



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 APR 23 AM 7:04  
27-MAR-2008

Reference No.  
10222481

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City INDIANAPOLIS State IN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO  
In the absence of an [REDACTED] signature to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 4/10/8

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
3FELF47FXVM [REDACTED]

Make  
FORD

Model  
F SUPER DUTY

Model Year  
1997

Date Purchased  
26-FEB-07

Dealer's Name and Telephone Number [REDACTED]

Engine:  
No: Cylinders 8

Fuel Type:

Gas  
DIESEL

Original Owner  
☐

Dealer's City [REDACTED]

State [REDACTED]

Zip Code [REDACTED]

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

standard  
AUTOMATIC

☒ Cruise Control

REAR WHEEL DRIVE

Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
26-MAR-2008

Failure Mileage  
287000

Failure Speed  
15

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED]

Tire Model (Name or Number) [REDACTED]

Tire Size (Example P215/65R15) [REDACTED]

DOT No. (Example: DOTM9ABC036) [REDACTED]

☐ Original Equipment  
☐ Prior Repair

Failure Location: [REDACTED]

Tire Component Code [REDACTED]

Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED]

Date Manufactured: [REDACTED]

Model No./Name: [REDACTED]

Seat Type: [REDACTED]

Installation System: [REDACTED]

Child Seat Component Code: [REDACTED]

Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*- THE CONTACT OWNS A1997 FORD F SUPER DUTY. HE RECEIVED A RECALL NOTICE ON THE CAMSHAFT POSITION SENSOR, WHICH CAN CAUSE ENGINE STALLING. HE HAD BEEN EXPERIENCING THAT PROBLEM WHENEVER HE APPROACHED LOWER SPEEDS IN HIS VEHICLE. HE TOOK THE VEHICLE TO THE DEALERSHIP THEY REPLACED THE SENSOR WITH A NEWER AND NON-DEFECTED SENSOR. AFTER THEY REPLACED THE SENSOR THE VEHICLE WOULD NOT START. THEY TRIED SEVERAL SENSORS AND NONE OF THEM WOULD START THE ENGINE. THE MECHANIC THEN PLACED THE OLD SENSOR BACK INTO THE VEHICLE AND THE ENGINE WAS ABLE TO TURN ON. THE MECHANIC TOLD HIM TO BRING THE VEHICLE BACK IN THE FOLLOWING DAY. WHEN HE TOOK THE VEHICLE BACK IN THE NEXT DAY, THEY REPLACED THE SENSOR ONCE AGAIN AND THE VEHICLE WOULD NOT START. THEY PLACED THE OLDER SENSOR BACK INTO THE VEHICLE AND HE WAS ABLE TO DRIVE AWAY. MINUTES AFTER DRIVING AWAY THE CHECK ENGINE LIGHT STARTED TO COME ON AND OFF RANDOMLY IN THE VEHICLE, WHICH IS A PROBLEM NOT PREVIOUSLY EXPERIENCED. HE TOOK THE VEHICLE BACK INTO THE DEALERSHIP AND THEY WERE NOT ABLE TO REPAIR THE PROBLEM. THE CURRENT AND FAILURE MILEAGE WAS 287,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.