



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov

FOR AGENCY USE ONLY 100148

Date Received

12-MAR-2008

Repository ☐

Reference No.

10220934

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same as above

OWNER INFORMATION (Type or Print)

Name

Address

City

LAKIN

State

KS

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an answer, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/30/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1WH55K729

Make

CHEVROLET

Model

IMPALA

Model Year

2002

Date Purchased
08-MAR-08

Dealer's Name and Telephone Number

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

121000 EXTERIOR LIGHTING:HEADLIGHTS

Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-MAR-2008

Failure Mileage
138000

Failure Speed

Any Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 CHEVROLET IMPALA. WHILE DRIVING VARIOUS SPEEDS AT NIGHT, THE EXTERIOR LIGHTING OF THE VEHICLE WOULD FAIL WITHOUT WARNING. THE LIGHTS WOULD THEN SPONTANEOUSLY ILLUMINATE AGAIN. THE DEALER HAS NOT YET BEEN NOTIFIED AND THE VEHICLE HAS NOT BEEN REPAIRED. THE CONTACT RESEARCHED THE NHTSA WEBSITE AND DISCOVERED NUMEROUS COMPLAINTS REGARDING THIS FAILURE. THE FAILURE AND CURRENT MILEAGES WERE 138,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I drive my car every night. while driving on highway or in town the lights just shut off on the outside of car. No warning no nothing. Come back on after 10-15 seconds. I personally know people with the same problem. I have researched this on the internet & there is MANY people with the same problem. Not just a couple, Hundreds of people. It's a big concern for my safety & everyone else around me. To fix it I have to buy a Automatic Light Module & maybe more. This costs a big amount of money that I don't have & that I shouldn't have to pay for cause it has to do with the making of my car. GM or Chevy should be alerted & asked to fix this problem. A recall is necessary. TY for taking the time to feed for my problem

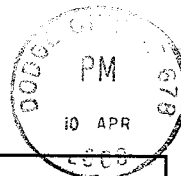
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of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

