



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 4, 2008

[REDACTED]

North Scituate, RI [REDACTED]

NVS-216 nlm
Ref. # 10219535

Dear [REDACTED]:

Thank you for your correspondence dated February 8, 2008, concerning the difficulty you encountered with the availability of the recall parts for the speed control deactivation switch recall on your 2002 Ford Ranger. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on February 27, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. The combined Ford Motor Company speed control deactivation switch recall (NHTSA Campaign No. 07V-336) involves over 11 million vehicle. As a result, there is no simple way to quickly procure service parts for vehicles on that scale. Ford has assured us that parts will be available in June 2008. The interim remedy for the safety recall is to disconnect the speed control switch. The disconnection of the speed control switch will mitigate the safety aspect of the defect and will complete the recall campaign. If the safety-related corrective action for the recall has not been performed, NHTSA strongly recommends that work be accomplished on your 2002 Ford Ranger as soon as possible by making an appointment with an authorized Ford dealer. Owners who receive the interim remedy will be notified by Ford Motor Company when the fused wiring harnesses are available. As a customers satisfaction campaign Ford Motors will then reconnect the speed control system at no cost to you.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large, prominent "R" and "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement