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CL-10219432-

Frank M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

Date: February 5, 2008

2008 FEB 19 AM 9:07

Notice of Insufficient Material to
Ford Notice Recall # 05S28 – Speed Control System Modification

Notices have been sent and received indicating the need to have a Dealer make certain Recall # 05S28 – Speed Control System Modifications to my 1997 F-250 Vehicle # 1FTHX25G4VE [REDACTED] which is still in use.

However, in contacting two dealers I was informed that the corrective electrical connector is not available from Ford and to check back in 4 weeks or so. The notices sent by Ford indicate a problem and by the recall documents invoke a Dealer repair. I have called many times in the past and the information is the same: “call back in a month or so”. It seems evident that Ford is not making sufficient parts available to correct the problem.

Please notify me in writing via the attached address when the said parts will be available to correct the problem. It should not be my responsibility to call time and time again to chase down parts for this defect. I am especially anxious to have the repairs made considering the nature of the defect.

Sincerely,

[REDACTED]
Mission Viejo, CA [REDACTED]

Cc: Attn: Administrator
National Highway Traffic Safety Admin.
400 Seventh Street S.W.
Washington, D.C. 20590

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Call/19/08
KB