



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

708 APR -8
 2008 APR -8

FOR AGENCY USE ONLY 100148

Date Received
 AM 7:16

14-MAR-2008

Repository

Reference No.
 10221203

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City WOODHAVEN

State MI

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 1FDLE40S3VH [REDACTED]

Make
 FORD

Model
 E-SUPER DUTY

Model Year
~~1997~~
 1998

Date Purchased
 22-DEC-07

Dealer's Name and Telephone Number
 CAMPING WORLD RV SALES 734-699-8379

Engine:
 No: Cylinders 10

Fuel Type:
 Gas

Original Owner

Dealer's City
 BELLEVILLE

State
 MI

Zip Code
 48111

Transmission Type
 AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
 REAR WHEEL DRIVE

Vehicle Component Code
 191000 TIRES:TREAD/BELT

Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
 27-FEB-2008

Failure Mileage
 17000

Failure Speed
 61

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
 FIRESTONE

Tire Model (Name or Number)
 LT22575R16E

Tire Size (Example P215/65R15)
 LT225/75R16MS

DOT No. (Example: DOTM19ABC036)
 VD1L1XD297

Original Equipment
 Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code
 191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured
 0

Number of Deaths
 0

Reported to Police
 N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 FORD E-SUPER DUTY. THE VEHICLE HAS FIRESTONE LT22575R16E TIRES. WHILE DRIVING 61 MPH, THE REAR INNER TIRE FAILED AND SHREDDED, CAUSING THE PROPANE GAS LINE TO FAIL AS WELL. TEN DAYS LATER, WHILE AGAIN DRIVING 61 MPH, THE DRIVER'S SIDE TIRE FAILED. WEATHER WAS NOT A FACTOR. A TIRE SERVICE STATION MECHANIC STATED THAT ALL OF THE TIRES WERE OVER ELEVEN YEARS OLD AND SHOULD HAVE BEEN REPLACED YEARS AGO. THE MECHANIC ALSO STATED THAT THE OTHER TIRES WOULD FAIL SOON. THE CURRENT MILEAGE WAS 19,000 AND FAILURE MILEAGE WAS 17,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Woodhaven, MI [REDACTED]
April 1, 2008

NHTSA
1200 New Jersey Avenue SE
Washington, DC 20590

Reference: 1997 Firestone Tire Problems on 1998 Minnie Winnebago

In December, we purchased a 1998 Minnie Winebago. At that time, we purchased an extended warranty plus separately, we purchased a tire warranty (\$595.00). We were told by Judy Swan, Business Manager of Camping World RV Sales that the tire warranty would cover whatever problems we had on the road.

Traveling to Florida we had a single blowout to the rear inner tire on the right side. We had the tire replaced. We called Freedom Care Insurance Company and reported the blowout. The tire replacement costed us \$175.95. On our return trip from Florida the second blowout occurred. At that time, we called Freedom Care and we were told the coverage was not going to cover 11 year old tires. We purchased all new tires at that time which costed \$1368.23. We were informed by H.D. Services, Inc. of Ocala FL (Phone: 352-245-9090) that the Firestone Radial tires from the 90's that were on recall.

At this time, we cannot get the insurance company to cover our costs. The RV Dealership has not tried to reimburse us. Our issue is that the motorhome was cleared by the service dept. and we were told the vehicle was in working order. We were not informed that the tires were 11 years old and may be on recall. We feel our safety was compromised and would like to be reimbursed for our costs since we purchased the insurance from RV Sales in Belleville, Michigan (Judy Swan 734-699-8323 in Belleville, Michigan). In our opinion, Camping World should never have released the vehicle with old, dry-rotted tires. We were definitely mislead when they sold us the insurance on old dysfunctional tires.

[REDACTED]
[REDACTED]

Sesse
H & D SERVICES, INC.
 2045 SW 135th Street • Ocala, FL 34473
 (352) 245-9090
 MV-46824

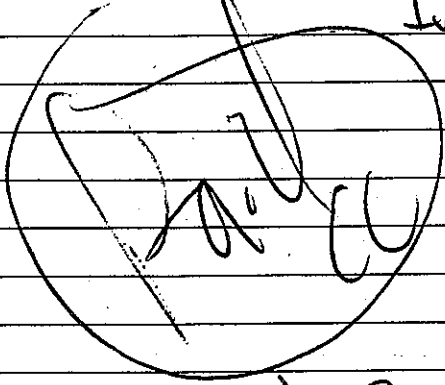
WO#00128

QUANTITY	PART NUMBER AND DESCRIPTION	U RC - USED RB - REBUILD	USED RECONDITIONED REBUILD	UNIT PRICE
6	New LT 225/75/16 Nexen Radial Road Range Tires			1068 ⁰⁰
6	New Hi-Pressure Valve Stems			300 ⁰⁰

NAME: [REDACTED]
 ADDRESS: [REDACTED]
 CITY: WOODHAVEN STATE: FL ZIP: [REDACTED]
 YEAR: 88 MAKE: Ford MODEL: Motorhome
 IF REPAIR COMMENCEMENT IS AUTHORIZED BUT COMPLETION IS NOT AUTHORIZED, A CHARGE WILL BE IMPOSED FOR DISASSEMBLY, REASSEMBLY OR PARTIALLY COMPLETED WORK. INCLUDE IN ESTIMATE → \$.

RECEIVED		PROMISED	
AM	PM	AM	PM
DATE		CALL WHEN READY	
		YES	
		NO	
CUSTOMER NOTIFIED			
TIME			

Previous tires were original Tires installed in 1997.



Tires were damaged in very bad condition

DESCRIPTION OF WORK

1. ~~Mount~~ Tires that were on Motorhome should have been replaced 4 years before now
2. Mount 6 tires & huber 1/2
3. Computer Balance 6 Tires 90⁰⁰
4. Change h/f Tire - Put Spare on
5. 45,000 Mile Warranty
6. x 5 pk

ESTIMATED SERVICE DATE: / /

TOTAL PARTS → Before Any Work Performed

TOTAL SUBLET REPAIRS →

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
 I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.

I REQUEST A WRITTEN ESTIMATE.
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$1300. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
 I DO NOT REQUEST A WRITTEN ESTIMATE

ITEMS LEFT OVER 30 DAYS WILL BE SOLD

DATE: 5/10/16

FLAT RATE
 HOURLY RATE
 BOTH ABOVE PER ABOVE
 CHARGE FOR ESTIMATING
 CHARGE FOR DISASSEMBLY AND/OR REASSEMBLY
 WE CANNOT REASSEMBLE
 CASH
 C.K.
 NCR. 00
 YES
 NO

ESTIMATED COST OF REPAIR \$1260⁰⁰

REVISSED ESTIMATE \$

ESTIMATED COST OF REPAIR \$1260⁰⁰

DISPOSAL \$

HAZARDOUS \$

DAILY CHARGE FOR STORAGE AFTER 3 WORKING DAYS AFTER CUSTOMER NOTIFIED \$

ALTERNATE WORK AUTHORIZED (IF ANY)

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the vehicle herein described for the purpose of testing and/or inspection. If there is a dispute over the final bill, the customer may bond the amount with your local clerk of the court, per FS 559.917. Failure to bond/pay the bill, may lead to implementation of FS 713.585 in law. Repair shop will not be held responsible for loss or damage to the vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control. If it becomes necessary for you to employ a collection agency and/or an attorney to collect this account, I, the undersigned, agree to pay all court costs plus a reasonable attorney's fee.

TOTAL SERVICE	90 ⁰⁰
TOTAL PARTS	1098 ⁰⁰
SUBLET REPAIRS	222
ESTIMATE CHARGE	Disposal 240
GAS & OIL	
SUB-TOTAL	1284 ⁰⁰
TAX	83 ⁰⁰
TOTAL	1367⁰⁰

The limited warranties applying to the parts listed herein are those which may be offered by the manufacturer. We hereby expressly disclaim all warranties, either expressed or implied, including any implied warranties of the merchantability or fitness for a particular purpose and neither assume nor authorize any other person to assume for the company any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the company any consequential damages to property, damages for loss of

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I REQUEST A WRITTEN ESTIMATE.
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COST DOES NOT EXCEED \$_____ THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
 I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED: _____ DATE: _____

AA Accurate Truck & Tire Repair



At Exit 273 & I-95
 1644 North U.S. 1 • Ormond Beach, FL 32174
(386) 615-0036 • FAX (386) 615-0039

FLORIDA REGISTRATION: MV-34341

No 62702

____ month/ _____ mile warranty on all parts and labor unless otherwise specified.

Intended Payment Method:

CASH CHECK VISA MC AMEX

Date: _____ Time: _____

Proposed Completion Date: 2-27-08

Home Ph: _____

Work Ph: _____

<Phone: _____

Miles In: 19000

Miles Out: _____

PO #: _____

Tag: _____

Name: _____

Address: _____

City: WOODHAVEN State: MI Zip: _____

Other Authorized Person: JOANN MAYNARD

Year/Make: 98 WINNEBAGO Model: C31

Save Old Parts: Yes No (Core may apply)

Trk #:

TRL#:

VIN #:

Customer Complaint/Problem:

LABOR CHARGES BASED ON:
 FLAT RATE HOURLY RATE
 BOTH APPLY

ESTIMATE/DIAGNOSTIC FEE:
 \$ /OR HOURLY AT
 \$ PER HOUR

A storage fee of \$ _____ per day may be applied to vehicles which are not claimed within 3 working days of notification of completion

The following repairs were made to your vehicle:

Labor Charge

ESTIMATED REPAIR COST /SHOP SUPPLIES \$

R&R RT Rear inside

90.00

CHARGES

1 Tire Repair

75.00

PARTS: \$ 136.71

LABOR: \$ 20.00

SUBLET/OTHER

\$

**SHOP SUPPLIES

***FEES \$ 8.50

Subtotal: \$ 165.21

Tax: \$ 10.74

TOTAL: \$ 175.95

*U/Used R/Rebuilt RC/Reconditioned NC/No Chg/Warranty

QTY	DESCRIPTION	PRICE	EXTEND
1	653-06 COURSER R/D		136.71
	LT 225-75R-16		
	Pa st tire	1.00	
1	VALVE stem JK 413		41.7

All tire lug nuts and all wheel bearing nuts are to be re-torqued after 50 miles.

Estimate good for 30 days. Not responsible for damage caused by theft, fire or acts of nature. I hereby authorize the above repairs, including sublet work, along with the necessary material. You and your employees may operate my vehicle for the purpose of testing inspection and delivery at my risk. If I cancel repairs prior to their completion for any reason, a tear down and reassembly fee of \$ _____ will be applied.

Date 2-27-08

paid for by the customer. Any unpaid delinquent amounts bear interest at the rate of 10% from the date of delinquency.

This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal. *FS403.118 mandates a \$1.00 fee for each new tire sold in the State of Florida. ****FS403.73 mandates a \$1.50 fee for each new or remanufactured battery sold in the State of Florida.

