

CL-10219539-6025

February 15, 2008

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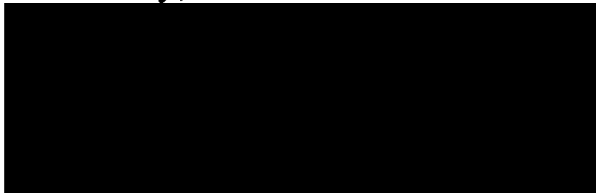
National Highway Transportation Safety Administration  
Office of Defects Investigations/CRD  
NVS-216  
1200 New Jersey Ave SE  
Washington, DC 20590


Dear Sirs:

Enclosed is a copy of a letter that I sent to Nissan Consumer Affairs regarding a malfunction that occurred with our car. This should be investigated since it is a potentially dangerous situation. Nissan has already had a recall for a similar problem.

Thank you for any help regarding this situation.

Sincerely,



Midlothian, TX 

LET  
02/27/08  
KB

January 30, 2008

Nissan Consumer Affairs  
PO Box 685003  
Franklin, TN 37068-5003



Dear Sirs:

I am writing to you regarding repairs that we have made to our car and the recall that I recently read about regarding Nissan Altimas & Sentras. I have enclosed copies of the notices that I had read. Noted as "A" "B" & "C". After reading these recall notices I believe that the car repairs that we have recently experienced in July 2007 thru December 2007 (see invoice # 28328 for July repair) are directly related to the recall. The only difference is that we were on the freeway going 65 mph when our car just shut down and lost all power and NOT traveling at slow speed. We coasted to the inside left shoulder of the freeway, put the car in park, attempted to restart the car. The car would not restart. We had road service come and tow the car to the garage that we use and when they cranked the car it started. There was an error code in the cars computer for a failed crankshaft sensor. \$1,100+ later we got our car back and we then started having a regular experience of the check engine light coming on and staying on and the car idling very rough until the car warmed up. (This had never happened before the car had shut down in July). We took the car back for them to re check and they did not charge us for that check however the check engine light kept coming on and the car still kept running rough. On December 5, 2007 I took the car in and asked the garage to keep the car and find the problem. As you can see on invoice # 28888 \$1616.00+ later the problem was a warped head. We were told by the garage that there is a known problem that defective head bolts can cause the head to warp. The garage said that there was no evidence of our car ever overheating to have caused the head to warp.

I have always up to this point had good luck with Nissans. We bought our daughter a used Nissan Stanza that she drove throughout high school and college, we also owned an Altima (loved that car) until it was totaled in a wreck and we have had good luck and been very satisfied with our Sentra up until now.

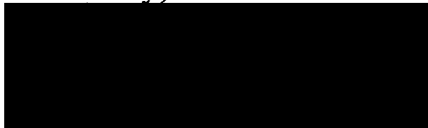
We currently have two cars and one will be replaced this year. Due to the issues that we are having with the Sentra I am thinking we will not be selecting another Nissan product.


On Monday January 14, 2008 I called the Nissan # 800-647-7261 to inquire about the recall. I spoke to a gentleman by the name of "Edsel" and all he wanted was the Vin# of my car. Once he discovered that the Vin# was not on the recall list he was done with the conversation. I asked him if we had any recourse. His response was "there is no recall". I do not think he even knew what the word recourse meant. At this pint I became even less of a Nissan fan. I decided to write this letter.

I want to know if Nissan is going to reimburse us for any of the repairs we have incurred during the past 5 months? I also want Nissan to further investigate about why our car would completely shut down at 65 mph? We had our two grandchildren in the car that day and the lane on the freeway that we were traveling in was closest to the left shoulder and we had to stop there. I know that it was by the Grace of God that we were not involved in any accident or hit by another car. The panic and helplessness that was felt when going 65mph one second and having no power or control the next second is absolutely indescribable and then to see a recall a few months later describing what had occurred with us EXCEPT we were traveling at a high rate of speed. How can you actually convince me that this is not the same issue?

I anxiously await your response. As noted I have sent copies of this to NHTSA and the US product Safety Commission.

Sincerely,



Midlothian, TX 

CC: NHTSA Headquarters  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

U.S. Consumer Product Safety Commission  
4330 East West Highway  
Bethesda, MD 20814



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## Nissan recalls 686,500 Altimas and Sentras

Japanese automaker warns motors can suddenly stop functioning

**The Associated Press**

updated 10:34 a.m. CT, Fri., Nov. 23, 2007

WASHINGTON - Nissan is recalling 686,500 Altima and Sentra passenger cars to fix problems with a sensor that could lead to engine stalling.

Nissan Motor Co. spokeswoman Jeannine Ginivan said Monday there have been no reports of crashes or injuries tied to the issue. More than 650,000 of the recalled vehicles are in the United States, with the remainder in Mexico and Canada.

The Japanese automaker said in a Nov. 16 letter to the National Highway Traffic Safety Administration that the recall affects Altima and Sentra vehicles from the 2002 and 2005-2006 model years equipped with a 2.5 liter engine.

Nissan said the crankshaft position sensor could overheat, causing an interruption in the sensor's signal. Under the condition, the engine could stop running without warning while the car is being driven at low speeds.

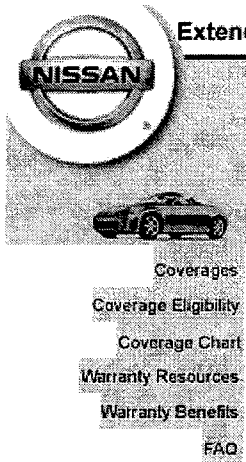
Dealers will reprogram the electronic control module to address the problem. Nissan plans to begin notifying owners on Dec. 10. Owners can contact Nissan at (800) 647-7261 with questions about the recall.

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Nissan Recall Lookup

Many vehicles have Nissan "factory-authorized" recalls where repairs can be completed at no charge to the customer. Check to see if your vehicle has any outstanding recalls, and schedule a service appointment to see if you qualify for a FREE repair.

If you would like to check on any Recall Notices for your vehicle, please enter the appropriate year and model.

Year *	Make *	Model *
1990	Nissan	110

Submit

NHTSA CAMPAIGN ID Number: 06V242000

**Component:** ENGINE AND ENGINE COOLING  
**Manufacturer:** NISSAN NORTH AMERICA, INC.  
**Potential Number of Units Affected:** 294166

**Year:** 2004  
**Make:** NISSAN  
**Model:** SENTRA  
**Manufactured**  
**from:** 2003-03-01  
**to:** 2004-07-31  
**Recall Date:** 2006-07-07

Summary:

ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH A 2.5L ENGINE, A VARIATION IN TEMPERATURE OCCURS DUE TO THE UNIQUE LOCATION OF THE SENSOR IN THE ENGINE. UNDER CERTAIN DRIVING CONDITIONS, THESE VARIATIONS IN TEMPERATURE CAN BE LARGE ENOUGH TO CAUSE A BRIEF INTERRUPTION IN THE SIGNAL OUTPUT FROM THE SENSOR.

IF THE INTERRUPTION IN THE SIGNAL FROM THE SENSOR IS SO BRIEF THAT THE ELECTRONIC CONTROL MODULE (ECM) LOGIC DOES NOT HAVE TIME TO DIAGNOSE THE CONDITION, THE ENGINE MAY STOP RUNNING WITHOUT WARNING WHILE THE VEHICLE IS DRIVEN AT A LOW SPEED INCREASING THE RISK OF A CRASH.

DEALERS WILL REPROGRAM THE ECM FREE OF CHARGE. THE RECALL BEGAN ON AUGUST 21, 2006. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261.

As a new car dealer, Roberson Auto is authorized to sell Service Contracts by the Nissan of North America Corporation.

Roberson Nissan - 723 US HW 301 S - Jesup, GA 31546  
Service Contract Sales 800-936-3073

This Nissan Extended Warranty Web Site is intended solely for the purpose of providing general information with respect to vehicle Nissan service contracts and Nissan extended warranties. You must refer to the actual vehicle service contract to obtain specific information about definitions; terms and conditions; coverages; benefits; claim instructions; exclusions; and special state requirements.

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November 22, 2007

## Nissan Issues a Recall for Altimas and Sentras

By REUTERS

TOKYO, Thursday, Nov. 22 (Reuters) — Nissan Motor Company said on Thursday that it would recall 713,986 Altima and Sentra cars in North America, mostly in the United States, because their engines may suddenly stop running.

Affected models are 2002 and 2005-6 Altimas and Sentras with 2.5-liter engines.

The crankshaft position sensor can overheat and briefly stop sending signals, possibly causing the engine to stop.

Nissan filed a recall of 622,634 Altimas and 28,373 Sentras in the United States, a spokeswoman in Tokyo said.

The rest were sold in Canada and Mexico.

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