



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline 2008 APR -2 AM 7:27

FOR AGENCY USE ONLY 100148

Date Received

11-MAR-2008

Repository ☐

Reference No.

10220767

OWNER INFORMATION (Type or Print)

Name

Address

City

LIVINGSTON

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of _____, your address to the vehicle manufacturer.

Signature of Owner

Date 03/18/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JKAVN2D168

Make

KAWASAKI

Model

VULCAN 900

Model Year

2008

Date Purchased
13-FEB-08

Dealer's Name and Telephone Number

LUFKIN POWER SPORTS

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

LUFKIN

State

TX

Zip Code

75901

2 cylinders

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

MANUAL

☐ Cruise Control

UNKNOWN

117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 12

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-FEB-2008

Failure Mileage
5

Failure Speed
0

SPEEDOMETER OFF BY 10%-15%
5-8 MPH @ START

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 KAWASAKI VULCAN 900. THE SPEEDOMETER DISPLAYED THE INCORRECT SPEED. THE CONTACT WAS INFORMED THAT KAWASAKI PURPOSELY DESIGNED THEIR VEHICLES IN THAT MANNER. THE POWERTRAIN, ENGINE SIZE, AND NUMBER OF CYLINDERS WERE UNKNOWN. THE CURRENT MILEAGE WAS 186 AND FAILURE MILEAGE WAS 5.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MOTORCYCLE RETURNED FOR REPAIR. Dealer says NOTHING can be done. Bike will remain at Dealers. OWNER of Dealership thinks incorrect speed reading is NO BIG DEAL. THIS SPEEDOMETER WILL NEVER READ The actual speed - UNSAFE to operate

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

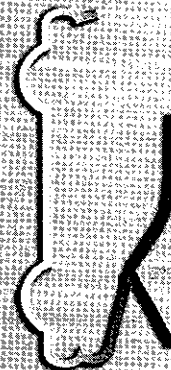
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov