



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2008 JUL -3 AM 10:03
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10220250

OWNER INFORMATION (Type or Print)

Name

Address

City

CANTON

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/18/08

☒ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11D43C

Make

NISSAN

Model

ALTIMA

Model Year

2003

Date Purchased
02-JUL-04

Dealer's Name and Telephone Number

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code
060000 ENGINE AND ENGINE COOLING

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-OCT-2007

Failure Mileage
64132

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN ALTIMA. AFTER BEING PARKED FOR APPROXIMATELY HALF AN HOUR, THE CONTACT ATTEMPTED TO START THE VEHICLE, BUT WAS UNSUCCESSFUL. THE SERVICE ENGINE LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE CRANK SHAFT SENSOR NEEDED TO BE REPLACED. THE CONTACT WOULD LIKE NHTSA CAMPAIGN ID NUMBER 03V455000 (ENGINE AND ENGINE COOLING) TO INCLUDE HER VEHICLE AND RECEIVE REIMBURSEMENT. THE POWERTRAIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 69,457 AND FAILURE MILEAGE WAS 64,132.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DICK SCOTT NISSAN
42175 MICHIGAN AVE
CANTON, MI 48188
734.495.1000

Sale

ID: 003
Merchant ID: 000108526756
Bank ID: 1340
10/09/07
Batch#: 282001
Retrieval Ref #: 36586973

12:58:00

VISA Entry Method: Swiped

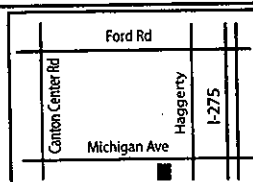
Appr Code: Inv #: 000003

Total: \$ 319.83

Customer Copy

3x before
Dick Scott Nissan

Canton, MI 48188, (734) 495-1000



Don't Be Left
In the Cold!
\$99.95

This Winter Special Includes:

- Cooling System Check: Level, Condition & Heater Operation
- 1 Gallon Washer Solvent and FREE Refills for the Season
- Wiper Blade Replacement/Test Washer Operation
- Check Battery, Service Battery Connections
- New Winter Floor Mats and Snow Scraper
- Check Tire Condition, Nitro-nize Tires
- Oil Change & Filter Replacement
- Tire Rotation/Brake Inspection
- Multi-Point Inspection

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*Plus tax and applicable shop charges. Cannot be combined with any other offers. Expires 02/29/2008



Dick Scott NISSAN



42175 Michigan Ave. Canton, Michigan 48188
Telephone (734) 495-1000
www.DickScott.com

STATE REG. NO. F-155618

RECOMMENDED SERVICES.

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
27NIZ30K	30000 MILE CHECK UP	MI		27NIZ01	*ROTATE FOUR TIRES	MI	
27NIZBATT	*BATTERY SERVICE	MI		27NIZBAT	BATTERY SERVICE	MI	
27NIZST	*SVC TRANSMISSION	MI		27NIZNTR	NITROGEN TIRES	MI	
27NIZMTS	*MANUAL TRANS SVC	MI		27NIZBSRV	BRAKE SYSTEM SERVICE	MI	
27NIZSFEA	*FRONT END ALIGNMENT	MI		27NIZT4	*4 CYL SPARK PLUGS	MI	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/29/07	59001	54365	6727	102903	W	30NIZ	RECALL/CAMPAIGN
08/01/06	53336	47447	6899	60141	W	30NIZ	RECALL/CAMPAIGN
				60141	C	27NIZCAB	*CABIN FILTER
12/30/05	46277	37795	6727	3820	W	23NIZZ	ADJUSTMENTS
				3820	C	27NIZFNF	*FLUSH/FILL COOLANT
12/26/05	46041	37748	6899	1759	C	02NIZ	SUSPENSION REPAIRS

SALESPERSON NO.

S E R V I C E

STATE REG# F158724

VEHICLE I.D. NO. 1N4AL11D43C	YEAR/MAKE/MODEL 03/NISSAN/ALTIMA/4 DOOR SEDAN	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO. 66690
CUSTOMER NO.		SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.
COLOR		CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	T&R NO.
TURBO		M/MC	AIR COND.	P.S.	TRANS
NIZZ		MILEAGE 64,132		ADVISOR NO. 8146	ADVISOR JAMES MCKINNEY
RESIDENCE PHONE	BUSINESS PHONE	TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE			
TIME RECEIVED 05:44pm		DATE/TIME PROMISED 10/08/07 08:00pm		PRIORITY 1	
APPOINTMENT ☐ Yes ☒ No		LABOR RATE 90.00		I hereby authorize the repair work herein set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delay in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I understand that pursuant to said express mechanic's lien, I have no right of possession to the above vehicle until the repairs thereto have been paid in full or until you and/or your employees have voluntarily released the vehicle to me.	
DISPOSAL OF HAZARDOUS WASTE		"This repair facility charges for labor utilizing the flat rate hours published either by the manufacturer in its labor time study guide or by a recognized industry time study guide which reflects an average time requirement for the performance of specific vehicle repairs. Therefore, the flat rate hours charged may be either more or less than the actual clock time in any given instance."			

JOB	ORIGINAL CUSTOMER ESTIMATE:	PARTS	LABOR	TOTAL	AUTHORIZED ADDITIONS	HOURS
		90.00	0.00	90.00	PARTS	LABOR
					DATE	TIME
					BY	
1	C 29NIZ	DRIVEABILITY				
	SERVICE ENGINE SOON LIGHT ON. CHECK AND ADVISE.					
	HAS HAD A COUPLE TIMES WHERE CAR WILL NOT RESTART AFTER SHUTTING OFF.					
2	C 55NIZINSP	MULTI POINT INSPECT				
	PERFORM MULTI POINT INSPECTION					
3	C 55NIZGTIR	GREEN TIRE				
	PERFORM TREAD DEPTH INSPECTION					
	Job 1:					
	Job 2:					
	Job 3:					
	Job 4:					
	Job 5:					



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CUSTOMER NO.		ADVISOR JAMES MCKINNEY		8146	TAG NO.	INVOICE DATE 10/09/07	INVOICE NO. NICS66690
CANTON, MI		YEAR / MAKE / MODEL 90.00 / NISSAN / ALTIMA/4 DOOR SEDAN	LICENSE NO.	MILEAGE 64,132	COLOR 7	STOCK NO.	
		VEHICLE I.D. NO. 1 N 4 A L 1 1 D 4 3 C	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	PRODUCTION DATE	
		F.T.E. NO.	P.O. NO.	R.O. DATE 10/08/07			
COMMENTS							
LABOR & PARTS							
J# 1 29NIZ DRIVEABILITY TECH(S): 60141 135.00							
SERVICE ENGINE SOON LIGHT ON. CHECK AND ADVISE. HAS HAD A COUPLE TIMES WHERE CAR WILL NOT RESTART AFTER SHUTTING OFF. INTERNAL FAILURE OF CRANK POSITION SENSOR REPLACED CRANK POSITION SENSOR							
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 1 1 23731-6N20C CAMSHAFT POSITIO 36.02 36.02 36.02 JOB # 1 TOTAL PARTS 36.02 JOB # 1 TOTAL LABOR & PARTS 171.02							
J# 2 55NIZINSP MULTI POINT INSPECT TECH(S): 60141 0.00							
PERFORM MULTI POINT INSPECTION SEE SERVICE ADVISOR FOR INSPECTION RESULTS							
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 2 TOTAL PARTS 0.00 JOB # 2 TOTAL LABOR & PARTS 0.00							
J# 3 55NIZGTIR GREEN TIRE TECH(S): 60141 0.00							
PERFORM TREAD DEPTH INSPECTION TIRE TREAD DEPTHS WERE CHECKED AND ARE OKAY AT THIS TIME. TIRE TREAD DEPTHS ARE 7/32 OR GREATER							
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 3 TOTAL PARTS 0.00 JOB # 3 TOTAL LABOR & PARTS 0.00							
J# 4 93NIZFI BG FUEL INDUCT SERVC TECH(S): 60141 86.00							
CUSTOMER REQUESTS BG FUEL INDUCTION SERVICE PERFORMED BG FUEL INDUCTION SERVICE CLEANED FUEL INJECTORS, THROTTLE BODY AND DE-CARBON INTAKE VALVES							
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 4 1 2112 INDUCTION KIT 43.95 43.95 43.95 JOB # 4 TOTAL PARTS 43.95 JOB # 4 TOTAL LABOR & PARTS 129.95							
MISC-----CODE-----DESCRIPTION-----CONTROL NO----- JOB # A NISS NISSAN SHOP SUPPLIES 13.26 TOTAL - MISC 13.26							
ESTIMATE----- CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$341.00 (+TAX) TECHNICIAN CERTIFICATION----- 60141 FRANKLIN J. OLIVA M232208							

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE WITH AN (R) AT THE BEGINNING OF THE PART NUMBER OR CORE CHARGE ON THE INVOICE.

THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.

*SHOP MATERIAL - A 8% CHARGE OF LABOR WITH A MAX OF \$20.00 IS INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. APPLICABLE SUPPLY ITEMS ARE NUTS, BOLTS, WASHERS, TAPE, PINS, AERO-SPRAY, SHELLAC, SOLVENT, RAGS, CARBURETOR CLEANER, TOWELS, BATTERY CLEANER, WIRE, ETC. ALSO INCLUDES DISPOSAL OF HAZARDOUS WASTE.



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CUSTOMER NO.	ADVISOR JAMES MCKINNEY	8146	TAG NO.	INVOICE DATE 10/09/07	INVOICE NO. NICS66690
CANTON, MI	LABOR RATE 90.00	LICENSE NO.	MILEAGE 64,132	COLOR 7	STOCK NO.
	YEAR / MAKE / MODEL 03/NISSAN/ALTIMA/4 DOOR SEDAN				DELIVERY DATE
	VEHICLE I.D. NO. 1 N 4 A L 1 1 D 4 3 C				DELIVERY MILES
	F.T.E. NO.				SELLING DEALER NO.
P.O. NO.				R.O. DATE 10/08/07	PRODUCTION DATE
COMMENTS					

TOTALS

CASH [] CHECK [] VISA [] MC [] AMEX [] CHARGE []
DISCOVER [] ACCT # []

DICK SCOTT NISSAN IS COMMITTED TO PROVIDING SERVICE THAT
WILL NOT ONLY MEET, BUT EXCEED YOUR EXPECTATIONS.
COMPLETE SATISFACTION WITH US AND YOUR VEHICLE IS OUR MAIN
CONCERN.

***** CONCERNS? PLEASE CONTACT US *****
734-495-1000

THE REPAIRS/MAINTENANCE PERFORMED ON THIS REPAIR ORDER HAVE
BEEN EXPLAINED TO ME.

CUSTOMER SIGNATURE

Thank You

TOTAL LABOR.... 221.00
TOTAL PARTS.... 79.97
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 13.26
TOTAL MISC DISC 0.00
TOTAL TAX..... 5.60

TOTAL INVOICE \$ 319.83

REPAIR [] BY: []

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OTHERWISE WITH AN (R) AT THE BEGINNING
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ARE NUTS, BOLTS, WASHERS, TAPE,
PINS, AERO-SPRAY, SHELLAC, SOLVENT,
RAGS, CARBURETOR CLEANER, TOWELS,
BATTERY CLEANER, WIRE, ETC. ALSO
INCLUDES DISPOSAL OF HAZARDOUS
WASTE.