



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received

Repository

2008 MAR 18 AM 8:09
22-FEB-2008

Reference No.
10219484

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ~~BELTSVILLE~~ Baltimore State MD Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 3/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2MELM75W6V [REDACTED] Make MERCURY Model GRAND MARQUIS Model Year 1997
Date Purchased 21-FEB-04 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-JAN-2008 Failure Mileage 39900 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).
Stuck on ice at 1 mph

TL*THE CONTACT OWNS A 1997 MERCURY GRAND MARQUIS. WHILE DRIVING TO MPH IN INCLEMENT WEATHER, THE CONTACT SLID INTO A CURB AND BRAKE FLUID LEAKED FROM THE VEHICLE. THE VEHICLE WAS TOWED TO THE DEALER AND THEY STATED THAT THE BRAKE LINE WAS CORRODED AND CAUSED THE FAILURE. PRIOR TO THE FAILURE, THE VEHICLE'S MAINTENANCE WAS UP-TO-DATE. THE ELECTRICAL INSTRUMENT PANEL PARKING BRAKE LIGHT ILLUMINATED; HOWEVER, THE PARKING BRAKE WAS OPERATING NORMALLY. THE CONTACT STATED THAT THERE SHOULD BE A WARNING INDICATOR LIGHT DIRECTLY RELATED TO THE ACTUAL BRAKE FAILURE. FORD WAS NOTIFIED OF THE FAILURE AND STATED THAT THEY APPRECIATED HER SUGGESTION. THEY FURTHER STATED THAT IT COULD POSSIBLY HELP IN THE DESIGN OF FUTURE VEHICLES. THE CONTACT DID NOT KNOW IF THE VEHICLE HAD ANTILOCK BRAKES. THE FUEL SYSTEM WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 39,900 AND CURRENT MILEAGE WAS 39,965.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.