



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository []

2008 APR - 206-MAR-2008 2008 APR - 206-MAR-2008

Reference No. 10220240

OWNER INFORMATION (Type or Print)

Name [redacted]
Address [redacted]
City COLUMBUS State OH Zip Code [redacted]

Daytime Telephone Number [redacted]

E-mail Address [redacted]

Evening Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 3/17/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WL52K6W [redacted]
Make CHEVROLET Model LUMINA Model Year 1998

Date Purchased 04-AUG-98 Dealer's Name and Telephone Number BOBB CHEVROLET, 614-225-6990
Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner [X] Dealer's City COLUMBUS State OH Zip Code 43206

Transmission Type AUTOMATIC [X] Antilock Brakes [X] Cruise Control
Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 063200 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 29-FEB-2008 Failure Mileage 49000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [redacted] Tire Model (Name or Number) [redacted] Tire Size (Example P215/65R15) [redacted]
DOT No. (Example: DOTM19ABC036) [redacted]
[] Original Equipment [] Prior Repair Failure Location: [redacted]
Tire Component Code [redacted] Tire Failure Type [redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [redacted] Date Manufactured: [redacted] Model No./Name: [redacted]
Seat Type: [redacted] Installation System: [redacted]
Child Seat Component Code: [redacted] Failed Part: [redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No Fire [] Yes [X] No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences; and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 CHEVROLET LUMINA. THE CONTACT ATTEMPTED TO START THE VEHICLE, BUT WAS UNSUCCESSFUL. THE VEHICLE STALLED FOR APPROXIMATELY 2-3 MINUTES BEFORE RESTARTING. IMMEDIATELY AFTER THE VEHICLE STARTED, THE INTAKE MANIFOLD FAILED. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY CONFIRMED THE FAILURE. THE CONTACT WOULD LIKE HIS VIN TO BE INCLUDED IN NHTSA CAMPAIGN ID NUMBER 07E021000 (FUEL SYSTEM, OTHER:STORAGE:TANK ASSEMBLY:PRESSURE RELIEF DEVICES). THE CURRENT AND FAILURE MILEAGES WERE 49,000.

AND EXPLODED. THE PARTS THAT BROKE AND PROJECTED OFF NEARLY STRUCK A PERSON STANDING NEXT TO THE ENGINE COMPARTMENT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



BOBB Chevrolet

BOBB CHEVROLET
 P.O. BOX 06351
 567 LIVINGSTON AVENUE AT PARSONS
 COLUMBUS, OHIO 43206-0351
 (614) 228-4567

A QUALITY NAME
 SINCE 1924

CUSTOMER NO.	ADVISOR RANDY GLICK	TAG NO. 396	INVOICE DATE 03/18/08	INVOICE NO. CVCS349975
	LABOR RATE 89.00	LICENSE NO.	MILEAGE 48,915	COLOR MAROON/
COLUMBUS, OH	YEAR / MAKE / MODEL 98/CHEVROLET/LUMINA	DELIVERY DATE	DELIVERY MILES	STOCK NO.
	VEHICLE I.D. NO. 2 G 1 W L 5 2 K 6 W	SELLING DEALER NO.	PRODUCTION DATE	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 03/03/08	

LABOR & PARTS

1 40CVZ ENG MECHANICAL WORK UNITS TECH(S) 280 380.00
 C/S INTAKE BLOWN OFF TOP OF ENG
 GM HAS CASE # ASSIGNED #71-607339592
 DO NOT KNOW CAUSE - NO VISABLE CAUSE SEEN
 RESEALED INTAKE - REPLACED MANIFOLD SHIELD GASKET
 INJECTOR RAIL BENT AT #2 INJECTOR (NOT REPAIRABLE)
 INSTALLED USED RAIL (N/C)

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	89017554	GASKET KI 3 270	37.00
JOB # 1	1	89017272	MANIFOLD 3 265	158.00
JOB # 1	1	12085491	CONNECTOR 2 535	23.02
JOB # 1	1	24508434	SHIELD 3 300	68.99
JOB # 1 TOTAL PARTS				287.01
JOB # 1 TOTAL LABOR & PARTS				667.01

Limited Warranty
 This dealership warrants all new parts from the original equipment manufacturer and labor performed in conjunction with this repair for twelve (12) months or twelve thousand (12,000) miles, whichever comes first. If any factory part or labor fails in normal service within that period, the dealership will replace the defective parts and/or repair any defect in workmanship. Any warranty on parts or accessories which are not new original equipment manufacturer parts are made solely by the manufacturer or supplier of such parts. Except for any limited warranty given above, this dealership disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts and accessories. This dealership shall not be liable for any incidental or consequential damages or commercial losses arising out of such purchase.

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	67Y	HAZARDOUS WASTE REMOVAL CHARGE	2.65
JOB # A	SS	SHOP SUPPLIES	10.00
TOTAL MISC			12.65

COMMENTS:
 SPOKE TO AVI ON 3-5-08 DECLINED ANY FACTORY ASST TOWARDS REPAIR
 SPOKE TO CUST ASST 3-6-08 CONCERNING CONVERSATION WITH AVI
 CUST FILE CASE NR 71-607339592

TOTALS

 * NEXT RECOMMENDED SERVICE *
 * 06/30/2008 / 50291 MI 01CVZZL0F LUBE/OIL/FILTER *

ALL G.M. PARTS AND LABOR ARE COVERED FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST. LABOR ONLY IS COVERED 90 DAYS OR 4000 MILES WHICH EVER COMES FIRST.

[] CASH [] CHECK [] M/C [] VISA
 [] AMEX [] TELE-CHECK [] ATM/DEBIT CARD

[] BP [] DISCOVER [] GM [] CHARGE
 WE NOW HAVE SATURDAY HOURS FROM 8:00 A.M. TO 1:00 P.M.
 WE ARE OPEN MONDAY THRU FRIDAY, 7:00 A.M. TO 6:00 P.M.
 IF YOU ARE NOT COMPLETELY SATISFIED, CONTACT EDWARD KNACK
 BOBB CHEVROLET SERVICE MANAGER @ 614-737-0237
 THE GOAL OF THE BOBB CHEVROLET SERVICE TEAM IS TO MAKE SURE YOU ARE COMPLETELY SATISFIED WITH THE SERVICE PROVIDED.

TOTAL LABOR.....	380.00
TOTAL PARTS.....	287.01
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	12.65
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	679.66

MAR 18 2008

3800
SERIES II









