

CL-10221691 - 4304

DAIMLERCHRYSLER

2008 MAR -4 AM 9: 26

SAFETY RECALL TO REPLACE YOUR VEHICLE'S BRAKE BOOSTER HOSE

Dear Neon Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some **2000 and 2001 model year Dodge and Plymouth Neon vehicles.**

The problem is...

The brake booster vacuum hose on your Neon (identified on the enclosed form) may swell due to oil contamination and become disconnected. A disconnected hose could cause a loss of power brake assist and an increase in engine idle speed. This can increase stopping distance and cause an accident without warning.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your Neon free of charge (parts and labor). To do this, your dealer will replace the brake booster vacuum hose. The work will take about ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...

- **Simply contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment.
- **Bring the enclosed form with you to your dealer.** It identifies the required service to the dealer.

If you need help...

If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation

983

***Buckle up
for Safety***

AA
03/17/08
KG



CARFAX® Vehicle History Report™

An independent company established in 1986

carfax.com

2001 PLYMOUTH NEON/LX

1P3ES46C61D

SEDAN 4 DR

2.0L L4 SFI SOHC 16V / FRONT

WHEEL DRIVE

[Standard Equipment](#) | [Safety Options](#)

[CARFAX Safety & Reliability Ratings](#)



Hi-I'm the CARFAX Xpert™. I'm here to help you better understand the data in this CARFAX Report. Did you know...

- We checked over 5 billion records from thousands of data sources for this vehicle
- This vehicle qualifies for the CARFAX Buyback Guarantee
- The last reported odometer reading was 17,305

SUMMARY

A CARFAX Vehicle History Report is based only on information supplied to CARFAX. Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a [vehicle inspection](#) and test drive, to make a better decision about your next used car.

OWNERSHIP HISTORY

The number of owners is estimated by CARFAX

	OWNER1	OWNER2
Year purchased	2001	2002
Type of owner	Commercial	---
Estimated length of ownership	7 months	5 yrs. 6 mo.
Owned in the following states/provinces	Tennessee	Alabama
Estimated miles driven per year	---	---
Last reported odometer reading	17,292	17,305

TITLE PROBLEMS

CARFAX guarantees the information in this section

	OWNER1	OWNER2
Salvage Junk Rebuilt	Guaranteed No Problem	Guaranteed No Problem
Fire/Flood Hail Damage Buyback/Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem



GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will [buy this vehicle back](#).

[Register](#) | [View Terms](#)

OTHER INFORMATION

Not all accidents or other issues are reported to CARFAX

	OWNER1	OWNER2
Total Loss Check No total loss reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported
Frame Damage Check No frame damage reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported
Airbag Deployment Check No airbag deployment reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported
Odometer Rollback Check No indication of an odometer rollback.	☒ No Issues Indicated	☒ No Issues Indicated
Accident Check No accidents reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported
Manufacturer Recall Check At least 1 manufacturer recall requires repair.	Recall Reported	No New Recalls Reported

Basic Warranty Check

Original warranty estimated to have expired. [View Info](#)
Interested in an [extended warranty](#)?

Warranty
Active

Warranty
Expired

[Tell us what you know about this vehicle](#)

CARFAX Hot Listings®

Looking for other 2001 PLYMOUTH NEON vehicles like this one in your area?
Search [CARFAX Hot Listings](#) for an up-to-date list of vehicles in your area, all with the CARFAX Buyback Guarantee!



Do You Have 8 MINUTES?
See how much you can save on your
AUTO INSURANCE! Get Quotes!

**DETAILS**[Glossary](#)

A CARFAX Vehicle History Report is based only on information supplied to CARFAX. CARFAX checked over 5 billion vehicle history events and found **7 record(s)** for this 2001 PLYMOUTH NEON/LX (1P3ES46C61D:_____).

OWNER 1

Purchased: 2001
Type: Commercial
Where: Tennessee
Est. miles/year: ---
Est. length owned: 2/22/01 - 10/16/01
(7 months)

Date:	Mileage:	Source:	Comments:
02/22/2001		Tennessee Motor Vehicle Dept. Memphis, TN	Registered as commercial vehicle
03/19/2001	5	Tennessee Motor Vehicle Dept. Memphis, TN Title #62053505	Registration issued or renewed Title or registration issued First owner reported Loan or lien reported
06/25/2001		DaimlerChrysler Corporation	Manufacturer Safety recall issued #983 BRAKE BOOSTER VACUUM HOSE Click here for a copy of the owner letter for this Recall or call 1- 800-853-1403 if you have any questions or need additional information on this recall.
10/16/2001	17,292	Auto Auction	Sold at auction in Southeast Region Listed as a manufacturer vehicle
 Dealers routinely buy and sell millions of used vehicles at auction each year.			
03/06/2002		Service Facility	Vehicle serviced Electrical system serviced

OWNER 2

Purchased: 2002
Where: Alabama
Est. miles/year: ---
Est. length owned: 3/28/02 - present
(5 yrs. 6 mo.)

Date:	Mileage:	Source:	Comments:
03/28/2002	17,305	Alabama Motor Vehicle Dept. Pelham, AL Title #28933320	Title issued or updated New owner reported Loan or lien reported

If you are buying this
vehicle from a private
seller, check to be sure any
associated [lien](#) on the

vehicle has been paid off.



06/02/2003

Alabama
Motor Vehicle Dept.
Alabaster, AL

Registration updated when owner moved
the vehicle to a new location



The last record reported to CARFAX is from June 2003. While there haven't been any DMV-reported problems, check with the seller to see if they have any service and repair records before you buy.

[Tell us what you know about this vehicle](#)

www.carfax.com

GLOSSARY

[View Full Glossary](#)

- **Commercial**
Vehicle was registered for business purposes.
- **First Owner**
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.
- **Manufacturer Recall**
Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.
- **New Owner Reported**
When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.
- **Ownership History**
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1994 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.
- **Title Issued**
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.



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[Click Here](#)

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[CARFAX Inspection & Road Test](#)

[InsWeb Auto Insurance](#)

[Extended Warranty](#)

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ANY QUESTIONS?

CONTACT US BY LOCATION

UNITED STATES
CANADA
MEXICO

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THROUGH SELF-SERVICE**

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for 1 Low Price



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Here are your results

VIN Number:
1P3ES46C6
1D

Vehicle Description: PLYMOUTH NEON FOUR-DOOR SEDAN
Model Year: 2001

Acrobat Reader 4.0 or later is
required to view
documents. Click here for free
download.



Recall and Customer Satisfaction Notification Information:
Click on description to view document

Description	Type	Issue Date	Status
BRAKE BOOSTER VACUUM HOSE	SAFETY	06/25/2001	INCOMPLETE

DISCLAIMER

Notification letters issued prior to 1999 are not available on-line. Please
contact us by [email](#) to request a copy.

NOTE:

Results returned represent unperformed or incomplete Recalls and Customer
Satisfaction Notifications initiated by Chrysler Motors Company LLC at the time
of your inquiry.

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[Learn More About Chrysler LLC](#)



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DR. JAMES S. MAY
100 DR. JAMES S. MAY
PELHAM, NY 11773

REF: 021
CO: TYPE: MASTERCARD
TR: TYPE: PURCHASE
INVT: 96605
DATE: OCT 08 07 17/07/23

TOTAL \$474.25

ACCT: [REDACTED] EXP: 11/11
AP: [REDACTED]
NAME: [REDACTED]

CARDMEMBER ACKNOWLEDGES RECEIPT OF GOODS
AND/OR SERVICES IN THE AMOUNT OF THE
TOTAL SHOWN HEREON AND AGREES TO PERFORM
THE OBLIGATIONS SET FORTH BY THE
CARDMEMBER'S AGREEMENT WITH THE ISSUER

CUSTOMER COPY



100 Driver's Way P.O. Box 1768 Pelham, AL 35124
Phone: (205) 982-1998 Fax: (205) 982-5727

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday

R/O Open Date	R/O Number
10/08/07	96605/1
R/O Close Date	Status
10/08/07	Final
Mileage In	Mileage Out
122078	122080
Service Advisor / Tag #	
JOE GILLILAND/	
Vehicle Identification Number	
1P3ES46C61D	
Delivery Date	In-Service Date
	2/20/02
Color	License Number
CHAMPAGNE	

[Redacted]		Work Phone	[Redacted]
ALABASTER, AL		Home Phone	[Redacted]
Year	Make	Model	Body
2001	PLYMOUTH	NEON	
D10128			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 1202: DRIVEABILITY ENGINE IS REVVING UP --OUT OF CONTROL Caused by PERFORMED DRIVEABILITY DIAGNOSIS AND TRACED RUNNING PROBLEM TO A TORN MAIN VACUUM HOSE NOTE---THIS LOSS OF VACUUM WOULD ALSO EFFECT THE POWER BRAKE BOOSTER OPERATION. Work performed by GS (559) REPAIRED VACUUM LEAK AND VERIFIED OPERATION. Sub Total: Labor: 75.00 Parts:.00 Total: 75.00	75.00
#2 - 1600: BRAKES CHECK FOR BRAKE FLUID LEAK---SUSPECT A RR WHEEL CYLINDER OR BRAKE HOSE PROBLEM. Caused by INSPECTED REAR BRAKES FOUND REAR WHEEL CYLINDERS LEAKING BRAKE FLUID ONTO BRAKE LININGS Work performed by GS (559) Installed 37787 :WHEEL CYL 2@19.95 39.90 Installed 689 :SHOE SET 1@21.95 21.95 REPLACED BOTH REAR WHEEL CYLINDERS AND BRAKE SHOES AND RESURFACED REAR BRAKE DRUMS. Sub Total: Labor: 188.00 Parts:61.85 Total: 249.85	188.00 39.90 21.95
#3 - 1100: MAINTENANCE ESTIMATE FOR TUNE-UP REQUESTED Work performed by GS (559) Installed 344 :PLUGS 4@2.49 9.96 Installed 9653 :WIRESET 1@27.95 27.95 Installed VS50507R :VALVE COVER GASKET 1@31.95 31.95 REPLACED WORN SPARK PLUGS AND IGNITION WIRES	69.00 9.96 27.95 31.95

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

Five dollar a day storage fee will be charged for each vehicle left over seven days after completion of work.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	



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Phone: (205) 982-1998 Fax: (205) 982-5727

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Monday - Friday

R/O Open Date	R/O Number
10/08/07	96605/2
R/O Close Date	Status
10/08/07	Final
Mileage In	Mileage Out
122078	122080
Service Advisor / Tag #	
JOE GILLILAND	
Vehicle Identification Number	
1P3ES46C61D	
Delivery Date	In-Service Date
	2/20/02
Color	License Number
CHAMPAGNE	

ALABASTER, AL			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2001	PLYMOUTH	NEON		
D10128				

DESCRIPTION OF SERVICE AND PARTS		AMOUNT	
AND REPLACED VALVE COVER GASKET AND PLUG TUBE SEALS			
Sub Total: Labor: 69.00 Parts:69.86 Total: 138.86			
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto." Five dollar a day storage fee will be charged for each vehicle left over seven days after completion of work. DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS. X		LABOR	332.00
		PARTS	131.71
		DEDUCTIBLE	.00
		SUBLET	.00
		SHOP SUPPLIES	.00
		HAZARDOUS MATERIALS	.00
		SALES TAX OR TAX I.D.	10.54
		SPECIAL ORDER DEPOSIT	.00
		DISCOUNTS	.00
		TOTAL DUE	474.25
		Visa/Master cd R34922	474.25
		(C) 1998 ARKONA, Inc. - Dealership Application Group (800)945-1028	