



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 19-MAR-2008 AM 7:45

Repository
Reference No. 10221773

OWNER INFORMATION (Type or Print)

Name
Address
City INDIANAPOLIS State IN Zip Code

Daytime Telephone Number
Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2WP12K6XF
Make PONTIAC Model GRAND PRIX Model Year 1999

Date Purchased Sept. 2003 Dealer's Name and Telephone Number Perry's Auto Sales Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City Indianapolis State IN Zip Code 462

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain UNKNOWN Vehicle Component Code 063130 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION Multiple Failure: 45

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-JAN-2008 Failure Mileage 91788 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Fire Number of Persons Injured Number of Deaths Reported to Police
Yes No Yes No 0 0 N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 PONTIAC GRAND PRIX. THE CONTACT SMELLED SOMETHING BURNING EVERY TIME SHE STARTED THE VEHICLE. WHEN THE VEHICLE WAS TURNED OFF, SHE NOTICED SMOKE UNDERNEATH THE HOOD. THE VEHICLE WAS TAKEN TO THE DEALER AND THE MECHANIC STATED THAT BOTH INTAKE VALVE COVER GASKETS WERE LEAKING AND THAT THE VEHICLE DID NOT HAVE A SURCHARGE ENGINE. PONTIAC STATED THAT THEY WOULD NOT PAY FOR THE REPAIRS. THE VIN, PURCHASE DATE, AND POWERTRAIN WERE UNKNOWN. THE CURRENT MILEAGE WAS 91,801 AND FAILURE MILEAGE WAS 91,788.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

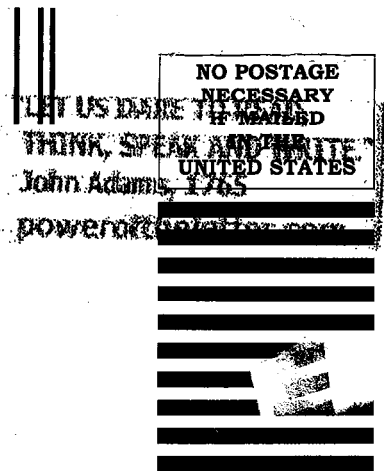
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN the recall on the web, it does not stated how many Leaks you must have, and Ed Martin Pontiac ~~is~~ only said that because my car didnot have surcharge in the motor. That my car didnot reach the requirer ment of the Recall. Then when I called ~~Ed~~ Pontiac to complain, and they called Ed Martin and found out it had two leaks from the gasket cover, they Refused to pay. Dealers Name, Address and Phone # inside card, I've missed placed ATTACH ADDITIONAL SHEETS IF NECESSARY the information they gave me

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

INDIANAPOLIS IN 462

27 MAR 2008 PM 7 L



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle has a safety defect?
If so:
Use the enclosed form to file a report.
or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236

Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration