



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2008 MAR 25 PM 2:16

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10220425

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City CAMBRIDGE

State WI

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 3/12/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1D7HG38N63S

Make

DODGE

Model

DAKOTA QUAD CAB

Model Year

2003

Date Purchased

07-AUG-05

Dealer's Name and Telephone Number

Zingg Motors

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Whitewater, WI

State

WI

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

07-MAR-2008

Failure Mileage

71000

Failure Speed

0

Left upper ball joint extremely loose. Right tie rod worn.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 DODGE DAKOTA QUAD CAB. THE CONTACT STATED THAT THERE IS EXCESSIVE WEAR ON THE BALL JOINTS. THE DEALER STATED THAT HIS VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 04V596000 (SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT). THE CURRENT AND FAILURE MILEAGES WERE 71,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle started to pull to right so I took it in for a front end alignment. Was then told about excessive wear to ball joint and tie rod end, as well as torn CV boot.

Checked the NHTSA website for recalls, and found 04V596000 for exactly that condition. When I checked the Dodge website for affected VIN's, I found that my VIN was later than the top of the recall range. There are numerous other complaints on the web for this failure and VIN's out of the range. The range should be extended.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



Cambridge, WI

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

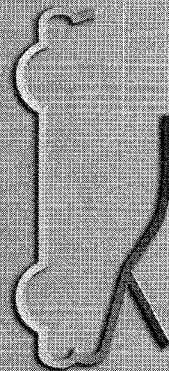
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



206 COMMERCIAL AVE
Cambridge, WI. 53523
Phone - 608-423-7101
www.marcsgarage.com

25577

INVOICE

Print Date : 03/11/2008

Cambridge, WI
Home
Cust ID :

Cellular

Ref # :

2003 Dodge - Dakota

4.7L, V8, VIN (N)

Lic # :

Unit # :

Vin # : 1D7HG38NG3

Hat # :

Odometer In : 71492

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
Ball Joint - Upper - Front Suspension 2601557	2.00	110.54	221.08	ALIGNMENT TWO WHEEL ALIGNMENT DONE SPEC. SHEET INCLUDED	70.00
Tie Rod End - Outer 2693217	1.00	105.78	105.78	Ball joint...	256.00
Constant Velocity (CV) Driveshaft - Right Front 98-8331	1.00	96.18	96.18	left upper ball joint is really loose...replaced left upper ball joint	
DISPOSAL OF TIRES TIRES	4.00	2.00	8.00	tie rod...	32.00
REPLACE VALVE STEM VALVE STEM	4.00	2.00	8.00	right outer tie rod has slight play...replaced right outer tie rod...	
Mich P265/70R16 s LTX m/s 85423	4.00	177.48	709.92	CV boot...	136.00
				right front outer CV boot is ripped and grease is gone...replaced CV driveshaft...	
				FOUR TIRES	60.00
				MOUNTED AND BALANCED FOUR TIRES ON VEHICLE	

[Technicians : MD, MD MD]

Org. Estimate \$73.85 Revisions \$1,050.37 Current Estimate \$ 1,124.22 Additional Cost Revised Estimate
Wilm, Herb & Jane Customer Called In 03/10/2008 - 6:49 <none>
Parts: \$501.61 Labor: \$494.00 Sublet: \$0.00 Taxes & Fees: \$54.76

Labor: 554.00
Parts: 1,148.96
Sublet: 0.00
Sub: 1,702.96
Tax: 93.66
Total: 1,796.62
Bal Due: \$1,796.62

PK - 1200.00 MC 596.62

[Payments -]

I hereby authorized the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for the purpose of testing and/or inspection. . Warranty on parts and labor is one year or 12,000 miles whichever comes first. Warranty work must be performed in our shop & cannot exceed the original cost of repair. Payment is due within 30 days of sale. A 1% per month(12% per year) late payment fee will be assessed on any unpaid balance remaining after 30 days.

SIGNATURE..... Date..... Time.....