



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

29-FEB-2008  
2008 APR 16 AM 7:15

Repository

Reference No.

150219739

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City TUCSON

State AZ

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 03/15/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMYU02ZX5 [REDACTED]

Make

FORD

Model

ESCAPE

Model Year

2005

Date Purchased  
29-SEP-05

Dealer's Name and Telephone Number

ORACLE FORD 520-896-FORD

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

3956 WHWY77 ORACLE

State

AZ

Zip Code

85623

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

073100 FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM:FUEL RA

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
29-FEB-2008

Failure Mileage  
42750

Failure Speed  
0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2005 FORD ESCAPE. THE ENGINE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE DEALER STATED THAT THE FUEL RAIL PRESSURE SENSOR ERROR NEEDED TO BE REPLACED. THE FLOW IN THE FUEL LINE WAS UNEVEN. FORD HAS BEEN ISSUING RECALLS ON VARIOUS VEHICLES BECAUSE THE FUEL RAIL HAS CARBON CLUMPS IN THE HOSE WALL THAT MAY LEAK IN THE WALL OVER TIME. THE DEALER INFORMED THE CONTACT THAT SHE WOULD HAVE TO PAY FOR THE REPAIR. SHE IS DISPLEASED AND REFUSES TO PAY. THE CURRENT AND FAILURE MILEAGES WERE 42,750.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

ENGINE LIGHT ON DEALERSHIP PERFORMED SYSTEMS TEST CODE 191 FOR FUEL RAIL PRESURE SENSOR ERROR. ITS AN 2005 ESCAPE I WAS TOLD THAT I WOULD HAVE SEVEN YEARS NOT TO HAVE TO DO EMISSION TESTING AT TIME OF CAR PURCHASE AND THAT SOME EMISSION PARTS ARE LIFE TIME COVER AGE. THIS IS A DEFECTIVE PART. THIS VEHICLE IS STILL TOO NEW FOR THIS PART FAILURE. I WANT FORD MOTOR COMPANY TO REFUND TO ME \$269,44 PLUS ANY MONEY LOST BY DEALERSHIP. TWO YEARS FROM NOW OR MORE OR LESS I DONT WANT TO REPLACE AGAIN.

ENCLOSED INVOICE NO. FOC55478 (2) FOC55750 PURCHASE SALES INVOICE

RECALL NEWS ARTICLE

ATTACH ADDITIONAL SHEETS IF NECESSARY

FEB 12, 2008  
AZ DAILY STAR

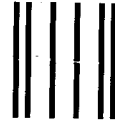
CURRENT VEHICLE REGISTRATION

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

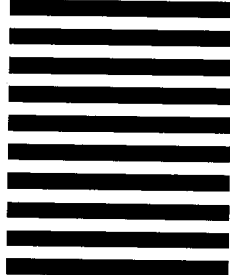


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

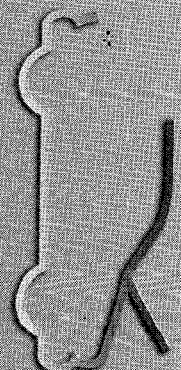
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle has a safety defect?**



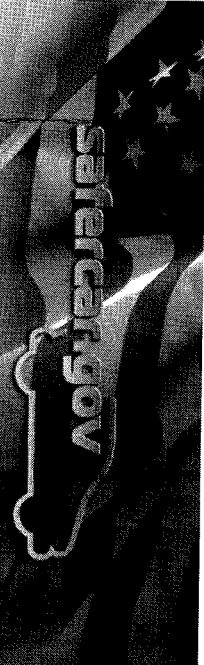
**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration





3950 W. Hwy. 77  
 Oracle, AZ 85623-7000  
 From: Tri-Comm. (520) 896-FORD (3673)  
 From: Tucson (520) 818-FORD (3673)

CUSTOMER NO. [REDACTED]	ADVISOR <b>BRIAN BUCHANAN</b>	17059	TAG NO. [REDACTED]	INVOICE DATE <b>02/29/08</b>	INVOICE NO. <b>FOCS55478</b>
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE <b>42,757</b>	COLOR <b>SILVER/MED</b>	STOCK NO. <b>5072</b>
<b>TUCSON, AZ</b>	YEAR / MAKE / MODEL <b>05/FORD TRUCK/ESCAPE/4DSW</b>			DELIVERY DATE <b>09/24/04</b>	DELIVERY MILES
	VEHICLE I.D. NO. <b>1FMYU02ZX [REDACTED]</b>			SELLING DEALER NO. <b>20322</b>	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE <b>02/29/08</b>	
[REDACTED]	BUSINESS PHONE	COMMENTS <b>E# 992</b>			<b>MO: 42757</b>

**JOB# 1 CHARGES**

**LABOR**  
**J# 1 10F0Z06 CHECK ENGINE LIGHT TECH(S): 9834 119.95**  
 CUSTOMER STATES CHECK ENGINE LIGHT ON  
 VERIFIED CONCERN, PERFORMED SYSTEMS TEST, SCAN FOR CODES  
 REPLACE PARTS AS NEEDED  
 CHECKED SYSTEM AND FOUND CODE P0191 - FOR FUEL RAIL  
 PRESURE SENSOR ERROR- ERRATIC PRESURE- NEEDS REPLACEMENT  
 ADVISED CUSTOMER AND CUSTOMER DECLINED REPAIR. CHECKED FOR R  
 ECALL. EMISSION COVERAGE AND NOT COVERED BY FORD WARRANTY.  
 ESTIMATE TO REPAIR \$324.95. BASIC PART # 9G756. THANKS FOR C  
 HOOSING ORACLE FORD MERCURY

**JOB# 1 TOTALS**  
 LABOR 119.95  
 JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 119.95

**MISC**  
**JOB # A SSNB SHOP SUPPLIES WASHER FLUID/GREESE CONTROL NO. 2.40**  
 TOTAL - MISC 2.40

**COMMENTS**  
 CHECK ENGINE LIGHT

**TOTALS**  
 \*\*\*\*\*  
 \* [ ] CASH [ ] CHECK CK NO. [ ] \*  
 \* [ ] CREDIT CARD [ ] CHARGE \*  
 \*\*\*\*\*  
 TOTAL LABOR.... 119.95  
 TOTAL PARTS.... 0.00  
 TOTAL SUBLET... 0.00  
 TOTAL G.O.G.... 0.00  
 TOTAL MISC CHG. 2.40  
 TOTAL MISC DISC 0.00  
 TOTAL TAX..... 0.16

**TOTAL INVOICE \$ 122.51**

MOTORCRAFT SILVER SERIES BATTERIES BEGINNING AT \$79.95 PLUS  
 INSTALLATION. 3 YEAR, UNLIMITED MILES FREE REPLACEMENT AND  
 TOWING. 96 MONTH PRORATION

THANK YOU FOR YOUR BUSINESS

CUSTOMER SIGNATURE

AS IS  
 THE ONLY WARRANTIES APPLYING TO  
 THIS PART(S) ARE THOSE WHICH MAY  
 BE OFFERED BY THE MANUFACTURER.  
 THE SELLING DEALER HEREBY  
 EXPRESSLY DISCLAIMS ALL WAR-  
 RANTIES EITHER EXPRESS OR  
 IMPLIED, INCLUDING ANY IMPLIED  
 WARRANTIES OF MERCHANTABILITY  
 OR FITNESS FOR A PARTICULAR PUR-  
 POSE, AND NEITHER ASSUMES NOR  
 AUTHORIZES ANY OTHER PERSON TO  
 ASSUME FOR IT ANY LIABILITY IN CON-  
 NECTION WITH THE SALE OF THIS  
 PART(S) AND/OR SERVICE. BUYER  
 SHALL NOT BE ENTITLED TO RECOVER  
 FROM THE SELLING DEALER ANY CON-  
 SEQUENTIAL DAMAGES, DAMAGES TO  
 PROPERTY, DAMAGES FOR LOSS OF  
 USE, LOSS OF PROFIT, OR INCOME, OR  
 ANY OTHER INCIDENTAL DAMAGES.



3950 W. Hwy. 77  
 Oracle, AZ 85623-7000  
 From: Tri-Comm. (520) 896-FORD (3673)  
 From: Tucson (520) 818-FORD (3673)

STATE REG# 5  
 E# 99Z

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/19/08	54787	41758	17059	3202 3202 3202	C C C	00FOZZ03000 02FOZ99P	LOF SERVICE SPECIAL MULTIPOINT INSPECT
11/27/07	54042	40331	13714	16790 16790 16790	C C C	00FOZQ5 00FOZZ03000 02FOZ99P 02FOZGBATT	REPLACE AIR FILTER LOF SERVICE SPECIAL MULTIPOINT INSPECT BATTERY GREEN COND

**SERVICE SALESPERSON NO. 1835 TERESA MICHELLE FURG**

VEHICLE ID NO. <b>1FMYU02ZX5K</b>		YEAR / MAKE / MODEL <b>05/FORD TRUCK/ESCAPE/4DSW</b>			STOCK NO. <b>5072</b>	LICENSE NO.	R.O. NO. <b>55478</b>
CUSTOMER NO. <b>12959</b>		SERVICE CONTRACT		DELIVERY DATE <b>09/24/04</b>	DELIVERY MILES	SELLING DEALER NO. <b>20322</b>	R.O. DATE <b>02/29/08</b>
COLOR <b>SILVER/MED</b>		CONTRACT NO.		EXPIRATION DATE	EXPIRATION MILES		
TURBO	M / MC	AIR COND.	P. S.	TRANS	MILEAGE <b>42,757</b>	ADVISOR NO. <b>17059</b>	PRODUCTION DATE
RESIDENCE PHONE		TIME RECEIVED <b>01:00pm</b>		<b>TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE</b> I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.			
BUSINESS PHONE		LABOR RATE					
DATE / TIME PROMISED <b>02/29/08 06:00pm</b>		PRIORITY		Cell _____			
APPOINTMENT <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Advisor: <b>BRIAN BUCHANAN</b>		Pager _____			
				E-mail _____			

RECOMMENDED SERVICES			
OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL

**REVISED ESTIMATE PARTS & LABOR**

REVISED EST. PARTS & LABOR \$ \_\_\_\_\_ REVISED EST. PARTS & LABOR \$ \_\_\_\_\_  
 BY \_\_\_\_\_

PERSON TALKED TO \_\_\_\_\_  
 PHONE \_\_\_\_\_  IN PERSON  
 DATE \_\_\_\_\_ TIME \_\_\_\_\_  PHONE

LABOR CHARGES ARE BASED ON A FLAT OR FLAT RATE MANUAL, WHICH REFLECTS AN AVERAGE TIME REQUIREMENT FOR THE PERFORMANCE OF SPECIFIC VEHICLE REPAIRS, AND WHICH MAY THEREFORE BE EITHER MORE OR LESS THAN THE ACTUAL CLOCK TIME IN ANY GIVEN INSTANCE.

SERVICE DATE	MILEAGE OUT
DATE VEHICLE RECEIVED FOR REPAIRS	DATE VEHICLE RECEIVED FOR REPAIRS
MO. DAY YR.	MO. DAY YR.
AUTHORIZATION	

JOB		LABOR INSTRUCTIONS	
PRIME	ORIGINAL CUSTOMER ESTIMATE: TOTAL		
	<b>COMMENTS : CHECK ENGINE LIGHT</b>		
1	C 10FOZ06 CHECK ENGINE LIGHT		
	CUSTOMER STATES CHECK ENGINE LIGHT ON		
	OTC P0191 - FRP SENSOR - NO AUTH		
	<b>WAITING</b>		
	Fuel Rail Pressure Sensor		
	# 224.95		
	Basic		
	96756		
	Erratic 00mb		
	P0191 FRP		
	10350		

Tech#	
Failure Part	
Failure Code	
Operation	Time
Tech#	
Failure Part	
Failure Code	
Operation	Time
Tech#	
Failure Part	
Failure Code	
Operation	Time



sticky, concrete-like mixture that had to be cut with power tools. The fire, burning at 4,000 degrees, spread deeper into the sugar silos than first imagined, complicating efforts to put it out, Fire Chief Greg Long said.

Once the fire is out, railroad cars near the plant will be moved and debris taken away, allowing searchers to go through the last 5 percent of the plant that had not been searched, he said.

#### DISTRICT OF COLUMBIA

### Ford recalls SUVs to fix door handles

WASHINGTON — Ford Motor Co. is recalling 123,632 Expedition and Lincoln Navigator sport-utility vehicles to fix door handles that may allow latches to open in a side-impact crash.

The housing for springs in the interior handles of 2006 and 2007 models can break during normal use and not return the handles to their locked position, Dearborn, Mich.-based Ford told the National Highway Traffic Safety Administration in a letter posted on the agency's Web site.

Separately, Ford told NHTSA it's recalling 57,199 SUVs and vans for possible fuel-line leaks in the engine compartment.

The problem is in a fuel rail crossover hose in 2006- and 2007-model Econoline E-150, E-250, E-350 vans and 2007 Expedition and Navigator SUVs equipped with a 5.4-liter en-

gine, Ford said in the letter.

Carbon clumps in the hose wall may weaken the line, allowing a leak to develop over time, the automaker said.

### Calif. Rep. Lantos, rights advocate, dies

WASHINGTON — Rep. Tom Lantos, who escaped the Nazis to become a forceful voice for human rights as the only Holocaust survivor ever to serve in Congress, has died. He was 80.



Tom Lantos

The California Democrat died early Monday at the Bethesda Naval Medical Center in Maryland, said his spokeswoman, Lynne Weil. He disclosed last month that he had cancer of the esophagus.

Lantos, who chaired the House Foreign Affairs Committee, was serving his 14th term in Congress. He had said he would not seek re-election in his Northern California district, which includes the southwest portion of San Francisco and suburbs to the south.

Lantos, who called himself "an American by choice," was born to Jewish parents in Budapest, Hungary, and was 16 when Adolf Hitler occupied Hungary in 1944. He survived

two high-school students that began off campus culminated at a physical-education class Monday when one student shot the other twice, then handed the gun to a coach, saying, "It's over now," authorities said.

The victim, a 19-year-old senior, was in critical condition at a hospital, authorities said. The suspected shooter, 17-year-old sophomore [redacted] was charged with attempted first-degree murder, reckless endangerment and carrying a gun on school property, said police spokeswoman Monique Martin.

The teenagers got into a confrontation off campus over the weekend or last week, police said. Investigators were trying to determine whether it was related to gang activity, Martin said.

A detention hearing was scheduled for today in juvenile court for Cheers, who did not yet have a lawyer. Calls to listings for people named Cheers either went unanswered or were answered by people who said they did not know him.

The shooting erupted in a morning gym class being held in the cafeteria at the 1,050-student Mitchell High School. About 75 students were in the class, but no one besides the senior was hurt. The gunman gave no warning, Principal John Ware said.

The school was locked down, and parents were notified by an automated phone alert system, spokeswoman Rita Cooper said.

Wire reports