



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 4, 2008

[REDACTED]

Lake Wales, FL [REDACTED]

NVS-216 nlm
Ref. # 10219504

Dear [REDACTED]:

Thank you for your correspondence dated February 11, 2008, concerning the difficulty you encountered with the availability of the recall parts for the speed control deactivation switch recall on your 1993 Lincoln Town Car. The National Highway Traffic Safety Administration (NHTSA), Office of Defects Investigation received your correspondence on February 25, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. The combined Ford Motor Company speed control deactivation switch recall (NHTSA Campaign No. 07V-336) involves over 11 million vehicles. As a result, there is no simple way to quickly procure service parts for vehicles on that scale. Please be aware that parts are now available for your MY 1993 Lincoln Town Car. Please contact your local Ford authorized dealer to schedule an appointment.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Ronald B. Fields".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement