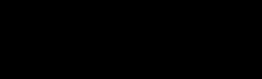




U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 4, 2008



Tallahassee, FL [REDACTED]

NVS-216 nlm
Ref. # 10220615

Dear [REDACTED]:

Thank you for your correspondence dated February 25, 2008, concerning the availability of the recall parts for your model year (MY) 1996 Ford Econoline. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on March 5, 2008.

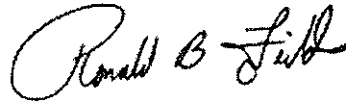
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We contacted All American Ford on your behalf regarding NHTSA Campaign No. 08V-051. It was brought to our attention that the fused jumper harness in your vehicle has not been disconnected. NHTSA strongly recommends that work be accomplished on your MY 1996 Ford Econoline as soon as possible by making an appointment with All American Ford or any authorized Ford dealer. This interim remedy is necessary to mitigate the safety aspect of the defect and will complete the recall campaign. Owners who receive the interim remedy will be notified by Ford when the fused wiring harnesses are available and Ford will then reconnect the system at no cost to you. We were assured by Ford that the parts are being manufactured as quickly as possible and will be available by June 2008.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent part.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement