



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 4, 2008

[REDACTED]
Calgary, Alberta
[REDACTED]

NVS-216 mec
Ref. # 10220628

Dear [REDACTED]:

Thank you for your correspondence dated February 22, 2008, requesting recall information for a (MY) 2003 BMW M3 vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on March 6, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Our database has revealed that there is one safety-related defect recall on certain 2003 BMW M3 vehicles that may be of interest to you. We have enclosed a copy of the recall summary for your information. Please contact a BMW dealership or BMW Customer Relations at 1-800-831-1117 for further details and have your make, model, model year, and vehicle identification number available so they can determine if your vehicle is involved in any recalls.

Regarding your question, "Is BMW America obligated to tell me if there are any outstanding recalls?" Please be aware that all vehicle manufacturers are required to notify all registered owners and purchasers of the affected vehicles that are involved in a recall by first-class mail. Names of vehicles owners are obtained from State motor vehicle safety offices. As stated above, please call BMW to determine if your vehicle is affecting by any recalls.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is written in a cursive style with a large, looping initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement