



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

March 10, 2008

1200 New Jersey Avenue SE
Washington, DC 20590

NVS-216 aae
Ref. # 10219450

[REDACTED]
St. Louis Park, MN [REDACTED]

Dear [REDACTED]:

Thank you for your correspondence dated January 11, 2008, concerning your model year (MY) 2001 Volvo V70XC vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on February 20, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We are sorry to hear of the difficulties you encountered while visiting the NHTSA web site. We apologize for any inconvenience this may have caused. Regarding the shifting problem and loss of power while maneuvering in MY 2001 Volvo V70XC vehicles, a search of our database indicated NHTSA recall campaign 06V-441 that may relate to the problem you are experiencing. Additionally, we are enclosing a copy the Preliminary Evaluation (PE05-041) and Engineering Analysis (EA05-021) for this recall. We recommend you contact the manufacturer directly with your vehicle identification number, verify if your vehicle is included and work with them to resolve this issue. The report you provided has been entered into our database.

Sincerely,

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures NHTSA Campaign 06V441, PE 05-041, and EA05-021

