

CL-10219510-2350

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January 31, 2008

Administrator
National Highway Traffic Safety Administration
400 Seventh Street S. W.
Washington, D.C. 20590

Frank M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121

RE: VIN# 1ZWFT61L2Y5 [REDACTED]

Dear Sir or Madam:

I am the original owner of a 2000 Mercury Cougar with only 87,500 miles, and a long time Ford product consumer. I have complied with all known recalls but recently, I experienced some recurring problems related to the transmission. The car hesitates when going into gear, exhibits some jerking motion when going forward and also does this when going into Reverse. I've also noticed a wet area on the driveway, which appears to be transmission fluid. A local transmission shop diagnosed the problem as metal filings in the transmission fluid and said the seals were bad and would need to be rebuilt or replaced.

Internet searching has only turned up a reported problem with possible leaking of vent hoses. I find it difficult to believe that a car with this few miles is having transmission issues which may require rebuilding or replacement.

Please contact me if there are any additional known recalls or service notices I may have missed.

Sincerely,

[REDACTED]
Jacksonville, FL [REDACTED]

ET
02/25/08
KB