

CL-10219450-2697

2008 FEB 20 AM 9:16

St Louis Park, MN

Phone #

Fax #

E-Mail

January 11, 2008

National Highway Traffic Safety Administration
400 7th St SW
Washington DC 20590

Dear People

I own a 2001 Volvo V70 XC station wagon. The transmission in this car is hazardous. It develops a consistent problem with shifting. The car will lose power momentarily and when this occurs in a situation like a left turn, it can cause an accident. Volvo denies any responsibility for the problem. They wash their hands of their owners' safety once the car is out of warranty.

I'm sure you get complaints of all sorts from individuals with problems. This is more wide spread than just my car. There are a large number of service bulletins issued on this transmission. Edmunds has even developed a web page devoted exclusively to this issue. You can view it at [edmunds.com](http://townhall-talk.edmunds.com/WebX/f0e2cb2), The exact page is <http://townhall-talk.edmunds.com/WebX/f0e2cb2>. The number of consumers that have the problem and find this web page is, of course, a small percentage.

Volvo knows this is an issue. For profitability reasons (a rebuilt replacement is \$4000+) they show total disregard for their owners' lives. It will take a government agency's involvement to force them to do the right thing and recall and repair these autos.

Thank you in advance for your consideration.

Sincerely,

[Redacted Signature]

AA
8/20/08
K13/K14



- Safety Ratings
- Defects & Recalls
- Safe Driving Information
- Resources

Office of Defects Investigation

File a Complaint

Please note that the NHTSA Office of Defects Investigation Web Site will be unavailable Saturday, Feb. 9, 2008, starting at 9:00 A.M. until 5:00 P.M EST, for maintenance and upgrades. We apologize for any inconvenience.

Complaints

FILE A COMPLAINT

Defect Investigations

Help

Safety Recalls

Consumer » Complaint » Vehicle » Preview

Service Bulletins

VOQ Information

Downloads

Completed	Optional
☒	☐
☒	☐
☒	☐

Foreign Campaigns

NOTE: Please review your Complaint information and click on "Submit Complaint" button located at the bottom of this page to Submit your complaint to NHTSA.

EWR Information

Consumer Information

Sitemap

Contact ODI

1-888-327-4236
TTY:
1-800-424-9153

Name:

Org. Name:

Address:

City, State, Zip: St Louis Park, MN

Country: USA

Daytime Phone: Ext:

Evening Phone: Fax:

Email:

Complaint Information

Description: 2001 Volvo V70XC. Transmission fails momentarily between 2 and 3 gear. This has happened repeatedly. It is a common problem for this car. There is a web site devoted to the problem. http://townhall-talk.edmunds.com/webx/f0e2cb2. When this occurs during a left turn for example, it is very dangerous.

Incident Date: 11/15/2007

Fire: No

Num. Failures: many

Property Damage: No

Num. Deaths:

Crash: No

Num. Injured:

Police Report: No

Referral Source: STATE ATTORNEY GENL

Vehicle Information

VIN:	YV1SZ58D51	Purchase Date:	5/30/2007
Manufacturer:	VOLVO CARS OF N.A. LLC.		
Year, Make and Model:	2001/VOLVO/V70XC	Original Owner:	No
# of Cylinders:	5	Trans. Type:	AUTOMATIC
Engine Size:	2.4	Vehicle Details Usage:	
Cruise Control:	Yes	Antilock Brakes:	Yes
Current Mileage:	78123	Speed:	10
Failure Mileage:	67397	Powertrain:	ALL WHEEL DRIVE
Body Style:	STATIONWAGON	Fuel System:	TURBO
Fuel Type:	GAS	Vehicle Type:	

Vehicle Component Information

Component 1:	POWER TRAIN:AUTOMATIC TRANSMISSION	OEM:	Yes
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Vehicle Dealer Information

Dealer:	1	Dealer Type:	SALES DEALER
Name:			
Address:			
Dealer Phone:	Dealer Fax:		
Email:			

[Start Over](#) [Back](#)

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