

CL-10220605-1071

To: Ford Motor Co
P.O. Box 6248
Dearborn, Mi 48126

2008 MAR -5 AM 9:29

From:

[REDACTED]

Mobile, Al [REDACTED]

Date: February 25, 2008

Subject: Recall letter (05S28) dated August, 2007 on speed control wiring harness risk of fire on 1998 Econoline vehicle I D # 1FDNS24L3WH [REDACTED]

This morning my husband [REDACTED] again took our 98 Econoline van/motor home to Coastal Ford in Mobile , Al. to have the recall wiring harness installed.

Again he was told no parts are available. He talked with "Ken" @ Ford Motor Co. customer service 800-392-3673 and was told parts would not be available until the second quarter of 08. He was unable to give a specific date. This is basically the same promise that was made for the first quarter Of 2007.

Since Ford Motor Company has consistently and repeatedly promised and failed to deliver recall parts in a timely manner I hereby deny and revoke any and all responsibility for not disconnecting the speed control system as recommended to my husband by Coastal Ford .

Sincerely,

[REDACTED]

CC: DOT- Office of Defects Investigation
Coastal Ford
Stephen E. Clements , P.C.

ET
03/05/08
KB