



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 10, 2008

[REDACTED]

NVS-216 aae  
Ref. # 10219447

Vincennes, IN [REDACTED]

Dear [REDACTED]:

Thank you for your correspondence dated February 4, 2008, concerning your model year (MY) 1996 motor home recall. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on February 20, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

The combined Ford Motor Company speed control deactivation switch recall involves over 12 million vehicles. As a result, there is no simple way to quickly procure service parts for vehicles on that scale. The interim remedy for the safety recall is to disconnect the speed control. The disconnection of the speed control switch will mitigate the safety aspect of the defect and will complete the recall campaign. NHTSA strongly recommends that work be accomplished on your MY 1996 motor home as soon as possible by making an appointment with an authorized Ford dealer. Owners who receive the interim remedy will be notified by Ford when the fused wiring harnesses are available. Ford has advised NHTSA that parts will be available in June 2008. As a customer's satisfaction campaign, Ford will then reconnect the speed control system at no cost to you. If you have any questions regarding this matter, please contact Mr. Richard Willard, Consumer Safety Officer at 1-877-536-8368 ext. 66544.

Sincerely,

Ronald B. Fields, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

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**NHTSA**  
www.nhtsa.gov