

CL-10220628-4573

Feb. 22, 2008

NHTSA,
US Dept. of Transportation,
Washington, DC
20590

2008 MAR -6 AM 10:46
2008 MAR -5 A 9:13

Dear Sir or Madam:

I have recently purchased a used 2003 BMW, from a dealership located in Jacksonville Florida. I am a Canadian citizen. I intend to visit Florida in March and drive the car back to Canada.

In early Jan. 2008, I contacted BMW America, via their website and asked for a statement confirming if there were any recalls on the 2003 BMW M3, serial no. WBSBR93453P [REDACTED]. **There has been no response.** In early Feb. 2008, I made the same written request and I sent it via courier. Delivery has been confirmed. **I have still not received a response** to this request either.

Can you please tell me why BMW America is not required to communicate to me and tell me if there are any outstanding recalls on this vehicle? I would like to know if there are any recalls, so that I can make an appointment to have them repaired before I commence the drive to Canada. **Is BMW America obligated to tell me if there are any outstanding recalls?** Is there a way to initiate a formal complaint regarding their NO RESPONSE / indifference regarding this request?

I can be contacted at the address below:

[REDACTED]
Calgary, Alberta
[REDACTED]

Regards

[REDACTED]

Cc: BMW America

MC
03/06/08
KB