



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2000 (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

14-MAR-2008

Reference No.  
10221233

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: MISSOURI CITY State: TX Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature, provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 4/3/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1N4AL11D5 [REDACTED]  
Make: NISSAN Model: ALTIMA Model Year: 2002  
Date Purchased: 14-MAR-03 Dealer's Name and Telephone Number: [REDACTED] Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner: [REDACTED] Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]  
Transmission Type: MANUAL Antilock Brakes:  Cruise Control:  Powertrain: FRONT WHEEL DRIVE  
Vehicle Component Code: 063140 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: EMISSION  
Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 14-FEB-2007 Failure Mileage: 116460 Failure Speed: 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM9ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2002 NISSAN ALTIMA. THE CONTACT STATED THAT HER MOTOR MOUNTS HAVE EITHER FAILED OR ARE LOOSE. WHEN SHE DEPRESSES THE BRAKE PEDAL, THE VEHICLE JERKS DRAMATICALLY. THE SENSOR IN THE CATALYTIC CONVERTER FAILED. THE DEALER STATED THAT IF THE VEHICLE HAD LESS THAN 80,000 MILES, THE FAILURE WOULD BE COVERED UNDER NISSAN'S EXTENDED WARRANTY. THE VEHICLE EXCEEDS 80,000 MILES AND WILL NOT BE COVERED OR REPAIRED BY THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 116,460.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.