



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

04-MAR-2008

Reference No.

10220075

2008 MAR 18 AM 8:19

OWNER INFORMATION (Type or Print)

Name Daytime Telephone Number E-mail Address
Address
City BEVERLY HILLS State CA Zip Code Evening Telephone Number *same*

Do you authorize NHTSA
In the absence of a
Signature of Owner

Manufacturer of your vehicle? ☒ YES ☒ NO
your name or address to the vehicle manufacturer.

Date 3/10/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JM1BE2341

Make

MAZDA

Model

323

Model Year

1993

Date Purchased

8/4/98

Dealer's Name and Telephone Number

McKays Auto Sales

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

Dealer's City

8816 S. Sepulveda #105 La

State

Cal

Zip Code

90045

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☐ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
29-FEB-2008

Failure Mileage

Failure Speed

35 mph

dashboard - brake no noise

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1993 MAZDA 323. THE CONTACT DROVE A LONG DISTANCE WITHOUT REALIZING THAT THE PARKING BRAKE WAS APPLIED. SHE BELIEVED THAT THERE WAS FAILURE WITH THE INSTRUMENT PANEL THAT DID NOT INDICATE THE PARKING BRAKE WAS APPLIED. THE CONTACT SPOKE WITH MAZDA AND THEY OFFERED NO ASSISTANCE. THE VIN, PURCHASE DATE, ENGINE SIZE, NUMBER OF CYLINDERS, POWERTRAIN, SPEED, AND FAILURE MILEAGE WERE UNKNOWN. THE CURRENT MILEAGE WAS 275,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dashboard doesn't notice driver if brake is up while auto is going—

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

LOS ANGELES CA 900

12 MAR 2002 PM 14 T



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

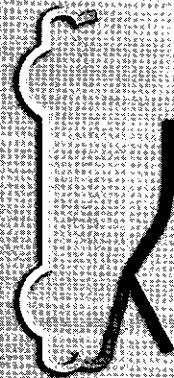
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration