

To Whom It May Concern,

CLAIM # 381975853007

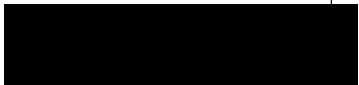
I, [REDACTED], on 1-26-08 around 3:45 PM was driving to my mother's house to repair roof on her storage shed. I made a turn on Parker Rd and heard my ladder move. I looked in the rear mirror and did not see the ladder. I looked forward and backward and no traffic was seen. I pulled over and placed my truck into "Park". As I exited the truck it started going backwards. I tried to stop the truck physically at first but couldn't. I was running on side of truck between door and seat. The door hit me and knocked me to the ground. I held on the door and was dragged 20-25 ft. The front tire hit my foot and caused the truck to change direction. The truck veered across the street, across a driveway, thru a ditch and lodged into a [REDACTED] at Parker. I recieved numerous scrapes, cuts and bruises. I have a severe abrasion (burn) on my right foot and ankle.

I am sending copies of all monies paid out of pocket by myself. I am thanking you in advance for any help you can provide me in recouping my money paid out and any compensation that might awarded for pain or suffering.

Sincerely Yours,
[REDACTED]

02-06-08

To Whom it may concern,

On 01-26-08 at around 3:30 pm, 

truck came thru my ditch and fence. Was first to talk to him. He was hurt and said he had put truck in park and climbed out and truck took off in reverse. He chased it but was unable to get back in. I saw truck drag him as he tried to get back in to stop it.



ZONE COLLISION CENTER

INVOICE

10000 PARKWAY, AUSTIN, TX 78753
 (512) 420-5159 FAX 713-589-9566
 LICENSE # 001150150

NAME _____
 PHONE _____

TIME 3:45pm DATE 1/26/08 TRUCKING ☐
 NAME [REDACTED] PHONE [REDACTED]
 ADDRESS [REDACTED] CITY AUSTIN STATE TX ZIP [REDACTED]

MODEL 02 Dodge TYPE Ram COLOR MARON
 VIN NO. 1D7HA18N72S [REDACTED]
 LICENSE # [REDACTED]
 LOCATION 3800 PARKER TRANSFER ☐
 PICKED UP 5:24 [REDACTED]
 TOW 5:24 [REDACTED]

PROPERTY/DAMAGE	TYPE OF TOW	CHARGES
☒ ACCIDENT	☐ WRECKAGE	SERVICE \$ _____
☐ PRISONER	☐ CUP	LOCK OUT \$ _____
☐ ABANDONED	☐ DITCH JOB	TRANSFER \$ _____
☐ PRIVATE PROPERTY	☐ ROAD SERVICE	DOCK SERVICE \$ _____
☐ STOLEN	☐ CLEAN UP	
☐ PARKING VIOLATION	☐ WAITING TIME	
☐ HED ON	☐ WRECKAGE	
☒ OWNER CONSENT	☐ CREDIT CARD FEE	
☐ CASH	TOTAL CHARGES	\$ <u>174.00</u>
☐ CHECK		
☐ CREDIT CARD		

I AUTHORIZE THIS WRECKER SERVICE TO TOW THE ABOVE LISTED VEHICLE OR REMOVE FROM OUR PROPERTY.

CREDIT CARD FEE \$ _____
 TOTAL CHARGES \$ 174.00

DATE _____ CONTROL NO. _____
 ZONE COLLISION CENTER IS NOT RESPONSIBLE FOR ANY DAMAGES RESULTING IN THE ABOVE VEHICLE BEING TOWED.
 COMPLAINTS MAY BE DIRECTED TO TEXAS DEPARTMENT OF TRANSPORTATION, 1700 TEXAS HIGHWAY 170, AUSTIN, TX 78761.

02/05/2008 at 11:54 AM
49400

Job Number: 42019-AB

CALLAWAY'S COLLISION SPECIALIST

Federal ID #:760242256
450 East FM 1960
Humble, TX 77338
(281)446-6660 Fax: (281)446-7762

ESTIMATE OF RECORD

Written By: ALEREDO BOVATI 02/04/2008 07:38 AM
Adjuster: Adam Bilinski - STM

Insured:

Owner:

Address:

HOUSTON, TX

Evening:

Day:

Claim #

Policy #

Deductible: \$500.00

Date of Loss: 01/26/2008 at 03:40 PM

Type of Loss: Collision

Point of Impact: 6. Rear

Inspect CALLAWAY'S COLLISION SPECIALIST

Business: (281)446-6660

Location: 450 East FM 1960
Humble, TX 77338

Insurance SAFECO LLOYDS INS CO
Company:

6 Days to Repair

2002 DODG RAM 1500 4X2 QUAD CAB 8-4.7L-FI 4D SHORT RED Int:BLK

VIN: 1D7HA18N72S

Lic:

TX Prod Date: 01/2002 Odometer: 155179

Condition: Good

Air Conditioning

Console/Storage

Power Brakes

Stereo

Anti-Lock Brakes (2)

4 Wheel Disc Brakes

Overdrive

Intermittent Wipers

Clear Coat Paint

AM Radio

Cassette

Driver Air Bag

Rear Step Bumper

Styled Steel Wheels

Dual Mirrors

Power Steering

FM Radio

Search/Seek

Passenger Air Bag

5 Speed Transmission

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2*	Repl	Air deflector	1	94.95	0.5	
3		REAR BUMPER				
4		O/H rear bumper			1.6	
5**	Repl	RECOND Bumper assy chrome	1	470.25	Incl.	
6	Repl	RT Bumper assy mount bracket	1	49.10	Incl.	
		inner				
7	Repl	LT Bumper assy mount bracket	1	49.10	Incl.	
		inner				
8		REAR LAMPS				

02/05/2008 at 11:54 AM
45400

Job Number: 42019-AB

ESTIMATE OF RECORD

2002 DODGE RAM 1500 4X2 QUAD CAB S-4.7L-FI 4D SHORT RED Int:BLK

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
9**	Repl	Qual Repl Parts RT Tail lamp	1	87.60	0.3	
10	R&I	LT Tail lamp			0.3	
11		PICK UP BOX				
N 12*	Rpr	LT Outer panel			1.0	2.7
13		Add for Clear Coat				1.1
14	R&I	Fuel door			0.3	
15#	Refn	BASE COAT REDUCTION				-1.2
16*	Rpr	Tail gate			5.0	2.4
17		Overlap Major Adj. Panel				-0.4
18		Add for Clear Coat				0.4
19	Repl	Nameplate "Dodge"	1	36.70	0.2	
20	R&I	Handle			0.4	
21	R&I	R&I tailgate assy			0.3	
22	R&I	Tail gate cover w/o bedliner			0.2	
N 23#	Repl	TOP BEDSIDE MLDGS RT AND LT	1	101.00	1.0	
24#		CAR COVER	1	5.00		
N 25*	Rpr	RT Outer panel			9.0	2.7
26		Overlap Major Adj. Panel				-0.4
27		Add for Clear Coat				0.5
28		OTHER CHARGES				
29#		E.P.C.	1	3.50		
Subtotals ==>				896.60	20.1	7.8

Line 12 : DAMAGE TO LEFT REAR CORNER

Line 23 : NOT LISTED IN PATHWAYS HAD TO DO MANUAL ENTRY

Line 25 : DAMAGE FROM FRONT TO BACK DUE TO VE GOING THRU FENCE

Estimate Notes:

REPAIRS CAPTURED 01-29-08

Parts			893.10
Parts Discount	\$ 229.85	-5.0%	-11.49
Body Labor	20.1 hrs @ \$ 38.00/hr		763.80
Paint Labor	7.8 hrs @ \$ 38.00/hr		296.40
Paint Supplies	7.8 hrs @ \$ 26.00/hr		202.80
Other Charges			3.50
SUBTOTAL			\$ 2148.11
Sales Tax	\$ 1084.41 @ 8.2500%		89.46

02/05/2008 at 11:54 AM
43400

Job Number: 42019-AB

ESTIMATE OF RECORD

2002 DODG RAM 1500 4X2 QUAD CAB 8-4.7L-FI 4D SHORT RED Int:BLK

GRAND TOTAL \$ 2237.57

ADJUSTMENTS:
Deductible 500.00

CUSTOMER PAY \$ 500.00
INSURANCE PAY \$ 1737.57

NOTICE TO INSURANCE CLAIMANTS FOR MOTOR VEHICLE REPAIRS

THIS NOTICE IS REQUIRED BY LAW. IT DOES NOT CONSTITUTE AN ADMISSION OF LIABILITY BY THE INSURANCE COMPANY.

YOU HAVE THE RIGHT TO SELECT WHERE YOUR MOTOR VEHICLE IS REPAIRED AND THE PARTS USED FOR THE REPAIR. HOWEVER, AN INSURANCE COMPANY IS NOT REQUIRED TO PAY MORE THAN A REASONABLE AMOUNT FOR SUCH REPAIRS AND PARTS. YOUR RIGHTS ARE EXPLAINED FULLY IN THE COPY OF ARTICLE 5.07 - 1, OF THE TEXAS INSURANCE CODE. IF YOU ARE INSURED BY THE COMPANY FOR THE DAMAGE, YOUR RIGHTS ARE EXPLAINED IN MORE DETAIL IN YOUR INSURANCE POLICY.

IF YOU HAVE ANY QUESTIONS ABOUT YOUR MOTOR VEHICLE RIGHTS, CONTACT THE TEXAS DEPARTMENT OF INSURANCE AT:

TELEPHONE: 1-800-252-3439

MAILING ADDRESS: TEXAS DEPARTMENT OF INSURANCE
P.O. BOX 149091
AUSTIN, TX. 78714-9091

FAX NUMBER: 512-475-1771

WEB ADDRESS: WWW.TDL.STATE.TX.US

CHRYSLER

Received 7-29-08

RECALL G28 - IGNITION/PARK SHIFT INTERLOCK

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2001 and 2002 model year Dodge Ram Van/Wagon, Dakota and Durango vehicles and 2002 model year Dodge Ram Pick Up Trucks equipped with a column mounted automatic transmission shift lever.

The problem is... The Ignition/Park interlock system on your vehicle (VIN: 1D7HA18N72S [redacted]) may become inoperative. This can allow the shifter to be moved out of the "Park" position with the ignition key removed (or in the "Lock" position). This can also allow the ignition key to be removed when the shifter has not been placed in the "Park" position. Either of these conditions could allow the vehicle to roll away and cause a crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the steering column gear shift blocker. The work will take about an hour to complete. However, additional time may be necessary depending on service schedules.

What you should do... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Remember to bring this letter with you to your dealer.

If you have any questions or concerns which your dealer is unable to resolve, please contact Chrysler Customer Services at 1-800-4-A-CHRYSLER.

Please help us improve our recall system by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler
Notification Code G28

*Buckle up
for Safety!*

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

Spec Haik

INVOICE

DODGE CHRYSLER JEEP
11000 North Freeway
Houston, Texas 77037
281-820-3355

PAGE 1

SERVICE ADVISOR: 3029 ROBERT LOUNDER

PLANT	MODEL	VIN	LICENSE	MILEAGE IN / OUT
DEARBORN MI	DODGE RAM15	1D7HA18N725		156644/156644
DATE	WARRANTY	PROMISED	PO NO.	RATE
16OCT2008	18:00	19FEB08		
DATE	READY	OPTIONS	STK:26510	ENG:4.7 LITER

08:15	19FEB08	09:10	19FEB08				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	19G28182	RECALL	G28	REPLACE GEAR SHIFT LEVER BLOCKER	CPXSG280	December 20, 2007	

19G28182	RECALL	G28	REPLACE GEAR SHIFT LEVER BLOCKER	CPXSG280	December 20, 2007		
3151	WC					(N/C)	
19G28182	RECALL	G28	REPLACE GEAR SHIFT LEVER BLOCKER	CPXSG280	December 20, 2007		

19G28182	RECALL	G28	REPLACE GEAR SHIFT LEVER BLOCKER	CPXSG280	December 20, 2007		
0.00						0.00	

ALL REPAIRS PERFORMED WITH CHRYSLER PARTS AND
LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000
MILES

WE APPRECIATE YOUR BUSINESS. IF YOU ARE NOT
COMPLETELY SATISFIED, PLEASE LET US KNOW SO
WE CAN CORRECT ANY PROBLEMS OR CONCERNS

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, whether express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

PLEASE PAY



CLAIM # [REDACTED]

Customer Claims Resolution Group

February 11, 2008

[REDACTED]
HOUSTON, TX [REDACTED]

Dear [REDACTED]

Thank you for contacting Chrysler LLC regarding your 2002 DODGE RAM 1500 QUAD CAB PICKUP, VIN: 1D7HA18N72S. We are currently in the process of reviewing your file. Our records, at this time, indicate the following information regarding your vehicle:

CAIR Number: [REDACTED]
Current Owner: [REDACTED]
Purchased Used: NO
Date of Purchase: 04/26/2002
Incomplete Recalls: (G28; GEAR SHIFT LEVER BLOCKER)

If any of this information requires updating, please notify us at the following (toll free) number: 1-888-922-7329.

As we proceed with our review, one of our representatives may need to contact you for additional information about your vehicle.

For information, we expect to inform you of our decision within the next 12 business days. If you do not hear from us by then, please contact us (toll free) at: 1-888-922-7329.

Note: If you have already settled with your insurance company, please notify us immediately at our 1-888-922-7329 (toll free) number.

Thank you for your cooperation.

Customer Claims Resolution Group



SAFECO CLAIM # [REDACTED]

Customer Claims Resolution Group

February 22, 2008

Via U.S. Mail

[REDACTED]
Houston, TX [REDACTED]

Re: 2002 Dodge Ram 1500 Quad Cab VIN: 1D7HA18N72S [REDACTED]

Dear [REDACTED]

Thank you for contacting Chrysler LLC and raising concerns that you have with the above referenced vehicle. The corporation has conducted an investigation into the incident.

In attempting to inspect the vehicle, we were advised that it was repaired and not preserved for inspection, and as a result, were unable to adequately assess your claim.

Therefore, based on our information, we recommend that you suggest further inquiries be directed to your insurance company.

Very truly yours,

Customer Claims Resolution Group

2-29-08 CCRC
SPEKE WITH MYRA

SEANNA - NHTSA

FOR THE STATE OF TEXAS, I, the undersigned, do hereby certify that the information furnished on this report is true and correct to the best of my knowledge and belief, and that I am a duly licensed driver in the State of Texas, and that I am not under the influence of any intoxicating liquor or any drug at the time of the crash.

CRASH REPORT A-100
CITY OR TOWN: Houston
COUNTY: HARRIS
STATE: TEXAS
LOCAL: 012441408-M
ORI: 012441408-M
DPS:

CRASH LOCATION
STREET OR ROAD NAME: E PARKER
ROUTE NUMBER OR STREET CODE:
CONSTRUCTION ZONE WORKERS PRESENT: YES ☐ NO ☒
SPEED LIMIT: 30
LATITUDE:
LONGITUDE:

DATE: JANUARY 26 2008 DAY OF WEEK: Saturday HOUR: 1535
AM ☒ PM ☐ IF EXACTLY NOON OR SUNRISE, SO STATE

VEHICLE 1
1-MOTOR VEHICLE 4-PEDESTRIAN 7-NEW CONTACT
2-TRAIN 5-MOTORIZED CONVEYANCE 8-OTHER
VIN: 1D7HA18N72S
ALTERED VEHICLE HEIGHT: YES ☒ NO ☐

YEAR: 2002 MAKE: BURGANDY DODGE MODEL: RAM 1500 BODY STYLE: TRUCK
LICENSE PLATE:
YEAR: STATE: NUMBER:

DRIVER'S NAME: MITCHELL
LAST: FIRST: MIDDLE: ADDRESS (STREET, CITY, STATE, ZIP): Houston TX
PHONE NUMBER:

DRIVER'S LICENSE: C/DL NONE A With Corrective Lenses
LICENSE STATUS: 1
1-VALID 2-NOT VALID 3-SUSPENDED/REVOKED 4-CANCELLED/EXPIRED
5-OTHER PLEASE EXPLAIN NARRATIVE

DRIVER'S ETHNICITY: 3
1-WHITE 4-ASIAN 5-OTHER 6-PAKISTANI 7-INDIAN 8-OTHER
2-SPANISH 3-BLACK
DRIVER'S SEX: MALE ☒ FEMALE ☐
DRIVER'S OCCUPATION: LABOR
POLICE, FIREFIGHTER, EMS, OR EMERGENCY: ☐ IF CHECKED PLEASE EXPLAIN NARRATIVE

TYPE OF ALCOHOL SPECIMEN TAKEN: 4
1-BREATH 2-BLOOD 3-URINE 4-NONE 5-REFUSED
TEST RESULTS:
TYPE OF DRUG SPECIMEN TAKEN: 3
1-BLOOD 2-URINE 3-NONE 4-REFUSED
TEST RESULTS:
DRUG CATEGORY:

VEHICLE DAMAGE RATING: 5D-1

VEHICLE 2
1-MOTOR VEHICLE 4-PEDESTRIAN 7-NEW CONTACT
2-TRAIN 5-MOTORIZED CONVEYANCE 8-OTHER
VIN:
ALTERED VEHICLE HEIGHT: YES ☐ NO ☒

YEAR: MODEL: MAKE: MODEL: BODY STYLE: LICENSE PLATE: YEAR: STATE: NUMBER:

DRIVER'S NAME: LAST: FIRST: MIDDLE: ADDRESS (STREET, CITY, STATE, ZIP):
PHONE NUMBER:

DRIVER'S LICENSE: STATE: NUMBER: CLASS/TYPE: ENDORSEMENTS: RESTRICTIONS: DATE OF BIRTH: LICENSE STATUS: 1-VALID 2-NOT VALID 3-SUSPENDED/REVOKED 4-CANCELLED/EXPIRED 5-OTHER PLEASE EXPLAIN NARRATIVE

DRIVER'S ETHNICITY: 1
1-WHITE 4-ASIAN 5-OTHER 6-PAKISTANI 7-INDIAN 8-OTHER
2-SPANISH 3-BLACK
DRIVER'S SEX: MALE ☒ FEMALE ☐
DRIVER'S OCCUPATION: POLICE, FIREFIGHTER, EMS, OR EMERGENCY: ☐ IF CHECKED PLEASE EXPLAIN NARRATIVE

TYPE OF ALCOHOL SPECIMEN TAKEN: 1
1-BREATH 2-BLOOD 3-URINE 4-NONE 5-REFUSED
TEST RESULTS:
TYPE OF DRUG SPECIMEN TAKEN: 1
1-BLOOD 2-URINE 3-NONE 4-REFUSED
TEST RESULTS:
DRUG CATEGORY:

LESSOR OWNER: NAME (ALWAYS SHOW LESSOR IF LEASED, OTHERWISE SHOW OWNER): ADDRESS (STREET, CITY, STATE, ZIP):

LIABILITY INSURANCE: YES ☐ NO ☒
INSURANCE COMPANY NAME: POLICY NUMBER: VEHICLE DAMAGE RATING:

DAMAGE TO PROPERTY OTHER THAN VEHICLES: FENCE
NAME AND ADDRESS OF OWNER: Houston TX
DAMAGE ESTIMATE: \$ 500.00

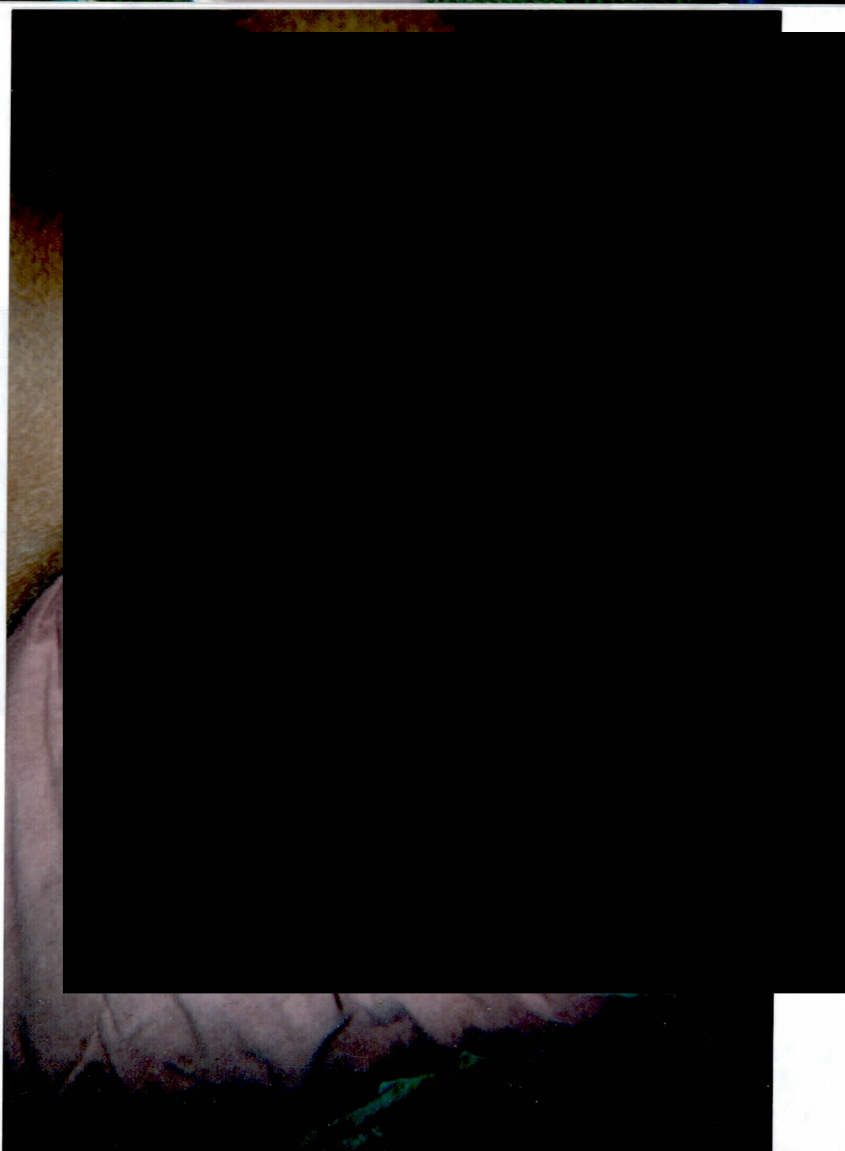
IN YOUR OPINION, DID THIS CRASH RESULT IN AT LEAST \$1,000.00 DAMAGE TO ANY ONE PERSON'S PROPERTY? YES ☐ NO ☒

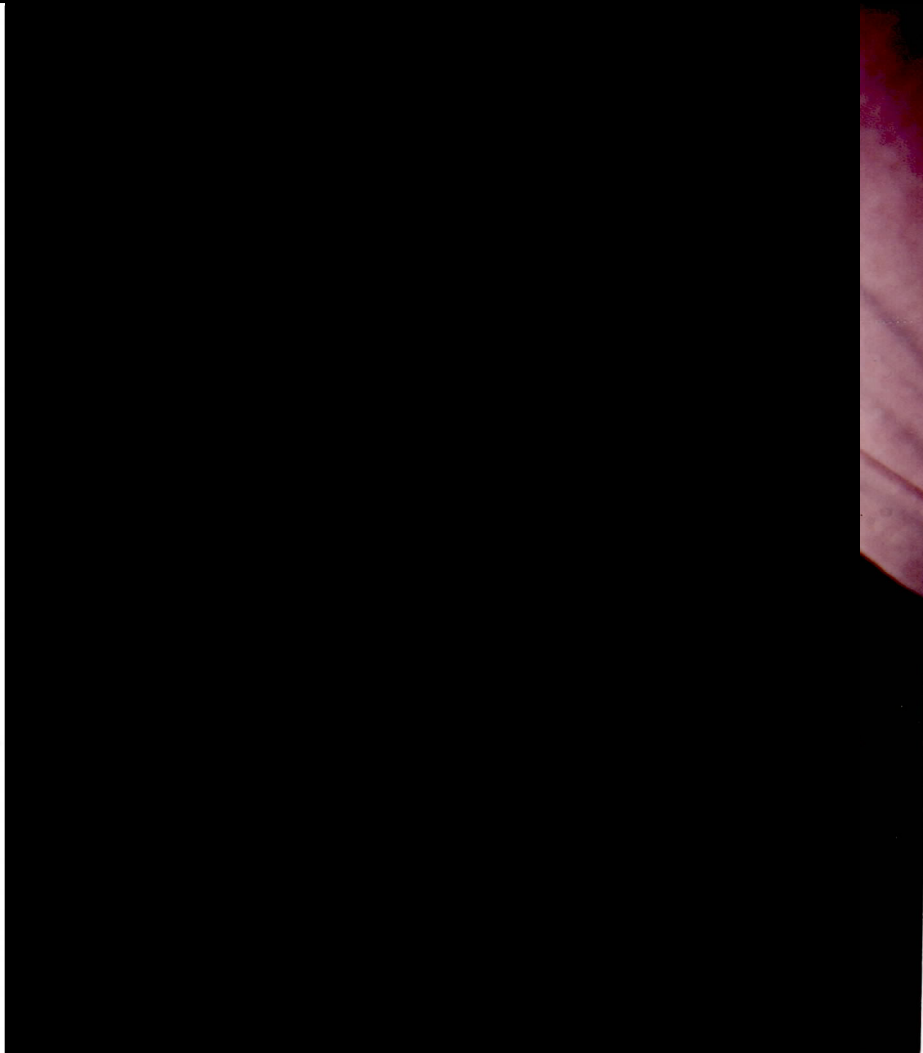
CHARGES FILED
NAME: CHARGE: CITATION:
NAME: CHARGE: CITATION:

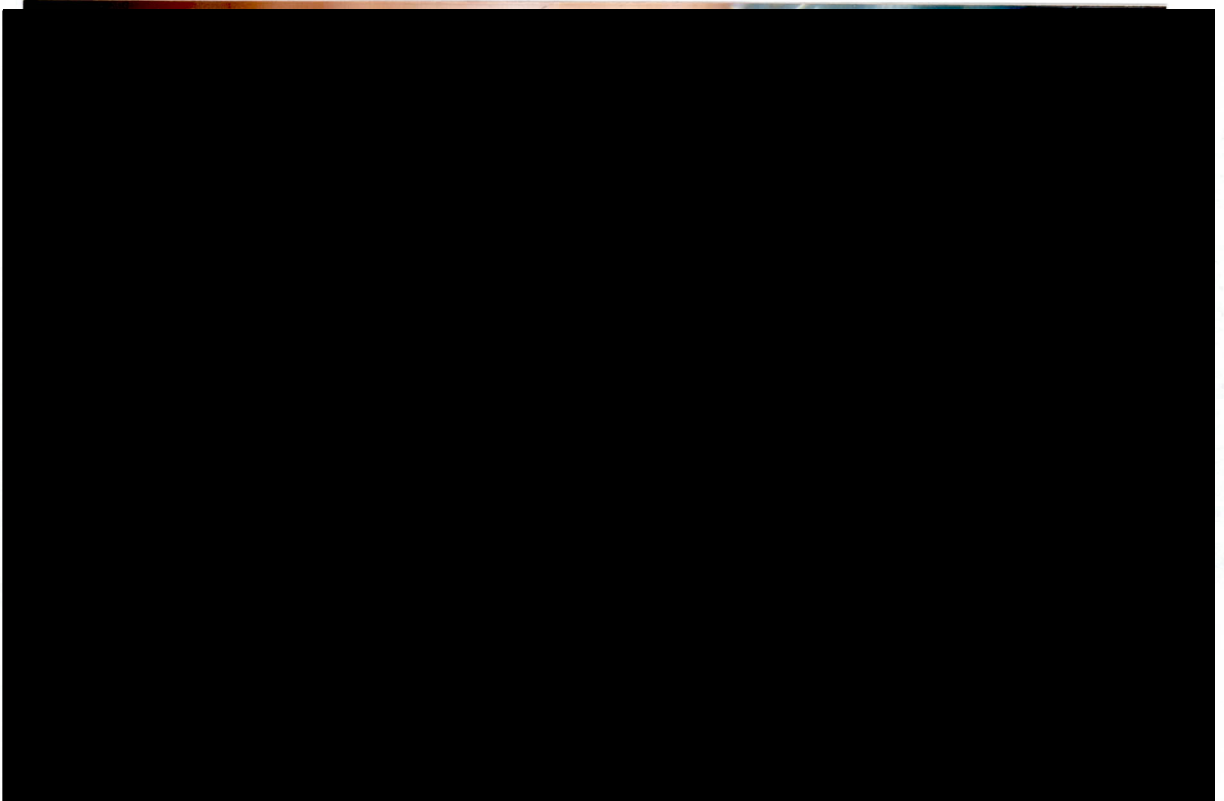
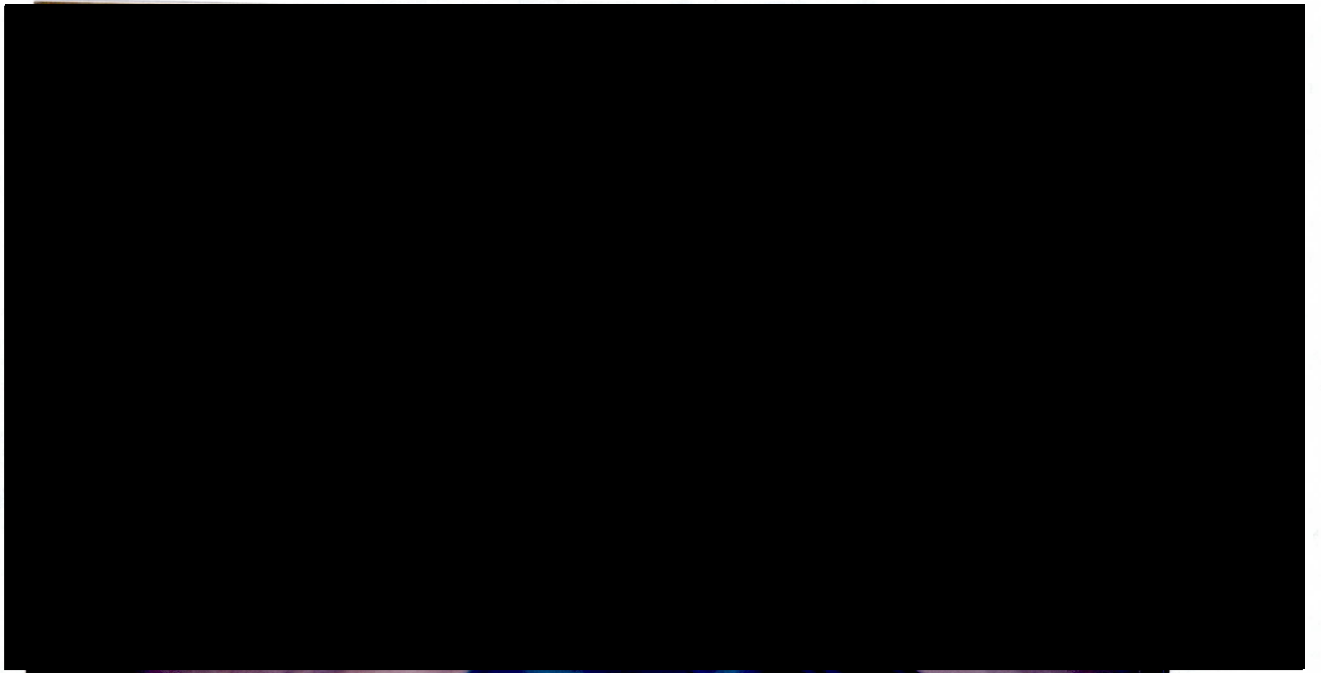
TIME NOTIFIED OF CRASH: 01-26-08 1539 HOW: DISPATCHED TIME ARRIVED AT SCENE: 01-26-08 1540 DATE OF REPORT: 01-26-08

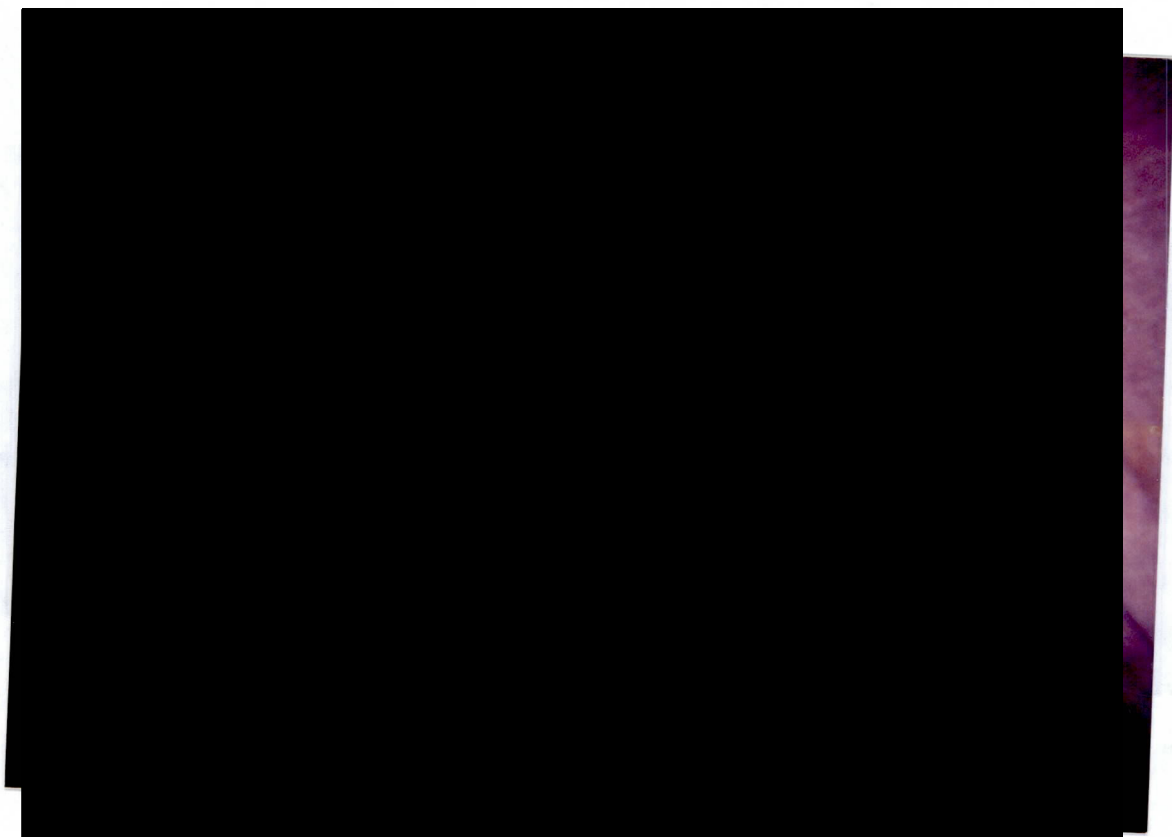
TYPED OR PRINTED NAME OF INVESTIGATOR: EJ GARZA ID: 7755 AGENCY: HOUSTON PD DISTRICT: 7/40 REPORT COMPLETE: YES ☒ NO ☐

[illegible]









To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.