



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 12, 2008

[REDACTED]

Anacortes, WA [REDACTED]

NVS-216 et  
Ref. No. 10219544

Dear [REDACTED]

Thank you for your correspondence dated February 21, 2008, concerning the problem you encountered with your model year (MY) 1996 Cadillac Eldorado. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on February 27, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

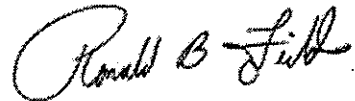
We appreciate the report you provided. Reports from motorists are a very important source of information for us. We reviewed our database to determine if your MY 1996 Cadillac Eldorado fell within the scope of NHTSA campaign 95V-224. The vehicles involved in this recall were manufactured in a two month period from October to November 1995, with the following Vehicle Identification Number (VIN) range: TU606497 through and including TU606513; and TU606763 through and including TU607457. Your VIN does not fall within that range. The information you provided though has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Ronald B. Fields".

Ronald B. Fields, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement