-4.6l-Fi
Trans	Automatic Transmission	
	Overdrive	

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== VINGuard Vehicle Identification (continued) =====

Restraints AIR BAGS (DRIVER+PASS.) Air Bags(Dr.+Pass.+Side)
Curb Weight 3488
Odometer 14000 Note: 49% less than typical vehicle

This vehicle was assembled in FLAT ROCK, MI

===== VINGuard VIN Vehicle History =====

VINGuard has decoded this VIN without any errors.

===== AutoCheck Vehicle History Report =====

AutoCheck Vehicle History Report

Experian Automotive

Report Run Date: 12/10/2007

Key: | N = No Problem Found | Y = Problem Found | I = Information Found

TITLE CHECK

THIS VEHICLE CHECKS OUT. AutoCheck database for this 2006 FORD MUSTANG GT (1ZVHT82HX6[REDACTED]) shows no historical events that indicate a significant automotive problem. These problems can indicate past automotive damage or warnings associated with the vehicle title.

Problems Checked	Results Found
Abandoned	N No Abandoned Record(s) Found
Damaged	N No Damaged Record(s) Found
Fire Damage	N No Fire Damage Record Found
Grey Market	N No Grey Market Record Found
Hail Damage	N No Hail Damage Record Found
Insurance Loss	N No Insurance Loss Record Found
Junk	N No Junk Record(s) Found
Rebuilt	N No Rebuilt Record(s) Found
Salvage	N No Salvage Record(s) Found

PROBLEM CHECK

THIS VEHICLE CHECKS OUT. AutoCheck database for this 2006 FORD MUSTANG GT (1ZVHT82HX65[REDACTED]) shows no historical events that indicate a significant automotive problem. These problems can indicate past automotive damage or warnings associated with the vehicle title.

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT
===== AutoCheck Vehicle History Report (continued) =====

Problems Checked	Results Found
NHTSA Crash Test Vehicle	N No NHTSA Crash Test Vehicle Record(s) Found
Frame Damage	N No Frame Damage Record(s) Found
Major Damage Incident	N No Major Damage Record(s) Found
Manufacturer buyback/lemon	N No Manufacturer Buyback/Lemon Record(s) Found
Odometer Problem	N No Odometer Problem Record(s) Found
Recycled	N No Recycled Record(s) Found
Salvage Auction	N No Salvage Auction Record(s) Found
Water Damage	N No Water Damage Record(s) Found
ODOMETER CHECK	THIS VEHICLE CHECKS OUT. For this 2006 FORD MUSTANG GT (1ZVHT82HX65) no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

Date Reported	Odometer Reading
2006-05-08	
2006-12-12	10
2006-12-12	
2006-12-12	
2006-12-12	
2007-08-29	

VEHICLE INFORMATION

INFORMATION FOUND. AutoCheck found additional information on this vehicle. These records will provide more history for this 2006 FORD MUSTANG GT (1ZVHT82HX65).

Problems Checked	Results Found
Accident	N No Accident Record(s) Found
Corrected Title	N No Corrected Title Record(s) Found
Driver Education	N No Driver Education Record(s) Found
Duplicate Title	Y Duplicate Title Record(s) Found
Emissions Safety Inspection	N No Emissions Safety Inspection Record(s) Found
Fire Damage	N No Fire Damage Record(s) Found
Lease	N No Lease Record(s) Found
Lien	Y Lien Record(s) Found
Livery Use	N No Livery Use Record(s) Found
Government Use	N No Government Use Record(s) Found
Police Use	N No Police Use Record(s) Found
Fleet	N No Fleet Record(s) Found
Rental	N No Rental Record(s) Found
Fleet and/or Lease	N No Fleet and/or Lease Record(s) Found
Fleet and/or Rental	N No Fleet and/or Rental Record(s) Found

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT
 ===== AutoCheck Vehicle History Report (continued) =====

Repossessed N No Repossessed Record(s) Found
 Taxi Use N No Taxi Use Record(s) Found
 Theft N No Theft Record(s) Found

FULL HISTORY

Below are the historical events for this vehicle listed in chronological order.

Report Run Date: 12/10/2007

Event Date	Event Location	Odometer Reading	Data Source	Event Detail
2006-05-08	TN	00000000	Independent Source	VEHICLE MANUFACTURED AND SHIPPED TO DEALER
2006-12-12	PARAGOULD, AR	10	Motor Vehicle Dept	TITLE
2006-12-12	PARAGOULD, AR	00000000	Motor Vehicle Dept	TITLE
2006-12-12	PARAGOULD, AR	00000000	Motor Vehicle Dept	TITLE
2006-12-12	PARAGOULD, AR	00000000	Motor Vehicle Dept	DUPLICATE TITLE
2007-08-29	PARAGOULD, AR	00000000	Motor Vehicle Dept	REGISTRATION EVENT/RENEWAL

AutoCheck Vehicle History Report Terms and Conditions:
 Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to Experian by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN 'AS IS WHERE IS' BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

□ Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT
===== AutoCheck Vehicle History Report (continued) =====
Experian shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of Experian, including, without limitation, 'acts of God', terrorism or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and Experian shall be governed by the laws of the State of Illinois (USA) without regard to its conflict of laws provisions. You and Experian agree to submit to the personal and exclusive jurisdiction of the courts located within the county of Cook, Illinois.

===== Local Market Definition =====
The local market value for your 2006 Ford Mustang GT 2 Door Coupe was defined by ZIP code [REDACTED] Paragould, AR. Adjacent markets were also searched as secondary sources to locate comparable vehicles. Details of the specific markets searched follow.

The state of Arkansas is composed of 7 distinct local markets. The following 6 zones were used in the preparation of this CCC Valuescope Market Report.

Jonesboro/Blytheville, AR - Primary local market vehicle database. In this market, CCC maintains a database of 1,356 inspected dealer vehicles located at 11 dealerships, and 1,458 dealer advertised, and 626 privately advertised vehicles taken from 10 local papers or magazines.

Little Rock, AR - Secondary local market vehicle database. In this market, CCC maintains a database of 2,600 inspected dealer vehicles located at 15 dealerships, and 13,013 dealer advertised, and 4,391 privately advertised vehicles taken from 26 local papers or magazines.

Memphis, TN - Third local market vehicle database. In this market, CCC maintains a database of 8,065 inspected dealer vehicles located at 37 dealerships, and 18,154 dealer advertised, and 2,658 privately advertised vehicles taken from 14 local papers or magazines.

Other markets searched - Northwest Mississippi, @Union City/Dyersburg and Cape Girardeau. In these markets, CCC maintains a database of 1,406 inspected dealer vehicles located at 9 dealerships, and 6,749 advertised vehicles taken from 18 local newspapers or magazines.

□ Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== Local Market Definition (continued) =====
From these 6 local markets, comparable vehicles were selected based on the year, make, model, body style, and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage.

For your vehicle's CCC Valuescope Market Report, CCC identified 10 inspected dealer vehicles and 23 advertised vehicles as comparable to your vehicle, and used their values to determine the Local Market Value.

Vehicles are determined to be comparable to the loss vehicle based on:

- * Nearness to the loss vehicle's primary garage location
- * Similarity of model, equipment, and odometer
- * Precision of the data (inspected versus advertised)

===== Valuation Methodology =====
This CCC Valuescope Market Report was prepared for USAA by CCC Information Services Inc. CCC has been preparing market reports for the insurance industry since 1981. CCC physically inspects vehicles for sale at vehicle dealerships in the local markets, and subscribes to local newspapers and automotive publications in these markets. CCC maintains vehicle databases containing these inspected dealership vehicles along with the dealer and private party advertised vehicle information.

When USAA requests a CCC Valuescope Market Report from CCC, they provide CCC the VIN (Vehicle Identification Number) of the loss vehicle. Decoding this VIN identifies the exact vehicle for which the local market value will be done. See the VINguard Vehicle Identification section.

USAA also provides CCC the vehicle owner's Zip code. This identifies the local market that will be used to determine the market value. See the Local Market Definition section.

Finally, USAA provides CCC with the configuration of the loss vehicle including equipment, odometer, condition, maintenance, etc. This information is the starting point for determining the local market value.

Using this information, CCC searches its databases to find comparable vehicles in the local market. Each vehicle is compared to the loss vehicle, and adjustments are made for differences in model, equipment, and odometer. Those vehicles that are deemed most comparable to the loss vehicle are used to determine the local market value. See the Local Market Definition section.

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

Valuation Methodology (continued)

After the Adjusted Value for each comparable vehicle is calculated (see the Local Market Comparable Vehicles section), CCC calculates the Local Market Value. This calculation is a weighted average. Using a weighted average allows those vehicles most similar to the loss vehicle to contribute a greater percentage to the Local Market Value than less similar vehicles. Factors that determine similarity are:

- * Nearness to the loss vehicle's primary garage location
- * Equivalency of model, equipment, and odometer
- * Precision of the data (inspected versus advertised)

Using a weighted average results in more accurate local market value as the vehicles most similar and closest to the loss vehicle contribute more to the market value than less similar, more distant vehicles.

Vehicle Condition

USAA uses Condition Inspection Guidelines to determine the condition of key components of the loss vehicle. These guidelines are specific to geographic location, year, and vehicle type. The guidelines describe physical characteristics for each of the vehicle components. Based on these guidelines, USAA determined the condition of the vehicle prior to the loss.

Category	Condition	Adjustments
INTERIOR		
Seats	Clean	\$88
Clean. No significant fading. No tears, holes or burn marks.		
Carpets	Clean	\$66
Clean. No tears, holes or burn marks.		
Dashboard	Clean	\$88
Components intact. No significant wear.		
Headliner	Clean	\$88
Clean. No tears, sagging or fading.		
EXTERIOR		
Body	Clean	\$286
Sheet Metal	: No dents. No significant dings. No rust evident.	
Trim	: Components intact, minimal wear apparent. No significant peeling, fading or rust.	
Glass	Clean	\$154
No scratches, pitting or chips. Seals are intact and watertight.		
Paint	Clean	\$66
No surface chips. No significant scratches or fading.		
MECHANICAL		
Engine	Clean	\$88
Very clean. No seepage evident. No dirt or grease covered areas. Oil translucent.		

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

Category	Condition	Adjustments
Transmission	Clean	\$110
Fluid has red translucent color. No seepage evident.		
TIRES		
Front Tires	Clean	\$44
8-10/32" of original tread. 69% to 90% of new.		
Normal wear patterns evident.		
Rear Tires	Clean	\$44
8-10/32" of original tread. 69% to 90% of new.		
Normal wear patterns evident.		
Total Adjustments:		===== \$1,122

* The Condition Inspection Guidelines provide information based on vehicle age, vehicle type, and geographic location. Your vehicle has been identified as being located in the Southwest region as a newer passenger car.

* The Condition Inspection Guidelines, and all dollar adjustments, are determined by surveys, inspections, and interviews with dealerships across the United States.

Valuation request: 38672028. (continued) 2006 FORD MUSTANG GT

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 ===== Comparable Vehicles Detail =====
 =====

The local market comparable vehicles are compared to the loss vehicle, and adjustments are made for differences in equipment, odometer, model, etc. The Price, Asking Price, Take Price or List Price displayed below (as applicable) may differ from the advertised price where CCC obtains different price information from the seller. The Adjusted Value represents the price of the comparable configured exactly as the loss vehicle.

Loss Vehicle	Inspected Dealer	Inspected Dealer	Inspected Dealer
2006 Ford Mustang Gt 2d Cpe 8-4.6l-Fi Auto Trans-OD Shaker 1000 AM/FM Stereo Seek With Cd Changer	2006 Ford Mustang Gt 2d Cpe 8 Auto Trans AM/FM Stereo Seek With Cd Changer Premium Sound System	2006 Ford Mustang Gt 2d Cpe 8 Auto Trans AM/FM Stereo Seek With Cd Changer Premium Sound System	2006 Ford Mustang Gt 2d Cpe 8 Auto Trans AM/FM Stereo Seek With Compact Disk
Anti-Lock Brakes (4) Air Conditioning Air Bag Aluminum/Alloy Wheels Cruise Control Fog Lamps Keyless Entry Power Locks Power Windows Rear Defogger Passenger Air Bag Rear Spoiler Power Driver Seat Tilt Wheel Traction Control Leather Seats*	Anti-Lock Brakes (4) Air Conditioning Air Bag Aluminum/Alloy Wheels Cruise Control Fog Lamps Keyless Entry Power Locks Power Windows Rear Defogger Passenger Air Bag Rear Spoiler Power Driver Seat Tilt Wheel Traction Control Leather Seats*	Anti-Lock Brakes (4) Air Conditioning Air Bag Aluminum/Alloy Wheels Cruise Control Fog Lamps Keyless Entry Power Locks Power Windows Rear Defogger Passenger Air Bag Rear Spoiler Power Driver Seat Tilt Wheel Traction Control	Anti-Lock Brakes (4) Air Conditioning Air Bag Aluminum/Alloy Wheels Cruise Control Fog Lamps Keyless Entry Power Locks Power Windows Rear Defogger Passenger Air Bag Rear Spoiler Power Driver Seat Tilt Wheel Traction Control Theft Deterrent/Alarm Leather Seats* 17,460
Miles: 14,000	17,255	8,455	
	Insp. 11/26/2007	Insp. 11/26/2007	Insp. 11/26/2007
Location: Paragould	Memphis 71	Memphis 71	Benton 154
Distance From: Paragould	Dobbs Ford @ Wolfch	Dobbs Ford @ Wolfch	Landers Ford/Linc
Dealer:	Darnell McArthur.	Darnell McArthur.	Richard Powell
Contact Person:	901/382-5555	901/382-5555	800/880-3673
Phone Number:			

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

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 ===== Comparable Vehicles Detail (continued) =====
 =====

Loss Vehicle	Inspected Dealer	Inspected Dealer	Inspected Dealer
VIN:	1ZVFT82H66	1ZVFT82H1	1ZVFT82HX6
	Stock# 65181701	Stock# Vin 2768	Stock# 65181701
	List \$ 24,988	List \$ 27,988	List \$ 24,655
	Take \$ 23,688	Take \$ 26,688	Take \$ 23,155
Adjustments			
Package Differences	+ 439	+ 439	+ 439
Options		+ 400	+ 150
Mileage	+ 417	- 687	+ 444
Baseline	- 1,121	- 1,121	- 1,121
Adjusted Value	\$ 23,423	\$ 25,719	\$ 23,067

- * List Price is the sticker price of the vehicle. Take Price is the amount for which the vehicle can be purchased as defined by the contact at each dealer.
- * Option adjustments are made in comparison to the typical vehicle. Typical vehicle options that are not present are enclosed in parentheses.
- * The baseline is defined as the condition of the typical vehicle on the road. Baseline adjustments are made when a comparable vehicle condition varies from that of a typical vehicle.
- * All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.
- * Note that some comparable vehicles that were recently available in the local market may no longer be available.
- * The Price, Asking Price, Take Price or List Price displayed above (as applicable) may differ from the advertised price where CCC obtains different price information from the seller.

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 ===== Additional Inspected Vehicles =====
 =====

Dealer/Location/Yr Model / VIN Stock# Color	Phone/Odometer	Price	Compared to Loss
Landers Ford/Linc/Merc Collierville, TN. 84 Miles From Paragould 2006 Mustang Gt 1ZVHT82H7651	(901) 854-3673 24,185 A 8T0355A Sil	\$ 21,988	\$ 22,649
Ford Groves (Jackson)	(573) 243-1426	\$ 26,995	\$ 27,815

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== Additional Inspected Vehicles (continued) =====

Dealer/Location/Yr Model / VIN Stock# Color	Phone/Odometer	Price	Compared to Loss
Jackson, MO. 105 Miles From Paragould 2006 Must [REDACTED] 7952 Red 1ZVFT82H2 [REDACTED]	25,335 A		
North Little Rock Nissan North Little Rock, AR. 129 Miles From Paragould 2006 Mustang [REDACTED] 17735A Sil 1ZVFT82H065 [REDACTED]	(501) 945-6191 32,242 A	\$ 24,500	\$ 26,712
Price Ford Millington, TN. 60 Miles From Paragould 2006 Mustang Gt [REDACTED] 1ZVFT82H06 [REDACTED]	(901) 873-3673 12,002	\$ 27,388	\$ 26,955
Dobbs Ford @ Wolfchase Memphis, TN. 71 Miles From Paragould 2006 Mustang [REDACTED] 5231333 1ZVFT82HX6 [REDACTED]	(901) 382-5555 24,015	\$ 23,688	\$ 24,576
Sunrise Pont/Gmc Memphis, TN. 67 Miles From Paragould 2006 Mustang Gt [REDACTED] 1ZVFT82H36 [REDACTED]	(901) 372-8000 884	\$ 25,888	\$ 23,480
Landers Ford/Linc Benton, AR. 154 Miles From Paragould 2006 Mustang Gt [REDACTED] 1ZVFT82H06 [REDACTED]	(800) 880-3673 27,321	\$ 24,655	\$ 26,703

A=available

* The Price, Asking Price, Take Price Or List Price Displayed Above (as Applicable) May Differ From The Advertised Price Where Ccc Obtains Different Price Information From The Seller.

===== Additional Local Advertisements =====

Source/Location/Year Model	Phone/ Odometer Date	Price	Compared To Loss
Autotrader.com Caruthersville, MO. 49 Miles From Paragould 2006 Mustang GT	(573) 922-0397 8,500 11/06/2007	\$ 24,900	\$ 24,958
Autotrader.com	(901) 351-3126	\$ 22,500	\$ 24,450

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== Additional Local Advertisements (continued) =====

Source/Location/Year Model	Phone/ Odometer Date	Price	Compared to Loss
Newport, AR. 52 Miles From Paragould 2006 Mustang GT	5,228 09/18/2007		
Autotrader.com 2006 Mustang Gt	(888) 492-1846 38,885 11/27/2007	\$ 22,000	\$ 25,239
Memphis Commercial Appeal 2006 Mustang Gt	(866) 203-6285 17,000 11/07/2007	\$ 22,588	\$ 23,490
Autotrader.com 2006 Mustang Gt	(888) 446-8460 6,294 11/05/2007	\$ 24,988	\$ 24,160
Autotrader.com 2006 Mustang Gt	(866) 652-1105 1,475 09/20/2007	\$ 24,997	\$ 23,506
Paragould Press Jonesboro, AR. 19 Miles From Paragould 2006 Mustang GT	(870) 268-5418 unlisted 10/12/2007	\$ 23,990	\$ 26,341
Memphis Commercial Appeal Memphis, TN. 75 Miles From Paragould 2006 Mustang GT	(901) 844-9400 unlisted 11/23/2007	\$ 21,975	\$ 24,326
Ar. Democrat Gazette 2006 Mustang Gt	(800) 423-1354 Unlisted 10/14/2007	\$ 22,900	\$ 25,251
Memphis Auto Mart 2006 Mustang Gt	(888) 841-5159 Unlisted 09/24/2007	\$ 25,988	\$ 27,139

* The Price, Asking Price, Take Price Or List Price Displayed Above (as Applicable) May Differ From The Advertised Price Where Ccc Obtains Different Price Information From The Seller.

===== NHTSA Recall Notices =====
 The National Highway Traffic Safety Administration has issued 1 safety related recall notice that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 06V310000 Issued: / /20 No. of vehicles: 745
 Suspension: Front
 on certain passenger Vehicles built on the Ford Mustang GT chassis,
 the anti-roll bar attachment bracket on the front strut can separate

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== Additional Local Advertisements (continued) =====

Source/Location/Year Model	Phone/ Odometer Date	Price	Compared to Loss
Memphis, TN. 69 Miles From Paragould 2006 Mustang GT	21,000 12/02/2007		
Autotrader.com Poplar Bluff, MO. 49 Miles From Paragould 2006 Mustang GT	(573) 785-8433 34,633 11/06/2007	\$ 21,900	\$ 25,157
Autotrader.com Bryant, AR. 149 Miles From Paragould 2006 Mustang GT	(501) 316-5483 22,429 11/17/2007	\$ 23,855	\$ 24,577
Ar. Democrat Gazette Searcy, AR. 88 Miles From Paragould 2006 Mustang GT	(501) 281-2146 11,200 10/28/2007	\$ 21,900	\$ 22,067
Autotrader.com 2006 Mustang Gt	(866) 886-7006 6,355 11/28/2007	\$ 22,599	\$ 21,278
Si Trader Dexter, MO. 59 Miles From Paragould 2006 Mustang GT	(573) 624-4385 24,000 09/25/2007	\$ 17,500	\$ 18,436
Autotrader.com 2006 Mustang Gt	(866) 512-9432 22,429 11/29/2007	\$ 22,855	\$ 23,577
Memphis Commercial Appeal 2006 Mustang Gt	(866) 847-9252 17,000 11/10/2007	\$ 22,588	\$ 23,490
Autotrader.com 2006 Mustang Gt	(877) 205-0983 18,079 11/30/2007	\$ 25,795	\$ 26,338
Autotrader.com Searcy, AR. 88 Miles From Paragould 2006 Mustang GT	(501) 268-2486 30,972 10/30/2007	\$ 21,997	\$ 24,395
Autotrader.com 2006 Mustang Gt	(866) 581-1891 22,148 11/20/2007	\$ 24,950	\$ 26,534
Memphis Commercial Appeal 2006 Mustang Gt	(888) 414-9725 8,000 11/23/2007	\$ 27,988	\$ 27,764
Autotrader.com 2006 Mustang Gt	(888) 506-8187 5,238 11/27/2007	\$ 25,977	\$ 24,424
Autotrader.com	(870) 523-2792	\$ 25,500	\$ 24,945

Valuation request: 38672028 (continued) 2006 FORD MUSTANG GT

===== NHTSA Recall Notices (Continued) =====
from the strut housing due to inconsistent welding.
If the broken bracket contacts the tire, sidewall damage can occur,
possibly resulting in a Vehicle crash.
Dealers will install new struts free of charge. The manufacturer has
not yet provided an owner notification schedule for this campaign.
Owners may contact Roush at [REDACTED]

===== Appraisal and Valuation Notes =====
The loss vehicle has been valued as a newer vehicle in the Southwest region
with 49% less than average miles of 27,700.

Included in our backup are similar models to the loss vehicle.
Proper adjustments were made for this valuation.
Your primary valuation market selected for comparable vehicles is
JONESBORO/BLYTHEVILLE, AR
We extended the search into surrounding markets for additional comparable
vehicles.

Your valuation has been prepared in compliance with Arkansas Rule and
Regulation 43, Section 10.

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Various aspects of our Market Report are covered by one or more pending patent
applications.

The trade names and/or trademarks used herein are owned by their respective
trademark owners.

TER

CCC VALUESCOPE
Claim Services

Market Report

Report Reference Number: [REDACTED]
Claim reference: 00 [REDACTED]
Loss Incident Date: 11/29/2007
Insured: [REDACTED]
Policy Number: [REDACTED]

Adjuster: Middlebrook, Ronny
Adjuster ID: [REDACTED]
Date Submitted: 11/29/2007
Owner: [REDACTED]
Appraiser: MIDDLEBROOK, RONNY

Introduction

USAA has conducted an inspection of your 2006 Ford Mustang GT 2 door Coupe located in Paragould, AR. The inspection information was then used to conduct research in your local market to determine the market value of your vehicle.

The local market value of your vehicle was defined by the Zip code 72450 -- Paragould, AR

The recommended settlement amount based on the loss vehicle description provided by USAA is \$26,880.82

Section Title:

=====

- Vehicle Valuation Summary
- VI Nguard Vehicle Identification
- VI Nguard VIN Vehicle History
- Local Market Definition
- Valuation Methodology
- Vehicle Condition
- Comparable Vehicles Detail
- Vehicle Model Information
- NHTSA Vehicle Recall
- Appraisal and Valuation Notes

Section Contents:

=====

- Market Valuation with components
- Vehicle configuration information
- Vehicle history research
- Local market basis
- Method used to evaluate the vehicle
- Vehicle's pre-accident condition
- Comparable vehicles located in market
- Characteristics of the loss vehicle type
- NHTSA recall notices
- Log notes for this file







To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.