



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline 2008 MAR 25 PM 2:09

FOR AGENCY USE ONLY 100148

Date Received

04-MAR-2008

25 PM 2:09

Repository ☐

Reference No.
10220060

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City WEST LEE CHAPEL

State FL

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 3/2/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTLKE50E38 [REDACTED]

Make

TOYOTA

Model

SCION XB

Model Year

2008

Date Purchased

14-MAY-07

Dealer's Name and Telephone Number

Head Quaters toyota

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Miami FL

State

FL

Zip Code

Transmission Type

MANUAL

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-NOV-2007

Failure Mileage

16000

23,400

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 TOYOTA SCION XB. ON TWO DIFFERENT OCCASIONS, WHILE DRIVING 60 MPH, ALL OF THE INSTRUMENT PANEL INDICATORS (ABS LIGHT, BRAKE LIGHT, AIR BAG LIGHT, TRACTION CONTROL LIGHT) ILLUMINATED FOR APPROXIMATELY TEN MINUTES. AFTERWARDS, THE VEHICLE RESTARTED. ON FOUR OCCASIONS, THE VEHICLE STALLED. WHILE IDLING AT A TRAFFIC LIGHT OR STOP SIGN, THE VEHICLE WOULD SOMETIMES VIBRATE AND SHAKE. THE CONTACT ALSO STATED THAT THE VEHICLE BURNS A LOT OF FUEL. THE WINDOW STICKER CLAIMED THAT THE VEHICLE WOULD GET 22 MPG IN THE CITY AND 28 MPG ON THE HIGHWAY. THE VEHICLE ACTUALLY GETS 15 MPG IN THE CITY AND 20 MPG ON THE HIGHWAY. ON THE FOURTH VISIT TO THE DEALER, THE CONTACT WAS INFORMED THAT THE VEHICLE MISFIRED ON THE SECOND CYLINDER. WHEN HE RESEARCHED THE LEMON LAW AND WENT TO ARBITRATION, HE WAS INFORMED THAT, BY LAW, GAS IS NOT A WARRANTY FACTOR DUE TO CHANGES IN WEATHER. THE CURRENT MILEAGE WAS 23,400 AND FAILURE MILEAGE WAS 16,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle Diagnostic Report

2008 xB 2A7-PP
JTLKE50E381

COURTESY TOYOTA
9210 ADAMO DR.
TAMPA, FL 33619

Printed By: Rob Privett(Q49)

2/29/2008 2:01:16 PM

Diagnostic Trouble Code Report ABS/VSC/TRAC(1 of 1)

Code	Description	Current	Pending	History	Summary	Freeze Frame
C0210	Right Rear Speed Sensor	X			Icon C	Y
C1238	Foreign Object is attached on Tip of Right Rear Speed Sensor	X			Icon C	N
U0100	Lost Communication With ECM/PCM "A"	X			Icon C	Y

Freeze Frame Data Report U0100(1 of 1)

Parameter	3	2	1	0	1	Unit
Elapsed Time after Freeze Trigger		0	0	18		msec
Number of IG ON		31	31	31		
Buzzer		OFF	OFF	OFF		
Stop Light SW		ON	ON	ON		
Parking Brake SW		OFF	OFF	OFF		
Gear Position		1st	1st	1st		
Shift Lever Position		Fail	Fail	Fail		
Operated System		Non	Non	Non		
Master Cylinder Sensor		0.49	0.49	0.49		V
M/C Sensor Grade		0	0	0		MPa/s
Yaw Rate Sensor		-20	-20	-20		degrees/s
Lateral G		-2.15	-1.76	-1.76		m/s2
Forward and Rearward G		-0.78	-0.78	-0.78		m/s2
FR Wheel Speed		12	11	11		MPH
FL Wheel Speed		12	12	12		MPH
RR Wheel Speed		12	10	11		MPH
RL Wheel Speed		12	12	12		MPH
Vehicle Speed		12	12	12		MPH
Vehicle Speed Grade		-0.39	-0.58	-0.19		m/s2
Real Engine Torque		-27.0	-27.0	-27.0		Nm
Accelerator Opening Angle %		0.0	0.0	0.0		%
Inspection Mode		Other	Other	Other		
Steering Angle Sensor		-154.5	-163.7	-163.7		degrees
TRAC/VSC Off Mode		Normal	Normal	Normal		

National Highway Traffic Safety Administration
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