



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

26-MAR-2008

Reference No.

-3 AM 9:55

10222363

OWNER INFORMATION (Type or Print)

Name

Address

City

MILLBURN

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 6/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at Bottom of windshield on driver's side

1FMZU73W622

Make

FORD

Model

EXPLORER

Model Year

2002

Date Purchased

05-AUG-02

Dealer's Name and Telephone Number

Summit Ford/Douglas

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Summit, NJ

State

NJ

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-MAR-2008

Failure Mileage

85000

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD EXPLORER. WHILE DRIVING APPROXIMATELY 45 MPH, THE OD SENSOR BEGAN BLINKING AND THE TRANSMISSION SLIPPED. THE CONTACT PULLED THE VEHICLE OVER AND READ THE MANUAL, WHICH STATED TO IMMEDIATELY HAVE THE VEHICLE ASSESSED FOR POSSIBLE REPAIR. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS SENT TO A SPECIALIST AND THE TRANSMISSION WAS REBUILT. THE CURRENT AND FAILURE MILEAGES WERE 85,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DATE IN 03/17/08
DATE OUT 00/00/00
WRITTEN BY KRM

CCOUNT #**NAME & ADDRESS**

ERNIE'S AUTO
3 MILLBURN AVE
MILLBURN, NJ

[illegible]

02	FORD	EXPLO	WHITE	5R55W
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HOME PHONE WORK PHONE

VIN

1FMZU73W62Z

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CUSTOMER COMMENTS

SHOP COMMENTS

SHOP COMMENTS

ARRANTY 12 MONTHS OR 12,000 MILES

TY	PARTS DESCRIPTION	PRICE	TOTAL	LABOR	AMOUNT
	REBUILT TORQUE CONVERTER	358.58	358.58	R & R AND OVERHAUL	1249.50
	VALVE BODY ASSEMBLY	331.67	331.67	RESURFACE SERVO BORE	110.50
	OVERHAUL KIT	357.04	357.04		
	TRANSMISSION FILTER	27.71	27.71		
	TRANSMISSION FLUID-DEX 6	65.00	65.00		
				LABOR	1,360.00
				PARTS	1,140.00
				SUPPLIES	.00
				TOW	.00
				DISCOUNT	.00
				SUB-TOTAL	2,500.00
				SALES TAX	.00
				TOTAL DUE	2,500.00

SIGNATURE**DATE**

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