



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 4, 2008

[REDACTED]
Ankeny, IA [REDACTED]

NVS-216 mec
Ref. # 10221697

Dear [REDACTED]:

Thank you for your correspondence dated March 4, 2008, concerning availability of the recall parts for the speed control deactivation switch recall involving your company owned model year (MY) 1993 Ford Crown Victoria vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on March 17, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

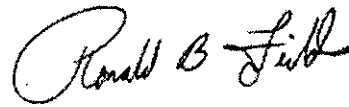
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

The Ford Motor Company (Ford) has recalled over 12 million vehicles in several recalls because of a risk of fire caused by a failure of the switch that interrupts the cruise control operation when the driver applies the brakes. To fully repair the defect, a fuse must be added to protect the switch. Because of the unprecedented number of vehicles involved in the campaign, the supplier of the wiring harnesses containing the fuse was unable to keep up with the demand. As an interim measure, Ford recommended that owners have the cruise control disconnected, which is important in order to eliminate the risk of fire. You stated Dewey Ford dealership disconnected the speed control switch on your vehicle on September 17, 2007. On March 22, 2008, we contacted the service department at Dewey Ford and was advised that parts for the MY 1993 Ford Crown Victoria vehicles are now available. Please contact you dealer again to have the remedy performed on your vehicle. Please be aware, we are continuing to monitor the situation.

★★★★★
NHTSA
www.nhtsa.gov

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large, looping initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement