



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 14, 2008



NVS-216 mec
Ref. # 10221709

Dear [REDACTED]:

Thank you for your email correspondences concerning a problem you encountered with your (MY) 2005 Nissan Murano vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) on March 27, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate this report and the previous report you provided (ODI No. 10222259). Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to problems associated with the driver side seat bracket shearing causing the seat to tilt in MY 2005 Nissan Murano vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention. For your information, we have enclosed a brochure explaining the investigation process or you may visit our website at: <http://www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm>.

NHTSA is aware of Nissan's Technical Service Bulletin (TSB) concerning the driver's seat in certain MY 2003-2007 Nissan Murano vehicles. However, the issuance of a TSB does not necessarily reflect the existence of a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act. Neither Nissan nor NHTSA has determined that the vehicles in question contain such a defect. Therefore, NHTSA cannot require Nissan to perform the corrective action described in the TSB on your vehicle at no cost. You can go to our website and look for "Service Bulletins" to get the information you need.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Ronald B. Fields". The signature is written in a cursive style with a large, looping "R" and a stylized "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement