



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

**1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received
11-MAR-2008
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OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City NEWALLA State OK Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an [Redacted] Signature of Owner [Redacted] T provide your name or address to the vehicle manufacturer. YES NO
Date 3/19/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2RC46164M [Redacted] Make HONDA Model VFR800 Model Year 2004
Date Purchased 06-JUN-07 Dealer's Name and Telephone Number HONDA OF CHANUTE 620-431-1226 Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City CHANUTE State KS Zip Code [Redacted]
Transmission Type MANUAL Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 30-Plus

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 05-FEB-2008 Failure Mileage 7000+ Failure Speed 30 OR slower Engine stalls randomly when riding or when coming to a stop with clutch IN.
6-7-07 - 97 miles

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 HONDA VFR800. WHILE RIDING 30 MPH, THE VEHICLE SHUTS OFF AND STALLS RANDOMLY. THE CONTACT HAS BEEN UNABLE TO GET ANY OF THE HONDA DEALERS TO REPAIR OR DUPLICATE THE FAILURE. HE CALLED THE MANUFACTURER AND THEY INFORMED HIM TO TAKE THE VEHICLE TO THE HONDA DEALER, BUT THEY WERE UNABLE TO DUPLICATE THE FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 7,000.

Detailed Description is attached.
I also have video of this issue happening

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I just bought a new 2004 VFR800 leftover stock on 6-6-07. I put 90 or so miles on the bike when I started experiencing problems with the bike. I was coming up to a stop light and the bike started running rough, the idle dropped below 1k for a few seconds then died. I was in traffic so I started the bike back up without problems. I just had to hit the kill switch to off then on position, bike primes the system and I hit the start button and it fires right up. Then the same thing happened again at the 250mile point on the bike. This time I was making a right had turn at 5mph or so when it started running rough, like running out of gas, or running on 3 cylinders. I pulled in the clutch but this time I kept the rpm's up with the clutch in to keep it running, pulled off the road then let the rpm's fall and the thing idled below 1k rpm for 2 seconds then died. This happened with a passenger on the back and again I was in traffic. The motorcycle started to die and I was trying to get out of the way of cars and the bike wouldn't go faster than 5mph sputtering, and not wanting to accelerate, then all of the sudden it started running right again (keep in mind I'm on the throttle trying to get out of traffic when it decides to start going again almost throwing my girlfriend off the back then immediately going back to running bad, then dieing.) This problem only presents itself at low speeds, 30mph or slower, and more often if I have a passenger riding with me. I'm in contact with another owner of a 2004 VFR800 that bought his motorcycle one month after mine and he is also experiencing the same issues. I now have 7000miles on the bike and this problem continues to exist. The motorcycle is still under warranty. And this problem is very intermitted and often doesn't present itself for hundreds of mile. This is a safety concern for me, my passenger, and for whomever I'm riding around, its just a matter of time before an accident accurse from the result of this defected motorcycle.