

[REDACTED]  
Hiram, GA [REDACTED]

February 17, 2008

NHTSA  
400 Seventh Street  
U.S. Department of Transportation  
Washington, D.C. 20590

CL-10220644-1248  
2008 MAR -3 AM 10:23  
2008 FEB 28 AM 11:22

RE:Ford Focus VIN # 1FAFP36N75W[REDACTED] - 2005 wagon

To Whom It May Concern:

I bought this car new on February 25, 2005 and City Motors Ford is the only one who has worked on this car. I assumed they were doing the required maintenance when I brought the car in for oil changes and such.

In Nov. of 2007 I had a problem with the fuel line coming off of the filter. The car was towed to the dealer so they could determine the problem since I didn't know while it was sitting in my driveway. I found out after the fact there was a recall involving cars with an after market filter and I don't know if my filter was the original or an after market. Based on the invoices I received they didn't charge me for a filter although they should have changed it one month earlier. They did charge me to reconnect the hose saying it wasn't a warranty bill.

I am wondering if the fuel filter connector problem is bigger than NHTSA knows about. The dealer is letting me believe I had an original filter, which isn't covered in the recall. If this is the case are there other original filters having the same problem?

I am also having a problem with my wheel rims rusting. When I looked at the Ford warranty it appears to only cover rusting body parts so I assume the rims are not included. Am I the only one with rusting wheel rims?

I am including a copy of the invoice for reconnecting the fuel filter and a picture of a wheel rim.

Can you contact me about the fuel filter and wheel rim rusting problems? My home address is the best way.

Sincerely,  
[REDACTED]

1/1/1  
03/03/07  
KB



71635

51183



# City Motors

OF CARTERSVILLE, INC.

352 NORTH TENNESSEE STREET

P.O. BOX 577

CARTERSVILLE, GEORGIA 30120

TELEPHONE (770) 382-5780

www.citymotorscartersville.com

\*INVOICE\*

PAGE 1

HIRAM, GA

HOME: [REDACTED] BUS:

SERVICE ADVISOR: 30 PAM ALVERSON

| COLOR    | YEAR       | MAKE/MODEL | VIN           | LICENSE | MILEAGE IN/OUT | TAG     |           |
|----------|------------|------------|---------------|---------|----------------|---------|-----------|
| BEIGE    | 05         | FORD FOCUS | 1FAP36N75W    |         | 31731/31731    |         |           |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED      | PO NO.  | RATE           | PAYMENT | INV. DATE |
| 05FEB05  | IS22SEP04  |            | 17:00 12NOV07 |         | 80.00          | CASH    | 12NOV07   |

|               |               |                                               |      |       |      |     |       |
|---------------|---------------|-----------------------------------------------|------|-------|------|-----|-------|
| R.O. OPENED   | READY         | OPTIONS: STK:50900 DLR:00368                  |      |       |      |     |       |
|               |               | ENG:2.0/EFI/DOHC/ZETEC TRN:4F27E AXL:WW 1)CAL |      |       |      |     |       |
| 13:14 12NOV07 | 13:59 12NOV07 | CODE 5AU1BA0A                                 |      |       |      |     |       |
| LINE          | OPCODE        | TECH                                          | TYPE | HOURS | LIST | NET | TOTAL |

A FUEL LEAK

R RECONNECT FUEL LINE AT FUEL FILTER

83 HESTER, LEO E LIC#: 9944

CP 0.20

PARTS: 0.00 LABOR: 16.00 OTHER: 0.00 TOTAL LINE A: 16.00

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62230000-04  
CITY MOTORS OF CARTERSVILLE  
352 N TENNESSEE ST  
CARTERSVILLE, GA 30120  
770-382-5780

Merchant ID: 30003430379  
Form ID: 001

Ref ID: 003

Sale

XXXXXXXXXX [REDACTED]

AMEX

Entry Method: Swiped

11/12/07

16:40:52

Inv #: 051103

Appr Code: 502657

Approved: Online

Batch#: 216001

Total:

\$ 16.00

Customer Copy  
THANK YOU!



CLAIMER OF WARRANTIES  
made by the manufacturer. The Seller, City Motors of Cartersville, Inc. hereby  
led, including any implied warranty of merchantability or fitness for a particular  
assumes nor authorizes any other person to assume for it any liability in

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           | 16.00  |
| PARTS AMOUNT           | 0.00   |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| ENVIRONMENTAL CHARGES  | 0.00   |
| TOTAL CHARGES          | 16.00  |
| WARRANTY DEDUCTIBLE    | 0.00   |
| SALES TAX              | 0.00   |
| PLEASE PAY THIS AMOUNT | 16.00  |

CITY MOTORS OF CARTERSVILLE, INC.

A FINANCE CHARGE of 1% (annual percentage rate of 21%) will be added to account not paid within 30 days of billing.

TERMS: STRICTLY CASH UNLESS PRIOR ARRANGEMENTS MADE

I hereby authorize the below repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

SIGNED