

Sing a new song -
to the Lord.

Psalms 149:1

I am requesting
a full
refund of
the enclosed
bill -
Thank you



Farmington Hills, MI

1-10220582-8450
NM
03/04/08
KB



A. R. Kaduk
Manager
Vehicle Service and Programs
Ford Customer Service Division

Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121-1904

95 Sable
Vehicle ID #: 1MELM5345SG [REDACTED] 98M01 Kit AA

June, 1998

[REDACTED]
FARMINGTON, MI [REDACTED]



Ford Motor Company is providing extended warranty coverage under Service Program, Number 98M01, to owners of 1994 and 1995 Taurus and Sable and 1995 Windstar vehicles equipped with a 3.8L FWD Engine.

**Reason For
This Program:**

Premature failure of the head gaskets may occur and may result in engine overheating or in extreme cases could cause engine failure if the overheat condition is ignored. The extended warranty coverage is Ford Motor Company's commitment to customer satisfaction and we are taking this action as part of our ongoing efforts to maintain your confidence in our products.

**No-Charge
Coverage:**

Ford is providing additional coverage for this condition only. If your vehicle's engine should experience this condition, your dealer will verify the condition and replace the engine head gaskets, if necessary.

The no charge coverage for this condition is available on affected Taurus, Sable and Windstars for 5-years or 60,000 miles from the vehicle's original warranty start date and is automatically transferred to subsequent owners.

On vehicles for which the extended warranty coverage has expired, vehicles are eligible for this program through December 31, 1998, regardless of mileage.

**What You
Should Do:**

PLEASE KEEP THIS LETTER. If your vehicle's engine head gasket should exhibit the condition described above within the extended warranty coverage period, contact your dealer. The dealer will replace the engine head gaskets, if necessary, after verification of this specific condition. If you should lose this letter the dealer will still honor the provisions of this coverage.



A. R. O'Neill
Director
Vehicle Service and Programs
Ford Customer Service Division



Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121-1904

95 Sable
Vehicle ID #: 1MELM5345SG [REDACTED] 98S36

May, 1999

[REDACTED]
FARMINGTON, MI [REDACTED]

|||||

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 1986-1995 Taurus and Sable and 1988-1994 Continental vehicles.

Safety Defect: The body mounts on the rear corners of the sub-frame that support the engine and transmission may separate. This can occur if the lower retainer plate of the mount or the retaining plate nut becomes severely corroded from long term exposure to road salts and retention of moisture in the mounts. This corrosion can weaken the retainer plate of the mount or the retaining nut severely enough to allow the bolt head to pull through the washer or out of the nut. Should both rear mounts separate, the rear of the sub-frame will drop and steering may suddenly become difficult. This could result in an accident.

Repairs: At no charge to you, your dealer will replace the attaching bolts, plate nuts and the reinforcement plates on the bottom of the sub-frame rear body mounts, on your vehicle.

How Long Will it Take? The time needed for this service is less than one-half day. However, due to service scheduling times, your dealer may need your vehicle for a longer period. Please call your dealer for a service date.

Call Your Dealer: Call your dealer without delay. Ask for a service date and whether parts are in stock for Safety Recall 98S36.

If the dealer does not have the parts in stock, they can be ordered before scheduling your service date. Parts would be expected to arrive within a week.

When you bring your vehicle in, show the dealer this letter. If you misplace this letter, your dealer will still do the work, free of charge.





A. R. O'Neill
Director
Vehicle Service and Programs
Ford Customer Service Division

Ford Motor Company
P.O. Box 1904
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95 Sable
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If the dealer does not have the parts in stock, they can be ordered before scheduling your service date. Parts would be expected to arrive within a week.

When you bring your vehicle in, show the dealer this letter. If you misplace this letter, your dealer will still do the work, free of charge.



If you have
concerns ...

If you have trouble getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance. If you still have concerns, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you:

Call (866) 436-7332

Office Hours (Eastern Time Zone)

Monday through Friday: 8AM – 11PM

Saturday: 8AM – 6PM

Hearing impaired call (800) 232-2952. TDD for the hearing impaired.

Or you may contact us through the Internet at:

www.ownerconnection.com

Regarding Safety Recall 01S30, if you are still having trouble getting your vehicle repaired and without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 or 1-800-424-9393.

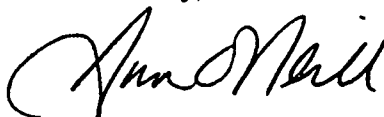
Quality Care service
is there for you all
year long.

QualityCare
at your service

Quality Care is the commitment of Ford Motor Company and its dealerships to provide you with a superior service and ownership experience. While we regret the inconvenience caused by this program, we stand committed with our dealers to assist you with all of your automotive service needs. With our nationwide dealer network, we're here to ensure you receive Quality Care service so that your vehicle maintains peak performance throughout your ownership experience.

We pride ourselves on becoming the world's leading consumer company providing automotive products and services. Thank you for your attention to this important matter.

Sincerely,



Ann O'Neill
Director

Vehicle Service and Programs



A. R. O'Neill
Director
Vehicle Service and Programs
Ford Customer Service Division

Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121-1904

8796 0000

[REDACTED]
FARMINGTON, MI [REDACTED]



September, 1999

Ford Motor Company is once again contacting you about recall(s) that are still not completed on your 1995 Sable.

Serial Number: 1MELM5345SG [REDACTED]

Recall Number 97S65 - Speed Control Cable Modification
and Description: 98S36 - Subframe Rear Plate Nut Replacement

What You Should Do: Please return your Sable to your Ford or Lincoln-Mercury dealer for repair. This will be done free of charge.

Service Assistance: If the dealer doesn't make the repair promptly and without charge, you may contact the Ford Customer Assistance Center, P.O. Box 6248, Dearborn, Michigan 48121.

We regret any inconvenience you may have, but we want you to have the service performed without delay. We value you as a loyal Ford customer, and we want you to have the continued satisfaction you are entitled to expect from your Sable.

REMEMBER - THERE IS NO CHARGE FOR HAVING THE CORRECTION(S) MADE.

Sincerely,

A. R. O'Neill
Director
Vehicle Service and Programs

Refunds:

If you paid to have this service performed prior to the date of this letter, Ford is offering a full refund. For the refund, please give your paid original receipt to your dealer. To avoid delays, do not send the receipts to Ford Motor Company.

**Changed Address
Or Sold The
Vehicle?**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address or sold the vehicle.

We hope this program will confirm your continued satisfaction in your Ford-built vehicle.

Sincerely,

A handwritten signature in dark ink, appearing to read "A. R. Kaduk". The signature is fluid and cursive, with a large, stylized "K" and a trailing flourish.

A. R. Kaduk
Manager
Vehicle Service and Programs

O.N.P.
98M01



A.R. O'Neill
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

1743

1995 Sable
Vehicle ID #: 1MELM5345SG [REDACTED] 01S30/01M09

December, 2001

[REDACTED]
FARMINGTON, MI [REDACTED]



This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect that relates to motor vehicle safety exists in certain 1995 Taurus, Sable, and Mustang vehicles. In addition, we are extending the engine cooling fan warranty coverage.

We apologize for this situation and want to assure you that with your assistance, we will correct this condition. Our commitment, together with Ford and Lincoln Mercury dealers, is to provide you with the highest level of service and support possible.

SAFETY RECALL PROGRAM 01S30

What the issue is ... In some of the affected vehicles it is possible for the engine cooling fan bearing to seize. Should this occur, excessive heat may be generated which could melt the fan motor electrical connector. Under certain high temperature conditions, components inside the cooling fan motor may ignite potentially resulting in an underhood fire.

What Ford Motor Company and your dealer will do... Ford Motor Company will inspect the engine cooling fan assembly and install a circuit breaker. If the cooling fan is inoperative the fan and motor assembly will be replaced. Either action will be performed free of charge.

What we are asking you to do for the Safety Recall Program... Call your dealer without delay. If you do not already have a servicing dealer, please access www.dealerconnection.com for dealer addresses, maps, and driving instructions. Ask for a service date and whether parts are in stock for Safety Recall 01S30. If your dealer does not have the circuit breaker in stock, it can be ordered before scheduling your service date. Parts would be expected to arrive within a week after ordering.

When you bring your vehicle in, show the dealer this letter. However, if you misplace this letter, your dealer will still do the work, free of charge.





A.R. O'Neill
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

1743

1995 Sable
Vehicle ID #: 1MELM5345SG [REDACTED] 01S30/01M09

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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).