



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-MAR-2008

2008 APR -2 AM 7:38

Repository []

Reference No. 10220698

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City LINCLON PARK State NJ Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Evening Telephone Number

N/A

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [X] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 03/15/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2SAFT74W91X [Redacted]
Make FORD Model CROWN VICTORIA Model Year 2001

Date Purchased 31-DEC-01

Dealer's Name and Telephone Number STADIUM FORD LLC 201-935-2400, 340 ext.

Engine: No: Cylinders 8

Fuel Type: Gas

Original Owner [X]

Dealer's City

State

Zip Code

Transmission Type AUTOMATIC

[X] Antilock Brakes [X] Cruise Control

Powertrain 4 WHEEL DRIVE

Vehicle Component Code 185000 VEHICLE SPEED CONTROL:CRUISE CONTROL

Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-OCT-2007

Failure Mileage 80000

Failure Speed 0

SPEED CONTROL DEACTIVATION switch (SCDS) installed on my vehicle will leak, posing the risk of an underhood fire. This must be repaired!

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 FORD CROWN VICTORIA. THE CONTACT RECEIVED A FORD RECALL NOTICE FOR THE VEHICLE SPEED CONTROL: CRUISE CONTROL IN OCTOBER OF 2007 AND IMMEDIATELY CALLED THE DEALER. THE DEALER INFORMED HIM THAT THEY DID NOT KNOW WHEN THE PARTS WOULD BE AVAILABLE; HOWEVER, THEY DEACTIVATED HIS WIRING HARNESS. HE RECEIVED A NEW NOTICE IN MARCH OF 2008 STATING THAT THE PARTS WERE AVAILABLE. HE CONTACTED THE DEALER AND THEY STATED THAT HE WOULD HAVE TO PERSONALLY ORDER THE PARTS IF HE WANTED HIS VEHICLE REPAIRED. THERE HAD BEEN NO FAILURE TO DATE. THE RECALL NUMBER WAS UNKNOWN. THE CURRENT MILEAGE WAS 95,650.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MOTOR FORD COMPANY installed the type of speed control
deactivation switch (SCDS) on my vehicle will leak, posing
the risk of an underhood fire. This condition may occur either
when the vehicle is parked or when it is being operated,
even if the speed control is not in use. I went to
Fette Ford Dealer and told me to order this
parts then he will repair what is needed to be
done!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

17 MAR 2008 PM 7:14

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

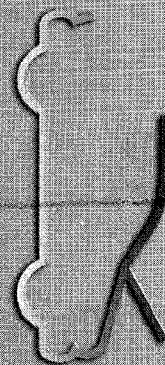
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

