



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

17-MAR-2008

APR -9 AM 6:36

Reference No.

10221478

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City SITKA

State AK

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 3/28/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTSW31F8 [REDACTED]

Make

FORD

Model

F350 SUPER DUTY

Model Year

2002

Date Purchased
01-APR-02

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☐ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

061200 ENGINE AND ENGINE COOLING:ENGINE:DIESEL

Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-MAR-2007

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD F-350 SD. THE CONTACT STATED THAT HE RECEIVED A RECALL NOTICE FOR THE ENGINE AND ENGINE COOLING: ENGINE: DIESEL (NHTSA CAMPAIGN ID 07V553000). THE MANUFACTURER STATED THAT THEY WOULD NOT REIMBURSE THE COST TO HAVE THE VEHICLE SHIPPED TO THE DEALER. THE CONTACT FELT THAT THE MANUFACTURER SHOULD BE RESPONSIBLE FOR SHIPPING COST. THE CURRENT MILEAGE WAS 62,000 AND THERE HAD BEEN NO FAILURE TO DATE

I can not help that I live on an island and have to use the ferry to get to the next Ford garage. I paid 1000 dollars for a new and fully functional truck without apparent safety issues and it should be up to Ford to get my truck fixed and pay for the ferry cost.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.