

2-11-08

CL-10219504-3923

NATIONAL SAFETY HIGHWAY TRAFFIC ADM.

Subj. Ford Motor Co Speed Control.

2008 FEB 25 10 08 AM

2008 FEB 20 A 08 37

MM
02/25/08
KJB

IN SEPT 2007 I RECEIVED A LETTER FROM FORD MOTOR CO STATING I SHOULD TAKE MY 93 LINCOLN TOWN CAR TO A FORD DEALER TO HAVE MY SPEED CONTROL UNIT WIRING REPLACED. THIS I DID AND NOW IT ABOUT 5 MONTHS AND MY CAR IS STILL NOT REPAIRED. I AM AN 87 YEAR OLD MAN AND WHEN I TAKE A TRIP I NEED THE SPEED CONTROL TO REST MY LEG ON TRIPS I TAKE. I HAVE CALLED THE LOCAL FORD DEALER HERE IN LAKE WALES, FL A NUMBER OF TIMES ABOUT THIS AND I GET THE SAME ANSWER, NO PARTS IN YET, TO REPAIR IT. I REALIZE THIS TAKES SOME TIME, BUT THEY COULD BUILD THIS MANY CARS BY NOW. SO WHEN DO YOU THINK THESE PARTS WILL BE AVAILABLE. I KNOW YOU DO NOT MAKE THESE PARTS BUT MAYBE YOU COULD GET SOMEONE TO GO TO WORK AND GET THEM MADE. THANK YOU

[Redacted]

[Redacted]

Lake Wales, FL

[Redacted]