



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 JUN -9 AM 7:41
20-MAR-2008

Reference No.
10221890

OWNER INFORMATION (Type or Print)

Name

Address

City LOS ANGELES

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 5/27/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3VWCC21V92M

Make

VOLKSWAGEN

Model

CABRIO

Model Year

2002

Date Purchased

23-FEB-08

Dealer's Name and Telephone Number

AUTO WHOLESALE OUTLET 818-505-1010

Engine:

No: Cylinders 4

Fuel Type:

Diesel

Original Owner

☐

Dealer's City

NORTH HOLLYWOOD

State

CA

Zip Code

91606

Transmission Type

MANUAL

☒ Antilock Brakes

☐ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

101000 POWER TRAIN:CLUTCH ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-MAR-2008

Failure Mileage

90600

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 VOLKSWAGEN CABRIO. WHILE DRIVING 60 MPH, THE CLUTCH FAILED. THE CONTACT PULLED OFF THE FREEWAY AND PARKED THE VEHICLE. THE VEHICLE WAS SEEN BY THE DEALER PRIOR TO THE CLUTCH FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 90,600.

Car was bought as is from dealer 3 weeks prior, with no mention of a faulty clutch
Have since spent \$1000 in repairs of a car that was sold to me as in good condition.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.