



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 28, 2008

[REDACTED]

Des Moines, IA [REDACTED]

NVS-216 nlm
Ref. # 10219435

Dear [REDACTED]:

Thank you for your correspondence dated February 2, 2008, concerning the difficulty you encountered with the availability of the recall remedy parts for your model year (MY) 1999 Georgie Boy Landau motorhome. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on February 19, 2008.

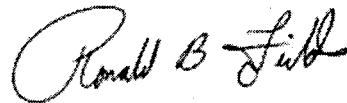
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. The interim remedy for safety recall 07V-336 is to disconnect the speed control switch. If this remedy has not been performed, NHTSA strongly suggest that work be accomplished on your MY 1999 Georgie Boy Landau motorhome as soon as possible by making an appointment with an authorized Ford dealer. The disconnection of the speed control switch will mitigate the safety aspect of the defect and will complete the recall campaign. Owners who receive the interim remedy will be notified by Ford Motor Company when the fused wiring harnesses are available. It is NHTSA's understanding that these parts will be available by June 2008. As a customer satisfaction campaign Ford Motor Company will then reconnect the speed control system at no cost to you. We regret that we are unable to assist you further with this matter.

★★★★★
NHTSA
www.nhtsa.gov

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large, looped "R" and "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement