



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
19-MAR-2008
2008 APR -2 AM 7:18

Repository
Reference No.
10221770

OWNER INFORMATION (Type or Print)

Name
Address
City CLINTON State CT Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 3/25/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3C4FY48B5
Make CHRYSLER Model PT CRUISER Model Year 2005
Date Purchased 02-JUL-05 Dealer's Name and Telephone Number Falvey's Motors Inc. 860 889-3371
Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner No Dealer's City Norwich State CT Zip Code 06360
Transmission Type AUTOMATIC Antilock Brakes X Cruise Control X No
Powertrain FRONT WHEEL DRIVE Vehicle Component Code 010000 STEERING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-MAR-2008 Failure Mileage 13500 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Fire Number of Persons Injured Number of Deaths Reported to Police
Yes No Yes No 0 0 N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*- THE CONTACT OWNS A 2005 CHRYSLER PT CRUISER. WHILE DRIVING AT 10 MPH THE CONTACT HAD TROUBLE STEERING. THE STEERING WHEEL TURNED, BUT WAS STIFF AND SHE HAD TO USE BOTH HANDS. THE CONTACT PUT POWER STEERING FLUID INTO THE VEHICLE AND THE STEERING BECAME EASIER. THE STEERING BECAME STIFF AGAIN AND SHE REALIZED THAT THE POWER STEERING FLUID WAS LEAKING. SHE WAS ABLE TO GET THE VEHICLE HOME AND LATER HAD IT TOWED TO THE DEALER AND REPAIRED. THE CURRENT MILEAGE WAS 13,700. THE FAILURE MILEAGE WAS 13,500. Repair invoice is incorrect on the mileage, it was 13,490 and also they wrote the license plate of my second car by mistake (from their records) Also while the car was on the lift, the mechanic noticed the bushing was worn on the drivers side front wheel. He told me to check into it because the car is still under warranty.

Included, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

2005 CHRYSLER PT CRUISER [REDACTED] 577 - L4-122 2.0L



D R AUTOMOTIVE LLC
 32 NOD PLACE
 CLINTON, CT 06413
 (860) 669-1075

Invoice	
Invoice #	5551
Invoice Date	03/07/2008
Customer #	[REDACTED]
RO #	6224

Customer

[REDACTED]
 CLINTON, CT [REDACTED]

Home (860) 664-4513

Vehicle 2005 CHRYSLER PT CRUISER
 Plate [REDACTED]
 Mileage In 13,743 Mileage Out 13,743

Date In	03/07/2008
Time In	11:54am
Date Due	03/07/2008

Services

DESCRIPTION	HOURS	TECH	PRICE
CUSTOMER'S COMPLAINT: C/S CAR IS LEAKING POWER STEERING FLUID LABOR @ 85.00 PER HOUR. HOURS - 2.00,CHECK FOR FLUID LEAK FOUND PRESSURE HPSE LEAKING,REMOVE AND REPLACE POWER STEERING PRESSURE HOSE,INSTALL NEW BELT DUE TO FLUID SOAKED,REFILL FLUID.	2.00	CRG	170.00

Parts

REF#	DESCRIPTION	QTY	PRICE	EXT PRICE	REF#	DESCRIPTION	QTY	PRICE	EXT PRICE
92091	POWER STEERING HIGH	1.00	85.40	85.40	K040551	DRIVE BELT	1.00	24.44	24.44
M27-48	POWER STEERING FLUI	1.00	3.95	3.95					

Authorizations

DATE	TIME	REASON	METHOD	AUTHORIZED BY	ORIGINAL	ADD	REVISED	TECH
03/07/2008	15:43	INITIAL ESTIMATE	Phone [REDACTED]	[REDACTED]	289.47		289.47	CRG

SERVICE REMINDERS:

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for purposes of testing and inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Shop Supplies may include cleaners, degreasers, lubricants, waste disposal, sanding discs and misc. hardware.

Enviro Fee	5.68
Services	170.00
Parts	113.79
Sub-Total	289.47
Tax	17.37
TOTAL	306.84