



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 MAR 25 PM 2:07
07-MAR-2008

Reference No.
10220343

OWNER INFORMATION (Type or Print)

Name

Address

City

TRINITY

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/13/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1LNLM91V2VY

Make

LINCOLN

Model

MARK VIII

Model Year

1997

Date Purchased

Dealer's Name and Telephone Number

PRIVATE PARTY

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

AUTOMATIC

☒ Cruise Control

Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-AUG-2007

Failure Mileage

Failure Speed

0

About 4 years ago my 1993 Lincoln
Mark VIII caught fire under hood is driving

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

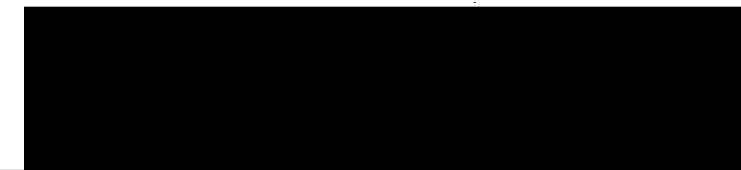
Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 LINCOLN MARK VIII. THE CONTACT RECEIVED A SAFETY RECALL NOTICE IN AUGUST OF 2007 FOR THE VEHICLE SPEED CONTROL. HE WAS INFORMED EVERY MONTH THEREAFTER THAT THE PART WOULD BE AVAILABLE THE FOLLOWING MONTH. HE RECEIVED ANOTHER NOTICE IN MARCH OF 2008, WHICH STATED THAT THE PARTS WERE AVAILABLE. WHEN HE CALLED, THE DEALER STATED THAT THERE WERE NO MORE PARTS AVAILABLE AND DID NOT KNOW WHEN MORE WOULD ARRIVE. THERE HAD BEEN NO FAILURE TO DATE. THE PURCHASE DATE AND RECALL NUMBER WERE UNKNOWN. THE CURRENT MILEAGE WAS 111,000.



Include, if available, Police Department report, photos, and repair invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This recall has been not fixed since last August 2007. Ford has promised on at least 3 different occasions that a new replacement part would be available soon. Now the dealership, New Port Lincoln Mercury of New Port Richey, Florida, says they only received a few new cruise control parts and they do not know when more will become available. I am dealing with a disability whereby my legs and arms go numb - a cruise control is a must.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

TAMPA FL 335
SAINT PETERSBURG FL
14 MAR 2008 PM 8 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

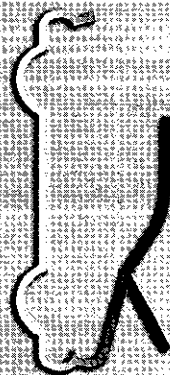
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration