



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2008 MAR 12 PM 2:27
(1-888-327-4236) 29-FEB-2008
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10219687

OWNER INFORMATION (Type or Print)

Name

Address

City

SALEM

State

MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an ☐ YES ☒ NO
Signature of Owner ☐ YES ☒ NO
Date 3/17/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTHF26H3V

Make

FORD

Model

F250 HD

Model Year

1997

Date Purchased

3-31-98

Dealer's Name and Telephone Number

Ipswich Ford 978 356 2916

Engine: 5.8

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Ipswich

State

MA

Zip Code

01938

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☐ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 50

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
13-OCT-2007

Failure Mileage
98000

Failure Speed
0

Oil pan leaking - Cannot be replaced
without taking out the engine

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 FORD F250 LD. THE CONTACT STATED THAT THE OIL PAN LEAKED ON THE VEHICLE. IT COULD NOT BE REPAIRED UNLESS THE ENTIRE ENGINE WAS REMOVED. HE NOTICED PUDDLES OF OIL UNDER THE VEHICLE IN THE DRIVEWAY. THE MECHANIC PLACED A SEALANT AROUND THE OIL PAN, BUT THIS DID NOT CORRECT THE FAILURE. THE CONTACT HAS NOT TAKEN THE VEHICLE TO A FORD DEALER. THE PURCHASE DATE WAS UNKNOWN. THE CURRENT MILEAGE WAS 99,000 AND FAILURE MILEAGE WAS APPROXIMATELY 98,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

oil pan is leaking - cannot be replaced without removing engine - this would be very costly (thousands of dollars) - cannot drive vehicle because I'm afraid of a fire because of oil - I need an inspection sticker by the end of April and truck will not pass inspection. I am disabled with no income. I can't afford to fix this and cannot afford to buy a new vehicle. Mechanic says he sees this all the time with Ford trucks. This truck should be able to be driven for at least another 100,000 miles or more. Please help me! Thank you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

SULLIVAN'S GARAGE

134 Rear Newbury St.

412466

CUSTOMER'S ORDER NO.		DEPARTMENT		DATE	
NAME				11/19/07	
ADDRESS					
97 Ford F-250 4x4					
CITY, STATE, ZIP					
5.8					
SOLD BY		CASH	C.O.D.	CHARGE	ON ACCT.
				MDSE RETD	PAID OUT
QUANTITY	DESCRIPTION			PRICE	AMOUNT
1	check for engine oil pan				
2	leak. Drain oil & patch				
3	engine oil pan with epoxy.				
4	change oil filter & re-fill				
5	with new oil. Test Run @				
6					
7	*(Found small amount of Anti-freeze				
8	in oil pan upon draining engine oil.)*				
9	(Possible intake gasket leak.)				
10					
11					
12					
13	5 Qts. oil			14.25	
14	oil filter			9.60	
15	Total Parts			23.85	
16	Tax			1.19	
17	3 HRS Labor			180.00	
18	Total \$			205.04	
19	patch 2nd Time			40.00	
20				245.00	
RECEIVED BY					

adams
5805

KEEP THIS SLIP FOR REFERENCE