



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2008 APR -4 AM 6:59

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OWNER INFORMATION (Type or Print)

Name Address City WILLIAMSVILLE State IL Zip Code

Daytime Telephone Number Evening Telephone Number E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FRLL45Z06 Make FORD Model LCF Model Year 2006 Date Purchased 11-AUG-06 Dealer's Name and Telephone Number Engine: No: Cylinders 6 Fuel Type: Diesel Original Owner Dealer's City State Zip Code Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 103000 POWER TRAIN:AUTOMATIC TRANSMISSION Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-MAR-2008 Failure Mileage 31000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).) Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 FORD LCF. THE CONTACT STATED THAT HIS ENGINE LIGHT ILLUMINATES ON THE INSTRUMENT PANEL AND THE TRANSMISSION TAKES OFF IN SECOND GEAR. THE VEHICLE REMAINS STATIONERY WHEN HE ATTEMPTS TO ACCELERATE FROM A STOP. THE DEALER WAS UNABLE TO REPAIR THE FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 31,000.

TAKES OFF VERY SLOWLY FAILURE MIA03 27255.00 \$\$\$ ATTACHED DOCUMENTS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

S93 DOCUMENTS SENT TO
FORD MOTOR COMPANY

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

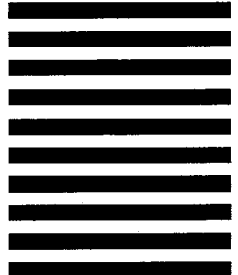


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

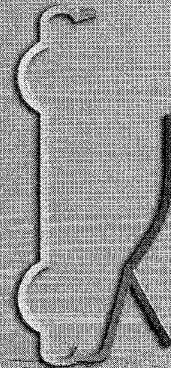
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rbf

As a result of your report to the Vehicle Safety Hotline (VSH), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.
Thank you for your cooperation.

Sincerely,

Ronald B. Fields, Chief
Correspondence Research Division
Enforcement

Enclosure: VOQ



Document #1:

On 08/28/06 I was driving when the engine stalled, the speedometer and tachometer indicator arm swept across the gauge, all power was lost, and truck would not restart. Truck had been driven less than 400 miles since delivery. Complete wiring harness had to be replaced. Wiring harness had to be ordered, was told ok to drive until new wiring harness arrived. Left dealership was on highway driving 60 MPH, engine lost power and dropped into low gear. Rear tires locked up and started smoking, engine over revved, lost control of vehicle, but was able to pull off to the side of the road. Wiring harness was replaced and over revved conditions was documented, **see document number 2**. After this incident, I informed the dealership I did not want this truck due to the over stress conditions, worried about reliability. Dealership said not to worry they would fix the problem. Dealership said truck could withstand those conditions.

Document #3, 10/26/06, mileage 2837, heater damper repair and tail lights not working

Document #4, 11/14/06, 5640 miles, low antifreeze

Document #5, 11/21/06, 5893 miles, vehicle running rough, electrical connection wet, oil change

Document #6, 01/10/07, 9183 miles, backup lights not working, wiring repaired

Document #7, 1/31/07, 10,031 miles, truck had no power, replaced air mass flow sensor

Document #8, 2/2/07, 10,050 miles, fuel filter and oil change

Document #9, 3/8/07, 11,357 miles, several recalls, oil was milky in color

Document #10, 5/07/07, 14,239 miles, oil change

Document #11, 7/26/07, 18,662 miles, rear indicator lights not working

Document #12, 9/19/07, 21,052 miles, mud flap fall off

Document #13, 11/29/07, 25,118 miles, fuel filter, air filter and oil change

Document #14, 01/04/08, 27,255 miles, engine light comes on, engine changes tone, won't take off in 1st gear, takes off in 2nd gear, problem was not fixed

Document #15, 01/31/08, 27,355 miles, engine light comes on, engine changes tone, won't take off in 1st gear, takes off in 2nd gear, problem not fixed, system was checked, no code was found

Document #16, 02/04/08, engine light comes on, won't take off in 1st gear, takes off in 2nd gear, water was found in wiring harness, no codes were found, problem not fixed

Document #17, 2/19/08, engine light comes on won't shift in 1st gear, takes off in 2nd gear, barometric pressure sensor replaced - problem not fixed

On February 22, 2008, message was left for dealer, phone call was not returned.

On February 23, 2008, contacted dealer was told to call next week.