



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT  
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 APR -2 AM 7:13  
14-MAR-2008

Reference No.  
10221202

OWNER INFORMATION (Type or Print)

Name

Address

City

BRADY

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTHW25F6V

Make  
FORD

Model  
F250 HD

Model Year  
1997

Date Purchased  
29-DEC-97

Dealer's Name and Telephone Number

Johnson-Sewell Ford 888-221-9996

Engine:  
No: Cylinders 8

Fuel Type:  
Diesel

Original Owner  
☒

Dealer's City

Marble Falls, Texas

State

TX

Zip Code  
78654

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code  
010000 STEERING

Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
01-MAR-2003

Failure Mileage  
150000

Failure Speed  
0

steering linkage

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1997 FORD F250 HD. THE STEERING MECHANISM BECOMES LOOSE AND MAKES RANDOM NOISES. THE CONTACT TOOK THE VEHICLE TO A SHOP AND WAS INFORMED THAT THE STEERING LINKAGE WAS COMING APART. THE MECHANIC PLACED A TEMPORARY MAKESHIFT TO HOLD THE LINKAGE TOGETHER, BUT IT HAS NOT BEEN REPLACED. HE THEN LEARNED THAT THERE WAS A RECALL ON THE YEAR, MAKE, AND MODEL OF HIS VEHICLE FOR THE SAME FAILURE. THE MANUFACTURER STATED THAT HIS VIN WAS NOT INCLUDED AND THEY REFUSED TO REPAIR THE DEFECT. THE CONTACT FEELS THAT THE FAILURE SHOULD BE REPAIRED FOR FREE SINCE IT WAS IDENTICAL TO THE ONE MENTIONED IN THE RECALL. THE FAILURE MILEAGE WAS 150,000 AND CURRENT MILEAGE WAS 236,000.

The recall is for 1997 F250 trucks. The reason for recall is the exact item which has failed on my vehicle. My VIN just happens not to fit. It is a hazard and will have to be replaced. I believe the scope of the recall needs to be reevaluated.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

If the steering linkage is not replaced it will fail causing loss of control. It is the exact item which is the object of the recall. My VIN just happens not to fit.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

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22 MAR 2008 PM 2 T

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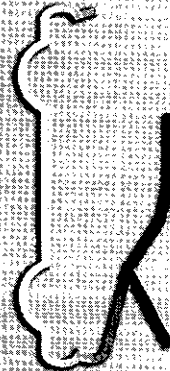
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOC)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration