



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 7, 2008

[REDACTED]
Mt. Sinai, NY [REDACTED]

NVS-216 aae
Ref. # 10219456

Dear [REDACTED]:

Thank you for your correspondence dated December 11, 2007, concerning your model year (MY) 2003 Buick Park Avenue vehicle. The New York Office of the Attorney General forwarded your correspondence to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. Your correspondence was received on February 20, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

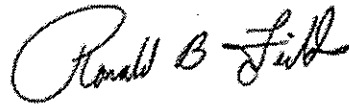
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

A review of our database relative to the leaky intake valve in MY 2003 Buick Park Avenue vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.



Reimbursement request do not fall under our jurisdiction. As stated above we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers. We can only recommend you continue to work with the manufacturer directly and the New York Office of Attorney General regarding your request for financial relief.

Sincerely,

A handwritten signature in cursive script that reads "Ronald B. Fields". The signature is written in dark ink and is positioned above the typed name and title.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement