

CL-10221699-9170



2008 MAR 17 AM 10:43

OFFICE OF THE ATTORNEY GENERAL
STATE OF ILLINOIS

Lisa Madigan
ATTORNEY GENERAL

March 3, 2008

**NHTSA Headquarters
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590**

Re: No Respondent
File No:

Dear Sir/Madam:

The Consumer Protection Division of the Attorney General's Office has received a consumer complaint about a business whose practices you may have an interest in reviewing. This complaint is being sent to you for your information and review only and the consumer who filed this complaint with the Illinois Attorney General's Office has not been notified that we have copied your offices on the attached complaint.

Thank you for your attention.

Sincerely,

ATTORNEY GENERAL
State of Illinois

Kathleen Weimar

Kathleen Weimar
Citizen's Advocate
Consumer Protection Division
(312)814-4322

/drf

LET
03/17/08
KB

#207046

From: [REDACTED]
Sent: Monday, January 21, 2008 12:22 PM
To: AG_Consumer
Subject: Email from www.IllinoisAttorneyGeneral.gov

ATTORNEY GENERAL'S
OFFICE

JAN 23 2008

CONSUMER FRAUD
• CHICAGO •

email: [REDACTED]
title: mr
firstname: [REDACTED]
lastname: [REDACTED]
address: [REDACTED]
city: byron
state: IL
zipcode: [REDACTED]
issue: safety

messagetconsumers: my concern is a potential safety issue with the air bag deployment on 2001 lincoln town cars. i had a crash on 1/17/2008, the auto was totalled and the air bag did not deploy. i contacted the ford motor company and after a review of the auto, they determined that it would cost too much to get the auto in a condition to check for proper airbag deployment. i have had other incidents where the air bag should have deployed and did not.

i would appreciate it if you could help in this matter. if there are other autos out there that have this same defect, it could save someones life.
thank you

i am asking for your assistance in this matter.